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Managed Detection & Response Service Pricing Document

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CYBANETIX

Managed Detection & Response (MDR) & SOC Services

The MDR Service delivers a comprehensive security solution to monitor, detect, and respond to cyber threats. Operated via our UK-based, 24/7 SOC, it encompasses the full incident lifecycle, from alert triage and forensic investigation to containment and remediation of active threats. The MDR service includes full management and operation of designated SIEM and EDR platforms, which can be provided as part of the MDR Service or procured separately.

The MDR Service and standard deliverables (summarised below) is offered as a fixed-price, ensuring cost transparency and predictability throughout the contract term. The SOC only service option provides similar deliverables regarding 24x7x365 security monitoring, however excludes management of customer EDR platforms.

Sample Rate Card

The table below outlines the standard pricing for Managed Detection and Response (MDR) services across a representative range of organisation sizes. The pricing shown reflects the standard service scope, including default deliverables and resource allocations. For tailored pricing aligned to your organisation's specific size and requirements, please contact the Cybanetix sales team.

Service Model	Org Size (users)	1 Year	3 Year	3 Year Annualised charge
MDR Service	500	£76,800	£205,018	£68,339
SOC Service		£71,800	£190,018	£63,339
MDR Service	1000	£106,487	£289,514	£96,505
SOC Service		£96,487	£259,514	£86,505
MDR Service	3000	£255,713	£723,496	£241,165
SOC Service		£225,713	£633,496	£211,165

- **Standard MDR Service Deliverables (summary):**
  - 24x7x365 SOC
  - SIEM & EDR technology management
  - Excludes SIEM & EDR licencing
  - Inclusive SOAR (automation) and threat intelligence tooling
  - Incident Investigation, threat hunting and forensic analysis
  - Remedial advice for threat response and mitigation
  - Auto-containment of endpoint and user threats (subject to technical integrations and customer agreement)
  - Aligned Project Management, Service Delivery and Engineering
  - Service Reporting
  - Monthly executive reports

  - Quarterly service reviews

- **Standard SOC Service Deliverables (summary):**
  - 24x7x365 SOC
  - SIEM technology management
  - Excludes SIEM licence
  - Inclusive SOAR (automation) and threat intelligence tooling
  - Incident Investigation, threat hunting and forensic analysis
  - Remedial advice for threat response and mitigation
  - Aligned Project Management, Service Delivery and Engineering
  - Service Reporting
  - Monthly executive reports
  - Quarterly service reviews

Price and Invoice Terms

- All prices exclude VAT, which will be added at the prevailing rate.
- Payment terms 30 days net.
- One off prices shall be invoiced in advance.
- Annual recurring prices shall be invoiced annually in advance.
- The provision of the services is subject to end user licensing terms of Cybanetix or its licensors, as advised by Cybanetix from time to time or as set out in a Call-Off Order Form