

Assessments - Service Description Summary

Cognisco provides online assessment services to measure workforce capability, applied knowledge, behavioural judgement, and decision-making in regulated and safety-critical environments.

Assessments include configurable and off-the-shelf content, including situational judgement tests (SJTs) and behavioural assessments. Services are delivered online and supported by subject matter experts and specialist authors to ensure assessment quality and consistency.

Assessment pricing

- Initial creation and configuration of a client-specific application environment is included at no additional cost.
- Access to instructional guides is included.
- Pricing is based on a tiered per-user licence model.
- Assessment licences are priced per user, per month, from **£1.50**, depending on selected tier and configuration.
- Personal one-to-one support is included in line with the selected tier and service level agreement (SLA).
- Optional system training and consultation are available at **£100 per hour**.
- OData access is available from **£500 per annum**, subject to customer size and expected usage.
- Behavioural assessments and situational judgement tests (SJTs) are priced in line with the selected licence tier and assessment volume.

All prices exclude VAT.

Assessment pricing tier

Licence prices are charged per named user and cover the selected subscription period.

Pricing can be structured according to the number of licences required.

Table shows what is included in the licence price in each tier (✓).

Additional features are available and the rates for these are provided.

Tier	Free Trial 2 months/ 5 users	Bronze	Silver	Gold
Monthly Licence Price	Free	£1.50	£3.50	£5.00
Yearly Licence Price	X	£15.00	£35.00	£50.00
Setup:				
Admin Access	✓	✓	✓	✓
Authoring Access	✓	✓	✓	✓
System Branding	✓	✓	✓	✓
System Guides	✓	✓	✓	✓
Timer	✓	✓	✓	✓
Assessment type:				
Flexible and Multiple Choice	✓	✓	✓	✓
SJT and Adaptive	✓	X	✓	✓
360° Feedback form	✓	X	X	✓
Self-rating	✓	X	X	✓
Survey	✓	✓	✓	✓
Reporting:				
Assessment reports	✓	✓	✓	✓
Standard Extracts	✓	✓	✓	✓
Custom Extracts	X	O	O	O
Support:				
Included number of support hours	0	0	10	30
SLA / working days	N/A	10	5	3
Additional support £/per hour	£100	£100	£50	£30
Integrations:				
Open API	X	X	✓	✓
Custom API / integration	X	X	O	O
QR code access	X	X	O	O
Additional features charges:				
Data Retention - per 1K users p/a (max charge of £10K)	X	£500	£500	£500
OData access – (based on size/usage) cost p/a starts at:	X	£500	£500	£500
Authoring/author training p/hour	X	£150	£150	£150
Bulk data import p/hour	X	£100	£100	£100
System configuration p/hour	X	£100	£100	£100
Manual data input p/hour	X	£50	£50	£50
Proctoring / Face Verification	X	O	O	O
Translations	X	O	O	O
Messaging	X	O	O	O

Additional features and charges

O = Optional feature.

Additional charges apply and are subject to agreed scope.

- Data retention (per 1,000 users per annum, maximum £10,000)
- OData access (subject to size and usage)
- Authoring and author training (per hour)
- Bulk data import (per hour)
- System configuration (per hour)
- Manual data input (per hour)
- Proctoring and face verification
- Translations
- Messaging

Additional licences can be purchased at additional cost on a monthly / annual basis.
All prices exclude VAT.

Discount percentage

Discounts will apply to the annual call-off contract value (excluding VAT).

Less than £250,000	0%
Between £250,000 and £500,000	10%
Between £500,001 and £1,000,000	15%
Between £1,000,001 and £2,500,000	20%
Between £2,500,001 and £5,000,000	25%
Over £5,000,001	30%

Competencies - Service Description Summary

Cognisco's **MyKnow** competency management service enables organisations to define, manage, assess, and evidence workforce competencies.

The platform supports competency frameworks, assessment linking, reporting, and the production of evidence to support assurance activities in regulated environments.

MyKnow is delivered as an online service and is accessible across devices.

Competency pricing

- Initial creation and configuration of a client-specific application environment is included at no additional cost.
- Access to instructional guides is included.
- Pricing is based on a tiered per-user licence model.
- Competency licences are priced per user, per month, from **£2.00**, depending on selected tier and configuration.
- Personal one-to-one support is included in line with the selected tier and SLA.
- Optional system training and consultation are available at **£100 per hour**.
- OData access is available from **£500 per annum**, subject to customer size and expected usage.

All prices exclude VAT.

Competency pricing tier

Licence prices are charged per named user and cover the selected subscription period.

Pricing can be structured according to the number of licences required.

Table shows what is included in the licence price in each tier (✓).

Additional features are available and the rates for these are provided.

Tier	Free Trial 2 months/ 5 users	Bronze	Silver	Gold
Monthly Licence Price	Free	£2.00	£4.00	£5.50
Yearly Licence Price	X	£20.00	£40.00	£55.00
Setup:				
Admin Access	✓	✓	✓	✓
Authoring Access	✓	✓	✓	✓
System Branding	✓	✓	✓	✓
System Guides	✓	✓	✓	✓
Competencies:				
Self Rate	✓	✓	✓	✓
Activity scheduling/activity types	✓	X	✓	✓
Proficiency competencies	X	X	X	✓
Hybrid competencies	X	X	X	✓
Assessment Linking	X	X	X	✓
Reporting:				
Competency reports	✓	✓	✓	✓
Standard Extracts	✓	✓	✓	✓
Custom Extracts	X	O	O	O
Support:				
Included number of support hours	0	0	10	30
SLA / working days	N/A	10	5	3
Additional support £/per hour	£100	£100	£50	£30
Integrations:				
Open API	X	X	✓	✓
Custom API / integration	X	X	O	O
QR code access	X	X	O	O
Additional features charges:				
Data Retention - per 1K users p/a (max charge of £10K)	X	£500	£500	£500
OData access – (based on size/usage) cost p/a starts at:	X	£500	£500	£500
Authoring/author training p/hour	X	£150	£150	£150
Bulk data import p/hour	X	£100	£100	£100
System configuration p/hour	X	£100	£100	£100
Manual data input p/hour	X	£50	£50	£50
Proctoring / Face Verification	X	O	O	O
Translations	X	O	O	O
Messaging	X	O	O	O

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O = Optional feature.

Additional charges apply and are subject to agreed scope.

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Over £5,000,001	30%