

CarbonTrack Platform Terms of Use

Who we are and how to contact us

CarbonTrack is a digital platform operated by **City Science Corporation Limited** (“we”, “us”, “our”). We are a limited company registered in England and Wales under company number 09801932 and have our registered office at Broadwalk House, Southernhay West, Exeter, Devon, England, EX1 1TS.

To contact us, please email info@cityscience.com.

By using CarbonTrack you accept these terms

By accessing or using the CarbonTrack platform (“Platform”), you confirm that you accept these Terms of Use and agree to comply with them.

If you do not agree to these terms, you must not use the Platform.

We recommend that you retain a copy of these terms for future reference.

Other terms that may apply

These Terms of Use refer to the following additional policies, which also apply to your use of the Platform:

- Privacy Policy: <https://cityscience.com/legal-documents/privacy-policy/>
- Acceptable Use Policy: <https://cityscience.com/legal-documents/acceptable-use-policy/>
- Cookie Policy: <https://cityscience.com/legal-documents/cookie-policy/>

Where you access CarbonTrack under a paid subscription or service agreement, additional contractual terms may apply. Such terms will be provided to you separately.

We may make changes to these terms

We may amend these terms from time to time to reflect changes in law, technology, our services, or business priorities. Please review these terms periodically to ensure you understand those that apply when you use the Platform.

We may update the Platform

We may update and modify CarbonTrack to improve functionality, reflect regulatory developments, enhance security, or respond to user needs.

We do not guarantee that all features will remain available indefinitely.

Availability of the Platform

The Platform may be made available either free of charge (for limited trials or pilot programmes) or via paid subscription.

We do not guarantee that the Platform, or any content within it, will always be available or uninterrupted. Access may be suspended, withdrawn, or restricted for operational, security, or maintenance reasons. Where reasonably practicable, we will provide advance notice.

You are responsible for ensuring that anyone accessing the Platform through your organisation complies with these Terms.

Transfer of rights

We may transfer our rights and obligations under these terms to another organisation. If this occurs, we will notify you in writing and ensure the transfer does not adversely affect your contractual rights.

Account security

If you are provided with login credentials, you must treat them as confidential and must not share them with third parties.

We reserve the right to disable user accounts where, in our reasonable opinion, these Terms have been breached.

If you believe your account has been compromised, you must notify us immediately at info@cityscience.com.

Intellectual property rights

We or our licensors own all intellectual property rights in the Platform, including but not limited to:

- software
- methodologies
- calculation engines
- emissions factors
- dashboards
- reports
- models
- databases

These works are protected by copyright and other intellectual property laws worldwide.

You may use outputs generated by the Platform for internal business purposes. You must not:

- reproduce, resell, or commercially exploit the Platform
- reverse engineer or attempt to extract source code
- create derivative tools based on our methodologies
- provide access to third parties without a licence

Unauthorised use will result in immediate termination of access.

Licence to use the Platform

Subject to compliance with these Terms and any applicable subscription agreement, we grant you a limited, non-exclusive, non-transferable licence to use CarbonTrack for your internal organisational purposes.

This licence does not transfer ownership of the Platform or any intellectual property rights.

No text or data mining or scraping

You must not conduct, facilitate, or permit any text or data mining, scraping, or automated extraction of data from the Platform.

This includes the use of bots, spiders, automated tools, or analytical techniques designed to extract patterns, datasets, or proprietary methodologies.

User data and content

Where you upload data to the Platform, you confirm that:

- you have the right to provide such data
- the data is accurate to the best of your knowledge
- it does not infringe third-party rights

You retain ownership of your data. However, you grant us a worldwide, non-exclusive, royalty-free licence to use, store, process, and analyse the data solely for the purpose of providing and improving the Platform.

You are responsible for backing up your data.

Platform outputs and decision-making

CarbonTrack provides analytical tools designed to support organisational decision-making.

The outputs generated by the Platform:

- are based on the data provided by you and third-party datasets
- rely on modelling assumptions
- may include projections or estimates

They are provided for informational purposes only and **do not constitute financial, legal, engineering, or investment advice**.

You remain solely responsible for decisions taken based on Platform outputs.

Accuracy of information

While we use reasonable skill and care in developing and maintaining the Platform, we make no warranties that outputs will be error-free, complete, or suitable for every purpose.

Carbon accounting and modelling inherently involve estimation and methodological judgement.

Acceptable use

You must comply with our Acceptable Use Policy when using CarbonTrack.

You must not:

- misuse the Platform
- introduce malicious software
- attempt unauthorised access
- interfere with system integrity
- use the Platform for unlawful purposes

Breaches may result in immediate suspension.

Limitation of liability

Nothing in these Terms excludes liability where it would be unlawful to do so, including liability for:

- death or personal injury caused by negligence
- fraud or fraudulent misrepresentation

For business users:

To the fullest extent permitted by law, we exclude all implied warranties.

We shall not be liable for:

- loss of profits
- loss of revenue
- business interruption
- loss of anticipated savings
- reputational damage
- indirect or consequential losses

Our total liability arising in connection with the Platform shall not exceed the fees paid by you for access during the preceding 12 months.

Personal data

We will only use personal data in accordance with our Privacy Policy.

Security and viruses

We do not guarantee that the Platform will be secure or free from bugs or viruses.

You are responsible for configuring your systems and using appropriate cybersecurity protections.

You must not knowingly introduce harmful material or attempt cyber-attacks. Breaches may be reported to law enforcement.

Linking to the Platform

You may link to our homepage in a fair and lawful manner that does not damage our reputation.

You must not frame the Platform or imply endorsement without permission.

For other linking requests, contact **info@cityscience.com**.

Governing law

These Terms, their subject matter, and formation are governed by the laws of England and Wales.

The courts of England and Wales shall have exclusive jurisdiction unless otherwise required by applicable law.