

MRI Homelessness Reduction

MRI Homelessness Reduction is a cloud-based SaaS solution to manage cases, monitor outcomes and deliver solutions against the Homelessness Reduction Act 2017 (HRA). Combines housing practitioner experience with latest technologies and AI, to simplify / automate H-CLIC reporting. Also, fully compliant with Housing (Wales) Act 2014 (including Welsh language).

Our solutions include:

- Unrestricted access to support for trained users within support hours for the duration of the contract.
- Regular software updates for the duration of the contract.
- Unlimited access to client support portal.
- MRI standard hosting service.

Assessments*	Annual Pricing
Up to 250	£12,500
Up to 500	£15,000
Up to 1,000	£18,000
Up to 2,000	£22,000
Up to 5,000	£25,000
5,000+	£32,500

* defined by average (last two calendar years) number of households by initial assessment of homelessness circumstance and needs – per authority (as found at <https://www.gov.uk/government/statistical-data-sets/live-tables-on-homelessness>) or for Wales, Welsh Government published data; or for Scotland, the Scottish Government; or for Northern Ireland the Northern Ireland Housing Executive statistics

Customer Loyalty Discount – MRI Homelessness Reduction

We value your partnership – and we believe loyalty should be rewarded.

We're pleased to offer a loyalty-based discount on MRI Homelessness Reduction for our "Housing Options" customers:

- Enjoy a 5% discount on *MRI Homelessness Reduction* if you're already using **one** of the following solutions: MRI Allocations, MRI Accommodation Rent Accounting, MRI Rough Sleeper Pathways
- Enjoy a 10% discount on *MRI Homelessness Reduction* if you're already using **two** of the following solutions: MRI Allocations, MRI Accommodation Rent Accounting, MRI Rough Sleeper Pathways

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- Enjoy a 12.5% discount on *MRI Homelessness Reduction* if you're already using **three** of the following solutions: MRI Allocations, MRI Accommodation Rent Accounting, MRI Rough Sleeper Pathways

We're also pleased to offer a loyalty-based discount on MRI Homelessness Reduction for customers who are already using the MRI broader solution ecosystem.

- Enjoy a 5% discount on *MRI Homelessness Reduction* if you're already using **one** of the following solutions: MRI Housing One, MRI Housing Enterprise, MRI Repairs, MRI Asset.
- Enjoy a 10% discount on *MRI Homelessness Reduction* if you're already using **two** of the following solutions: MRI Housing One, MRI Housing Enterprise, MRI Repairs, MRI Asset.
- Enjoy a 12.5% discount on *MRI Homelessness Reduction* if you're already using **three** of the following solutions: MRI Housing One, MRI Housing Enterprise, MRI Repairs, MRI Asset.

Assumptions

- All prices do not include tax
- The Fee is invoiced annually in advance and will be due from contract signature
- Annual pricing excludes any required Professional Services.
- Invoices may be billed from the following MRI Software companies:
 - MRI Software Limited
 - MRI Software EMEA Limited
 - MRI Community Software Limited
 - MacMunnis Limited
 - Orchard Information Systems Limited
 - Housing Partners Limited
 - Castleton Technologies Limited
 - Castleton Limited
 - FSI (FM Solutions) Limited
 - Springboard Research Limited
 - Real Asset Management Limited
 - eSight Energy Limited

MRI Implementation and Professional Services Fees

	Notes	Hourly Rate
Project Management	Project coordination services to plan, manage and oversee delivery activities.	£162 per hour
Consulting	Advisory services supporting configuration, process alignment and best-practice adoption.	£162 per hour
Training	User training services to support system understanding and effective day-to-day use.	£162 per hour
Technical Services	Specialist technical services supporting integration, data activities and system configuration.	£162 per hour

MRI Managed Services

Managed Services

In addition to our regular Professional Services, we can also provide ongoing operational support services to manage agreed systems and environments.

Complementary MRI Solutions available on G-Cloud 15

MRI Accommodation Rent Accounting (ARA)* – allows housing teams to place people into the most suitable accommodation and monitor expenditure, the client's movements, and their financial obligations, whilst reducing administration costs and debt owed.

MRI Rough Sleeper Pathways* – enables local authorities and third-party commissioned services to support people rough sleeping on a pathway to secure accommodation and collate data on counts and estimates for statistical returns.

MRI Allocations* – allows social housing providers to manage their housing register, advertise and allocate properties (Choice Based Lettings or Nominations) in accordance with their own allocation / lettings policies.

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MRI Agora Insights – Business Intelligence and reporting platform bringing all your MRI solution data into one place giving you valuable insights into your organisation's performance. Include **MRI Ask Agora**, our AI tool enabling you to query your data using simple plain text (without the need for any database knowledge).

*These solutions are part of our MRI Housing Options suite of SaaS solutions with one log in for all, combined customer portal and central shared "customer" record for processing / recording the full "street to home" journey of your customers. If you have one or more of these solutions you may be eligible for a loyalty discount (see pricing above).