

IT Services Terms & Conditions of Sale

1. DEFINITIONS

In these Conditions the following terms shall have the following meanings:

1. Definitions

1.1. In these Conditions the following words shall have the following meanings:

Ad-Hoc Services: means the ad-hoc services supplied by the Company to the Customer under these Conditions as more particularly described in the Sales Order.

Agreement: means the agreement between the Customer and the Company to accept the Terms and Conditions of the IT Support Service Agreement.

Business Day: means a day other than a Saturday, Sunday, or public holiday in England, 9:00 a.m. to 5:30 p.m.

Cloud Services: means the cloud services provided by the Company to the Customer or resold by the Company to the Customer under these Conditions as more particularly described in the Sales Order.

