

Datavid DevOps Managed Service Definition

Overview

Datavid's DevOps service uses proven tools, automation, processes, and specialist skills to deliver reliable, secure, and cost-effective cloud operations. Our approach focuses on embedding quality, resilience, and security throughout the delivery lifecycle rather than treating them as separate activities.

Our experienced DevOps engineers support customers from initial planning and environment design through implementation, automation, and live operation. We work closely with delivery teams to enable smooth releases, stable services, and continuous improvement through to go-live and beyond.

Service Description

Service features

- Cloud platform design and assurance aligned to government standards
- CI/CD pipeline design and automation for faster, safer releases
- Infrastructure as code for repeatable, auditable environments
- Kubernetes and container operations for scalable cloud services
- Cloud security hardening and vulnerability management
- Monitoring, logging, and alerting for live service reliability
- Incident response, resilience, and disaster recovery planning
- Cloud cost optimisation and usage governance
- Legacy system modernisation and cloud migration support
- DevOps advisory support, infrastructure as code

Service benefits

- Reduces deployment times by automating build, test, and release processes
- Reduces operational overhead by automating infrastructure management

- Increases service reliability through proactive monitoring and alerting
- Improves consistency across environments using infrastructure as code
- Increases visibility into performance, availability, and operational costs

Information Assurance

Our team has experience with PROTECT, RESTRICTED, CONFIDENTIAL and SECRET impact level.

Ordering process

Easy to order contact us at info@datavid.com for a quote

Invoicing process

Invoice raised after acceptance of each milestone

Termination terms

1 month written notice by consumer.

6 months if service is removed from G-Cloud

Data restoration/service migration

Our DevOps Team will help with migration of service to another provider and provide knowledge transfer to new team.

Consumer responsibilities

Provide description of the service to be hosted in Cloud.

Product owner of the service or key business stakeholders present for any clarification to the team.

Trial service

Yes, available for 1 week with no obligation to the consumer.

Data extraction/removal

All data migrated to another supplier on request by the consumer, or handover to new provider.

Data storage and processing locations

All server/storage in AWS UK (London Region)

Deployment models

AWS London

We provide our DevOps Managed Service with accelerator packs which can help maintain customers applications in the cloud and provide IaaS across all Cloud hosted solutions i.e. Public Cloud or Hybrid