

2022 Pricing Guide

mpro5 is proud to be different, as our clients will attest. We don't model ourselves on traditional software providers, we offer a true Software as a Service (SaaS) delivery of our platform. Service is at the core of how we do this. We are not offering a design and build solution over a fixed period of time which migrates to support contract, we are available from day one to the last day of the contract for all in life changes all as part of the monthly subscription fee. This level of agility and service is all we deliver as standard.

You start with a Core License, which will may be all you ever need. Should you need to scale or expand your use you just add what you need, when you need it.

Code	Description	Unit	Type	Price
mpro5 1-50	Core License including 50 Users	Per Month	Recurring	£1,995.00
additional users				
mpro5 1 Add	Individual License (web or mobile)	Per Month	Recurring	£25.00
mpro5 100 Add	100 License Block	Per Month	Recurring	£2,250 *
mpro5 200 Add	200 License Block	Per Month	Recurring	£4,000 *
mpro5 1000 Add	1000 License Block	Per Month	Recurring	£16,000 *
IoT Module				
mpro5 IoT	IoT by Environment	Per Month	Recurring	£995
mpro5 IoT Site	IoT by Site	Per Month	Recurring	£495
mpro5 IoT Dev	Additional IoT Devices	Per Month	Recurring	£2
Time & Attendance Module				
mpro5 TA	Time & Attendance Module	Per Month	Recurring	£595.00
mpro5 TA U	200 T&A License Block	Per Month	Recurring	£400 **
Other Modules				
mpro5 Dash	Dashboard Module	Per Month	Recurring	£595.00
mpro5 UAT	UAT Environment	Per Month	Recurring	£595.00
mpro5 API -1	API Integration Support (1-way)	Per Month	Recurring	£595.00
mpro5 API -2	API Integration Support (2-way)	Per Month	Recurring	£995.00
mpro5 SSO	SSO Integration Support	Per Month	Recurring	£595.00
mpro5 Cust	Customer Portal	Per Month	Recurring	£595.00
Daily Consultancy Day Rates from £1295.00				

Additional Information:

All prices are exclusive of VAT at the appropriate rate. Based on contractual term of 36 months.

A mobilisation fee of 3 times your monthly subscription is payable for any agreement before any work is undertaken.

* representative of volume discounts

** Dependent on volumes

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What's Included:

Core License:

Hosting of your own Microsoft Azure Cloud Environment, and population with the mpro5 Platform	✓
Consultation with our Systems Architect, who will understand your high level requirements, and advise our onboarding teams how best to structure your mpro5 environment	✓
Depending on the required elements of mpro5 deployment resources a dedicated Project Manager may be assigned	✓
Regular meetings with our Onboarding teams as they request information and build your environment for you, this will include - Population of the digital structure of your business (eg: Customers/Sites/Locations : Buildings/Levels/Rooms : Regions/Stores/Departments) - User Profile Setup and issuing of users licences - Importing of all Assets and parts - Data Imports of any more specific uses you may require	✓
Configuration, deployment, testing and feedback cycles will commence on all workflows, forms and processes	✓
Setup of all automated system intelligence such as the real time alerts and scheduled emailed reports	✓
The polish will be applied to your environment, we will review the resultant system and remove any unnecessary components and ensure all process are easy to use and clear.	✓
Once the core of your mpro5 environment is setup, full training of all aspects of your system will be given including understanding how to continue to grow and expand your uses of mpro5.	✓
Understanding the reporting side of mpro5 training will be given, and if you also have a dashboard module or require custom reports the Reporting Team will commence their work as described below at this point.	✓

User License:

Each mpro5 user has full access to all aspects and functions of your environment, subject to the user-based restrictions you would like	✓
Each mobile user can have a specifically configured mobile hub screen to ensure ease of use, and language overlays	✓
Direct 'in-app' contact with our Client Support team via phone and email	✓
Any regular or scheduled alerts from the system that will assist them	✓
Configurable pop-up on device mobile alerts such as when a new job is allocated to them	✓
Access to your companies Document Library via the resource centre	✓
Offline working capabilities for areas of low or no signal, data will auto sync when coverage is resumed	✓
Full access to your mpro5 hosted Microsoft Azure website	✓

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IoT Module Licensing:

We make IoT easy, but there can be some unavoidable complexity by its very nature. Regardless of the make-up of your estate, deployment and the frequency of the communication from the IoT sensors, the key factors to consider are the volume of sensors and the frequency of reporting, based on this each sensor will attract a monthly fee.

IoT by Environment:

This connector is for a deployment Where there are small numbers of sensors at a large numbers of locations.

Make use of the IoT input functionality.	✓
IoT data can then be leveraged using the full power of mpro5.	✓
Storage of timestamped sensor data to visualise, establish trends and activate rules.	✓
Configuration of IoT rules/thresholds and the resulting email alerts.	✓
Includes up to 200 sensor device connections to your mpro5 environment	✓

IoT by Site:

The site connector is used instead of the IoT connector subscription in deployments where you have large numbers of sensor at each location.

IoT input functionality for a site.	✓
IoT data can then be leveraged using the full power of mpro5.	✓
Storage of timestamped sensor data to visualise, establish trends and activate rules.	✓
Configuration of IoT rules/thresholds and the resulting email alerts.	✓
Includes up to 50 sensor device connection for each enabled site.	✓

Additional IoT Device:

Additional connections per IoT sensor feed which includes all processing fees and storage of data.	✓
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Time and Attendance Licensing:

Time and Attendance is a cornerstone of many businesses, allowing them to pay staff accurately, prove attendance to clients and enable businesses to resource appropriately.

Time & Attendance Module:

Make use of the Time & Attendance functionality within mpro5 website.	✓
T&A profiles available include biometrics, facial recognition, QR or NFC Tag-in, pin numbers and direct dial phone. A blended combination of all of these methods across your business is possible. (e.g. Large sites have biometrics, but small low volume sites have QR code scan and pin).	✓
Includes up to 200 named T&A only users	✓

Time & Attendance User:

Per named user accessing the Time & Attendance feature.	✓
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Other Licensing:

Data visibility and sharing is key to successful deployment of digital solutions. mpro5 “plays well with others” and our API capabilities are wide ranging and comprehensive. Being able to move data around your business and deliver it in a digestible and informative way is critical.

Dashboard Subscription:

Additional reporting consultation from our Data Analysis and Visulisation experts as part of your onboarding process.	✓
Full access to your customised dashboards designed and built to your MI needs. The development charge per dashboard is provided on a case-by-case basis, taking typically 2 to 3 days per dashboard.	✓
On-going support to ensure dashboards evolve as processes and data capture evolves over the life of the contract and any solutions upgrades.	✓

UAT Instance:

To provision a UAT or non-live copy of your solution to allow for “safe” ongoing development of flows and functionality.	✓
Includes hosting, storage and database on a regular basis.	✓

API Integration Support (1-way):

Access to API integration layer for connections and data exchange with other solutions.	✓
1-way integration is either data into mpro5 or from mpro5 into a 3rd party system.	✓
On-going support.	✓

API Integration Support (2-way):

Access to API integration layer for connections and data exchange with other solutions.	✓
On-going support.	✓

SSO Integration Support:

SSO integration for mpro5 is available and can be developed for your needs on a day rate basis allowing your staff to log in using their company credentials rather than maintaining multiple usernames and passwords.	✓
On-going support.	✓

Customer Portal:

Give access to your customers to their data held within the mpro5 web client. This can be at a business or site level.	✓
Ablity to present customised dashboards, or embed external URLs for their consumption.	✓
Request and view jobs/tasks within the customer portal	✓
On-going support.	✓

What's Not Included:

- ✗ Hardware and connectivity (POA and scope).
- ✗ Custom development chargeable at a day rate or as a fixed price engagement (POA).