



# WEBSITE TERMS OF USE

PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE USING THIS SITE

Last updated: May 2025

## What’s in these terms?

These terms tell you the rules for using our websites <https://cadence.cityscience.com/>, <https://cadence360.cityscience.com/> and <https://cadence360kb.cityscience.com/>(our site).

Click on the links below to go straight to more information on each area:

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## Who we are and how to contact us

<https://cadence.cityscience.com/>, <https://cadence360.cityscience.com/> and <https://cadence360kb.cityscience.com/> are sites operated by City Science Corporation Limited (“**We**”). We are a limited company registered in England and Wales under company

number 09801932 and have our registered office at Broadwalk House, Southernhay West, Exeter, Devon, England, EX1 1TS.

To contact us, please email [info@cityscience.com](mailto:info@cityscience.com).

## By using our site you accept these terms

By using our site, you confirm that you accept these terms of use and that you agree to comply with them.

If you do not agree to these terms, you must not use our site.

We recommend that you print a copy of these terms for future reference.

## There are other terms that may apply to you

These terms of use refer to the following additional terms, which also apply to your use of our site:

- **Our Privacy Policy:** <https://cityscience.com/legal-documents/privacy-policy/>
- **Our Acceptable Use Policy:** <https://cityscience.com/legal-documents/acceptable-use-policy/>, which sets out the permitted uses and prohibited uses of our sites. When using our sites, you must comply with this Acceptable Use Policy.
- **Our Cookie Policy** <https://cadence.cityscience.com/legal-documents/cookie-policy/>, which sets out information about the cookies on our site.
- **Cadence Platform Terms.** Please be aware that there are additional terms which may apply to your use of our Cadence platform depending on whether you are linked to a paid subscription or you are using the free version. Such terms will be clearly signposted and provided to you prior to you accessing the platform.

## We may make changes to these terms

We amend these terms from time to time. Every time you wish to use our site, please check these terms to ensure you understand the terms that apply at that time.

## We may make changes to our site

We may update and change our site from time to time to reflect changes to our products and services, our users' needs and our business priorities.

## We may suspend or withdraw our site

Our site is made available free of charge.

We do not guarantee that our site, or any content on it, will always be available or be uninterrupted. We may suspend or withdraw or restrict the availability of all or any part of our site for business and operational reasons. We will try to give you reasonable notice of any suspension or withdrawal.

You are also responsible for ensuring that all persons who access our site through your internet connection are aware of these terms of use and other applicable terms and conditions, and that they comply with them.

## We may transfer this Agreement to someone else

We may transfer our rights and obligations under these terms to another organisation. We will always tell you in writing if this happens and we will ensure that the transfer will not affect your rights under the contract.

## You must keep your account details safe

If you choose, or you are provided with, a username, password or any other piece of information as part of our security procedures, you must treat such information as confidential. You must not disclose it to any third party.

We have the right to disable any username or password, whether chosen by you or allocated by us, at any time, if in our reasonable opinion you have failed to comply with any of the provisions of these terms of use.

If you know or suspect that anyone other than you knows your password, you must immediately update your password and promptly notify us at [info@cityscience.com](mailto:info@cityscience.com).

## How you may use material on our site

We or our licensors are the owner or the licensee of all intellectual property rights in our site and in the material published on it, such as databases and resource guides. Those works are protected by copyright laws and treaties around the world. All such rights

are reserved.

You may print off one copy, and may download extracts, of any page(s) from our site for your personal use and you may draw the attention of others within your organisation to content posted on our site.

You must not modify the paper or digital copies of any materials you have printed off or downloaded in any way, and you must not use any illustrations, photographs, video or audio sequences or any graphics separately from any accompanying text.

Our status (and that of any identified contributors) as the authors of content on our site must always be acknowledged.

You must not use any part of the content on our site for commercial purposes without obtaining a licence to do so from us or our licensors.

If you print off, copy, download, share or repost any part of our site in breach of these terms of use, your right to use our site will cease immediately and you must, at our option, return or destroy any copies of the materials you have made.

## No text or data mining, or web scraping

You shall not conduct, facilitate, authorise or permit any text or data mining or web scraping in relation to our site or any services provided via, or in relation to, our site. This includes using (or permitting, authorising or attempting the use of):

- Any “robot”, “bot”, “spider”, “scraper” or other automated device, program, tool, algorithm, code, process or methodology to access, obtain, copy, monitor or republish any portion of the site or any data, content, information or services accessed via the same.
- Any automated analytical technique aimed at analysing text and data in digital form to generate information which includes but is not limited to patterns, trends and correlations.

The provisions in this clause should be treated as an express reservation of our rights in this regard.

This clause shall not apply insofar as (but only to the extent that) we are unable to exclude or limit text or data mining or web scraping activity by contract under the laws which are applicable to us.

## Do not rely on information on this site

The content on our site is provided for general information only. It is not intended to amount to advice on which you should rely. You must obtain professional or specialist advice before taking, or refraining from, any action on the basis of the content on our site.

Although we make reasonable efforts to update the information on our site, we make no representations, warranties or guarantees, whether express or implied, that the content on our site is accurate, complete or up to date.

## We are not responsible for websites we link to

Save for any links owned by us, where our site contains links to other sites and resources provided by third parties, these links are provided for your information only. Such links should not be interpreted as approval by us of those linked websites or information you may obtain from them.

We have no control over the contents of those sites or resources.

## User-generated content is not approved by us

This website may include information and materials uploaded by other users of the site. This information and these materials have not been verified or approved by us. The views expressed by other users on our site do not represent our views or values.

## Uploading content to our site

Unless you have received express permission by us to do so, you may not upload or post any content to our site. We reserve the right to moderate or remove any content uploaded or posted to our site. We are not liable to any user for any content which is uploaded or posted to our site by any other user.

If you are permitted to upload or post content to our site, you must comply with the content standards set out in our [Acceptable Use Policy](#). We will handle any information in accordance with our Privacy Policy.

You warrant that any such contribution does comply with those standards, and you are liable to us and indemnify us for any breach of that warranty. This means you will be responsible for any loss or damage we suffer as a result of your breach of warranty.

In addition to our Acceptable Use Policy, in relation to any information provided by you via our site, you warrant the same is a true and accurate representation of you. Any such data will be handled in accordance with our Privacy Policy.

Any content you upload to our site will be considered non-confidential and non-proprietary. You retain all of your ownership rights in your content, but you are required to grant us and other users of our site a limited licence to use, store and copy that content and to distribute and make it available to third parties. See *Rights you are giving us to use material you upload* for more information.

We also have the right to disclose your identity to any third party who is claiming that any content posted or uploaded by you to our site constitutes a violation of their intellectual property rights or of their right to privacy.

We have the right to remove any posting you make on our site if, in our opinion, your post does not comply with the content standards set out in our [Acceptable Use Policy](#).

If you wish to contact us in relation to content you have uploaded to our site and that we have taken down, please contact [info@cityscience.com](mailto:info@cityscience.com).

You are solely responsible for securing and backing up your content.

We do not store terrorist content.

In addition to the above, where you upload or post any content to the Cadence platform via our site, you must comply with the applicable Cadence Platform Terms.

## How to complain about or report content

If you become aware of any material that is illegal or could comprise or be connected to child sexual abuse or exploitation or could comprise terrorist content or be connected to terrorism, please contact us immediately on [info@cityscience.com](mailto:info@cityscience.com).

## Rights you are giving us to use material you upload

When you upload or post content to our site, you grant us a worldwide, non-exclusive, royalty-free, transferable licence to use, reproduce, distribute, prepare derivative works of, display, and perform that user-generated content in connection with the service provided by the website. to expire when you delete the content from the site.

## Our responsibility for loss or damage suffered by you

**Whether you are a consumer or a business user:**

- We do not exclude or limit in any way our liability to you where it would be unlawful to do so. This includes liability for death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors and for fraud or fraudulent misrepresentation.
- Different limitations and exclusions of liability will apply to liability arising as a result of the supply of any services to you, which will be set out in our platform terms or subscription terms with you, as the case may be.

**If you are a business user:**

- We exclude all implied conditions, warranties, representations or other terms that may apply to our site or any content on it.
- We will not be liable to you for any loss or damage, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, even if foreseeable, arising under or in connection with:
  - use of, or inability to use, our site; or
  - use of or reliance on any content displayed on our site.
  - In particular, we will not be liable for:
    - loss of profits, sales, business, or revenue;
    - business interruption;
    - loss of anticipated savings;
    - loss of business opportunity, goodwill or reputation; or
    - any indirect or consequential loss or damage.

### If you are a consumer user:

- Please note that we only provide our site for domestic and private use. You agree not to use our site for any commercial or business purposes, and we have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.

## How we may use your personal information

We will only use your personal information as set out in our Privacy Policy: <https://cityscience.com/legal-documents/privacy-policy/>.

## We are not responsible for viruses and you must not introduce them

We do not guarantee that our site will be secure or free from bugs or viruses.

You are responsible for configuring your information technology, computer programmes and platform to access our site. You should use your own virus protection software.

You must not misuse our site by knowingly introducing viruses, trojans, worms, logic bombs or other material that is malicious or technologically harmful. You must not attempt to gain unauthorised access to our site, the server on which our site is stored or any server, computer or database connected to our site. You must not attack our site via a denial-of-service attack or a distributed denial-of service attack. By breaching this provision, you would commit a criminal offence under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our site will cease immediately.

## Rules about linking to our site

You may link to the home page on our sites, provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it.

If you are interested in linking to any other part of our sites, you must inform us by sending an email to [info@cityscience.com](mailto:info@cityscience.com). Please include your name, your organisation name, contact information as well as the URL of your site and full details of your intentions.

You must not establish a link to our sites in any website that is not owned by you.

Our sites must not be framed on any other site, nor may you create a link to any part of our sites other than the home page.

We reserve the right to withdraw linking permission without notice.

If you wish to link to or make any use of content on our site other than that set out above, please contact [info@cityscience.com](mailto:info@cityscience.com).

## Which country's laws apply to any disputes?

If you are a consumer, please note that these terms of use, their subject matter and their formation, are governed by English law. You and we both agree that the courts of England and Wales will have exclusive jurisdiction except that if you are a resident of Northern Ireland you may also bring proceedings in Northern Ireland, and if you are resident of Scotland, you may also bring proceedings in Scotland.

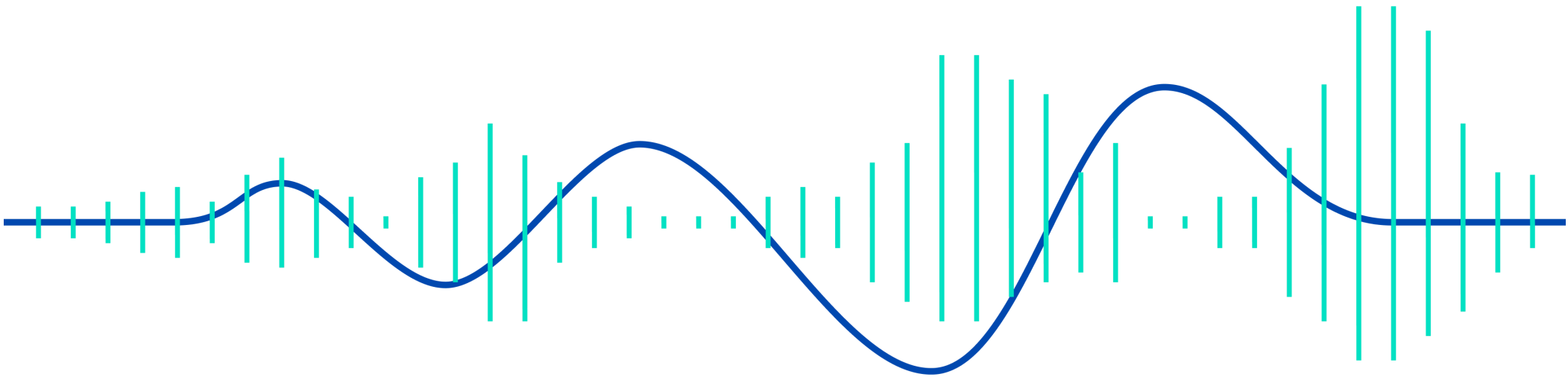
If you are a business, these terms of use, their subject matter and their formation (and any non-contractual disputes or claims) are governed by English law. We both agree to the exclusive jurisdiction of the courts of England and Wales.

## Our trade marks are registered

You are not permitted to use any of our registered trade marks without our approval.

**NEXT →**

Free platform terms



# Request a demo

Highlight how Cadence’s cutting-edge GIS technology delivers data insights quickly, enabling effortless visualisation and analysis sharing.

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Contact us  
[cadence.support@cityscience.com](mailto:cadence.support@cityscience.com)

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- Cookie policy
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