

MRI Housing Enterprise

Our solutions include:

- Use of the standard solution for one housing organisation - Managed application service: software updates, and user setup
- Access to a solution for tenancy management, customer management, income management, document management, home ownership management and provision of a digital portal
- Unrestricted access to support for trained users within support hours for the duration of the contract.
- Regular software updates for the duration of the contract.
- Unlimited access to client support portal.
- MRI standard hosting service.

What's Included	Number of Properties in Management*	Annual Pricing
Included with Housing Enterprise service is: - Use of the standard solution for one housing organisation - Managed service: includes software upgrades - access to solution for tenancy management, customer management, income management, document management, home ownership management and provision of a digital portal - 1 day's scoping to identify effort for consultancy for implementation and configuration For clarity and the avoidance of doubt, excluded within this Cloud service offering is: - Implementation and configuration (this effort will be scoped dependent on size and requirements of the organisation). - training - onboarding data migration but this can be purchased additionally at the published rate - Additional costs for providing RDS access for more than one administrator.	0 - 2500 (and up to 50 users) and 1 RDS (for admin users)	£94,576.80
	2501 - 10000 (and up to 100 users) and 1 RDS (for admin users)	£116,772.80
	10001 - 30000 (and up to 150 users)	£138,968.80
	30000 - 50000 (and up to 200 users)	£161,164.80
	50000+ (and up to 300 users)	£195,060.80

Customer Loyalty Discount – MRI Housing Enterprise

We value your partnership – and we believe loyalty should be rewarded.

We're pleased to offer a loyalty-based discount on MRI Housing Enterprise for customers who are already using the MRI broader solution ecosystem.

Enjoy a **5% discount** on MRI Housing Enterprise if you're already using either MRI Repairs or MRI Asset Management.

MRI Messaging

	Notes	Annual Pricing
MRI Messaging Achieve cost efficiency by utilising MRI Messaging for all your SMS messaging requirements.	Outgoing SMS Messages (Messaging Bundle) 10,000 - £1,435 25,000 - £2,965 50,000 - £4,940 100,000 - £8,325 150,000 - £12,280 250,000 - £17,325 500,000 - £28,505 - and then per additional 250,000 messages, above 500,000 messages, £14,000 Note: The Messaging Bundle includes one virtual number as standard. Additional virtual numbers are available at an additional cost of £500 per annum per number.	From £1,435

Assumptions

- All prices do not include tax
- The Fee is invoiced annually in advance and will be due from contract signature
- Standard implementation services to onboard and configure the solution to provide standard functionality will be included in the contract. Subsequent services, or services in addition to those delivered as standard, may be subject to further scoping and cost in line with the published fees below. Services for implementation are assumed to be delivered remotely, and if a client requests consultancy to be delivered on site then they are subject to travel and accommodation expenses
- Invoices may be billed from the following MRI Software companies:
 - MRI Software Limited
 - MRI Software EMEA Limited
 - MRI Community Software Limited
 - MacMunnis Limited
 - Orchard Information Systems Limited
 - Housing Partners Limited
 - Castleton Technologies Limited
 - Castleton Limited
 - FSI (FM Solutions) Limited
 - Springboard Research Limited
 - Real Asset Management Limited
 - eSight Energy Limited

MRI Implementation and Professional Services Fees

	Notes	Hourly Rate
Project Management	Project coordination services to plan, manage and oversee delivery activities.	£162 per hour
Consulting	Advisory services supporting configuration, process alignment and best-practice adoption.	£162 per hour
Training	User training services to support system understanding and effective day-to-day use.	£162 per hour
Technical Services	Specialist technical services supporting integration, data activities and system configuration.	£162 per hour

MRI Managed Services

Managed Services

In addition to our regular Professional Services, we can also provide ongoing operational support services to manage agreed systems and environments.

Complementary MRI Solutions available on G-Cloud 15

The following complementary solutions are available for purchase also via GCloud and allow a housing organisation to also deliver housing options, service charges, ASB and domestic abuse case management, and repair services for their housing organisation. Please see the service definition document for more detail of the following complementary solutions that closely align with MRI Housing Enterprise.

- MRI Safer Communities
- MRI Service Charges
- MRI Homelessness Reduction
- MRI Accommodation Rent Accounting
- MRI Allocations
- MRI Repairs
- MRI Asset Management
- MRI Customer Central
- MRI Agora Insights – Business Intelligence and reporting platform bringing all your MRI solution data into one place giving you valuable insights into your organisation's performance. Include MRI Ask Agora, our AI tool enabling you to query your data using simple plain text (without the need for any database knowledge).