

MRI Rough Sleeper Pathways

Rough Sleeper Pathways enables local authorities and third-party commissioned services to support people rough sleeping on a pathway to secure accommodation and collate data on counts and estimates for statistical returns (including DELTA homelessness monthly management reporting). Severe Weather Emergency Protocol (SWEP) events can also be communicated and coordinated.

Our solutions include:

- Unrestricted access to support for trained users within support hours for the duration of the contract.
- Regular software updates for the duration of the contract.
- Unlimited access to client support portal.
- MRI standard hosting service.

MRI Rough Sleeper Pathways	Rough Sleepers*	Annual Pricing
	Up to 20	£9,500
	Up to 30	£12,500
	Up to 50	£16,000
	Up to 75	£20,000
	75+	£22,500

*Pricing scale based on the average annual number of rough sleepers (last 2 calendar years) as found at <https://www.gov.uk/government/statistical-data-sets/live-tables-on-homelessness> or for Wales, Welsh Government published data; or for Scotland, the Scottish Government or for Northern Ireland the Northern Ireland Housing Executive published statistics.

Customer Loyalty Discount – MRI Rough Sleeper Pathways

We value your partnership – and we believe loyalty should be rewarded.

We're pleased to offer a loyalty-based discount on MRI Rough Sleeper Pathways for our "Housing Options" customers:

MRI Software Limited - G-Cloud 15 Pricing Document

- Enjoy a 5% discount on *MRI Rough Sleeper Pathways* if you're already using **one** of the following solutions: MRI Allocations, MRI Accommodation Rent Accounting, MRI Homelessness Reduction
- Enjoy a 10% discount on *MRI Rough Sleeper Pathways* if you're already using **two** of the following solutions: MRI Allocations, MRI Accommodation Rent Accounting, MRI Homelessness Reduction
- Enjoy a 12.5% discount on *MRI Rough Sleeper Pathways* if you're already using **three** of the following solutions: MRI Allocations, MRI Accommodation Rent Accounting, MRI Homelessness Reduction

We're also pleased to offer a loyalty-based discount on MRI Rough Sleeper Pathways for customers who are already using the MRI broader solution ecosystem.

- Enjoy a 5% discount on *MRI Rough Sleeper Pathways* if you're already using **one** of the following solutions: MRI Housing One, MRI Housing Enterprise, MRI Repairs, MRI Asset.
- Enjoy a 10% discount on *MRI Rough Sleeper Pathways* if you're already using **two** of the following solutions: MRI Housing One, MRI Housing Enterprise, MRI Repairs, MRI Asset.
- Enjoy a 12.5% discount on *MRI Rough Sleeper Pathways* if you're already using **three** of the following solutions: MRI Housing One, MRI Housing Enterprise, MRI Repairs, MRI Asset.

Complementary Modules

MRI Homelessness Reduction* – aids homelessness prevention, case management, outcome monitoring and homelessness legislative compliance.

MRI Accommodation Rent Accounting (ARA)* – allows housing teams to place people into the most suitable accommodation and monitor expenditure, the client's movements, and their financial obligations, whilst reducing administration costs and debt owed.

MRI Allocations* – allows social housing providers to manage their housing register, advertise and allocate properties (Choice Based Lettings or Nominations) in accordance with their own allocation / lettings policies.

MRI Agora Insights – Business Intelligence and reporting platform bringing all your MRI solution data into one place giving you valuable insights into your organisation's performance. Include **MRI Ask Agora**, our AI tool enabling you to query your data using simple plain text (without the need for any database knowledge).

*These solutions are part of our MRI Housing Options suite of SaaS solutions with one log in for all, combined customer portal and central shared "customer" record for processing / recording the full "street to home" journey of your customers. If you have one or more of these solutions you may be eligible for a loyalty discount (see pricing above).

Assumptions

Included within this Cloud service offering is:

- Implementation of the standard solution for one organisation.

Excluded within this Cloud service offering:

- Training - but this can be purchased additionally (see SFIA rate card)
- All prices do not include VAT
- The annual pricing is invoiced annually in advance and will be due from contract signature
- Standard implementation services to onboard and configure the solution to provide standard functionality will be included in the contract. Subsequent services, or services in addition to those delivered as standard, may be subject to further scoping and cost in line with the published rates. Services for implementation are assumed to be delivered remotely, and if a client requests consultancy to be delivered on site then they are subject to travel and accommodation expenses
- Invoices may be billed from the following MRI Software companies:
 - MRI Software Limited
 - MRI Software EMEA Limited
 - MRI Community Software Limited
 - MacMunnis Limited
 - Orchard Information Systems Limited
 - Housing Partners Limited
 - Castleton Technologies Limited
 - Castleton Limited
 - FSI (FM Solutions) Limited
 - Springboard Research Limited
 - Real Asset Management Limited
 - eSight Energy Limited

MRI Implementation and Professional Services Fees

	Notes	Hourly Rate
Project Management	Project coordination services to plan, manage and oversee delivery activities.	£162 per hour
Consulting	Advisory services supporting configuration, process alignment and best-practice adoption.	£162 per hour
Training	User training services to support system understanding and effective day-to-day use.	£162 per hour
Technical Services	Specialist technical services supporting integration, data activities and system configuration.	£162 per hour

MRI Managed Services

Managed Services

In addition to our regular Professional Services, we can also provide ongoing operational support services to manage agreed systems and environments.