



Colibri
Digital

G-CLOUD 15 SERVICE DEFINITION
AI IGNITION BY COLIBRI DIGITAL

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1. Service Overview

Supplier Name	GCI NETWORK SOLUTIONS LIMITED
Service Branding	Colibri Digital
Framework	G-Cloud 15 (RM1557.15)
Service Type	Lot 3: Cloud Support

Our **AI Ignition** service is a short, focused 1-day engagement designed to help public sector organisations to start to explore use of Artificial Intelligence and Generative AI. It provides early clarity on where AI can deliver genuine value, where it introduces risk, and what must be addressed before progressing to delivery.

Our approach moves beyond high-level strategy discussions to assess real organisational readiness across data, technology, governance and skills. We work with business, policy and technical stakeholders to identify priority use cases, surface constraints, and align AI ambitions with public sector standards and assurance expectations.

By the end of the engagement, organisations have a clear, shared understanding of viable AI opportunities, an initial prioritisation of options, and a set of practical next steps.

Technical Product Description

Component	Description
Stakeholder Alignment Workshops	Structured workshops with business, policy, data and technical stakeholders to align on objectives, constraints, success measures and assurance expectations for AI initiatives.
AI Opportunity Identification	Identification of potential AI and Generative AI use cases across services, operations and decision-making, grounded in real organisational needs rather than technology push.
Readiness & Feasibility Assessment	High-level assessment of data availability, technical architecture, governance maturity and delivery capability to determine feasibility and risk.
Risk & Constraint Mapping	Early identification of security, ethical, regulatory, data protection and operational constraints relevant to public sector AI adoption.
Next-Step Definition	Clear recommendation of appropriate next steps, such as Discovery, Proof of Value or enablement activity, aligned to organisational readiness.

Core Public Sector Use Cases

Core Public Sector use cases would include:

Use Case	Description
Early AI Opportunity Assessment	Supports departments exploring AI for the first time to understand where it may add value and where it is inappropriate or high-risk.
Policy-Led AI Exploration	Helps policy and service teams assess how AI could support outcomes while remaining compliant with public sector standards and ethical expectations.
Data & AI Readiness Checking	Provides an early sense-check on whether existing data, platforms and skills are sufficient to justify further AI investment.
Risk-Led Decision Making	Enables early identification of security, data protection and assurance considerations before significant time or budget is committed.
Cross-Team Alignment	Brings together business, digital, data and assurance stakeholders to establish a shared understanding and reduce later delivery friction.

2. Features & Benefits

The following table outlines the core technical features of the assessment and the specific value outcomes they provide to public sector organisations.

Technical Features	Benefits
Time-Boxed Engagement	Enables rapid progress and early clarity without committing to long or costly programmes.
Public Sector-Aligned Assessment	Ensures AI opportunities are considered in line with GDS, NCSC and wider public sector expectations.
Outcome-Led Use Case Identification	Focuses effort on problems worth solving rather than technology experimentation.
Early Risk Identification	Reduces the likelihood of later rework, assurance delays or failed proofs of value.
Clear Decision Points	Provides a clear basis for go / no-go decisions and appropriate next steps.

3. Technical Requirements & Implementation

The AI Ignition service is delivered in line with the **GDS Service Standard** and the **Technology Code of Practice**, with a strong emphasis on early risk reduction and evidence-based decision making.

Delivery typically includes:

Initiation

- Identification of key stakeholders
- Agreement of scope, objectives and constraints
- Collection of high-level contextual information

Assessment

- Facilitated workshops covering business objectives, data, technology, governance and delivery capability
- Identification of potential AI and Generative AI use cases
- Initial assessment of feasibility and risk

Synthesis & Recommendations

- Consolidation of findings into a clear, concise output
- Prioritised view of viable AI opportunities
- Recommended next steps aligned to organisational readiness

The service is advisory and assessment-focused. It does not include solution build, system integration or operational deployment.

4. Security & Quality Assurance

Colibri Digital ensures that all AI Ignition engagements are delivered in line with recognised public sector security and quality standards. Security and assurance considerations are embedded from the outset to ensure AI opportunities are assessed responsibly and proportionately.

Personnel

All delivery staff can be UK-based and security-cleared where required. Clearance levels are agreed with the buyer at the point of engagement.

Information Security

All information shared during the engagement is handled in accordance with GDPR and the Data Protection Act 2018. No production systems are accessed, and no personal data processing is required beyond high-level contextual discussion unless explicitly agreed.

Standards & Quality Controls

Colibri Digital operates ISO 27001-aligned information security management practices and Cyber Essentials Plus controls. Outputs are subject to internal quality review to ensure clarity, consistency and suitability for public sector decision-making.

5. Support & Service Levels

This is a professional services consultancy offering.

Ongoing support and service levels are **not applicable**, unless explicitly agreed as part of a subsequent engagement or Call-Off Contract.

6. Constraints

The following constraints apply to the AI Ignition service to ensure transparency and prevent disputes:

Constraint Area	Description
Scope of Service	This is a Lot 3 Cloud Support consultancy service focused on early assessment and alignment. It does not include solution build, system integration or operational deployment.
Level of Detail	Outputs are high-level and indicative, intended to inform next-stage discovery or proof of value activity.
Stakeholder Availability	The quality of outcomes depends on timely access to relevant business, digital, data and assurance stakeholders.
Data Access	No deep technical integration or detailed data analysis is performed as part of this service.

7. Onboarding & Offboarding

Onboarding

Buyers are onboarded via a formal kick-off meeting.

Offboarding & Exit

Not applicable.

Data Portability

All documentation is handed over in open formats (pdf).

Knowledge Handover

Not applicable.

Termination

Not applicable.