

MRI Tenancy Analytics

MRI Tenancy Analytics is a cloud-based case management and risk-assessment solution. It helps social housing landlords sustain tenancies, identify fraud, and prioritise households requiring early interventions, avoiding rent arrears. Using multiple data sources (internal and external) together creates a simple single view of your tenancies at risk.

Our solutions include:

- Unrestricted access to support for trained users within support hours for the duration of the contract.
- Regular software updates for the duration of the contract.
- Unlimited access to client support portal.
- MRI standard hosting service.

Number of tenancies*	Annual Pricing
Up to 1,200	£8,500
Up to 12,000	£6.75 per tenant + £2,250
12,000+	£5.40 per tenant + £2,250

* defined as the number of tenancies processed by the solution per month (you do not have to process all of your tenancies and can just select a subset)

Optional Extras

MRI SafeStart – tenancy financial assessment reports

Search credits can be purchased in advance and used on a pay-as-you-go basis.

One search credit is used per successful report request.

	Annual Pricing
Fixed fee	£500
200 search credits	£1,000
500 search credits	£1,500
1,000 search credits	£2,000

Assumptions

- All prices do not include tax
- The Fee is invoiced annually in advance and will be due from contract signature
- Annual pricing excludes any required Professional Services.
- Invoices may be billed from the following MRI Software companies:
 - MRI Software Limited
 - MRI Software EMEA Limited
 - MRI Community Software Limited
 - MacMunnis Limited
 - Orchard Information Systems Limited
 - Housing Partners Limited
 - Castleton Technologies Limited
 - Castleton Limited
 - FSI (FM Solutions) Limited
 - Springboard Research Limited
 - Real Asset Management Limited
 - eSight Energy Limited

MRI Implementation and Professional Services Fees

	Notes	Hourly Rate
Project Management	Project coordination services to plan, manage and oversee delivery activities.	£162 per hour
Consulting	Advisory services supporting configuration, process alignment and best-practice adoption.	£162 per hour
Training	User training services to support system understanding and effective day-to-day use.	£162 per hour
Technical Services	Specialist technical services supporting integration, data activities and system configuration.	£162 per hour

Complementary MRI Services available on G-Cloud 15

Managed Services

Ongoing operational support services to manage agreed systems and environments.

Complementary MRI Solutions available on G-Cloud 15

MRI Agora Insights

MRI Secure Sign

MRI Energy Management

MRI OnLocation People Presence

MRI OnLocation Footfall Analytics

MRI Workplace Central