

MRI Engage Commercial Portal

Our online portal is an interface between a landlord and their customers such as retail unit tenants or market stall licensees. Our portals drive community engagement, offer self-service and deliver personalised content. You can share information and guides; offer forums; present statements and agreements; offer online payments and much more.

Our solutions include:

- Unrestricted access to support for trained users within support hours for the duration of the contract.
- Regular software updates for the duration of the contract.
- Unlimited access to client support portal.
- MRI standard hosting service.

Solutions	Notes	Pricing
MRI Commercial Portal	Our monthly pricing is charged based on the number of locations (offices / blocks / developments) where the system is used: • Licensing the front of house staff to use Engage • Hosting • Maintenance and support • Data storage • Software releases and patches (for versions licensed) • Monthly reporting • Membership of the Engage user's forum	Minimum annual fees apply based on your metric below
First 100,000	Rate per square foot per annum	£0.15
Next 500,000	Rate per square foot per annum	£0.08
Next 500,000	Rate per square foot per annum	£0.04
Excess	Rate per square foot per annum	£0.02

Assumptions

- All prices do not include tax
- The Fee is invoiced annually in advance and will be due from contract signature
- Annual pricing excludes any required Professional Services.
- Invoices may be billed from the following MRI Software companies:
 - MRI Software Limited
 - MRI Software EMEA Limited
 - MRI Community Software Limited
 - MacMunnis Limited
 - Orchard Information Systems Limited
 - Housing Partners Limited
 - Castleton Technologies Limited
 - Castleton Limited
 - FSI (FM Solutions) Limited
 - Springboard Research Limited
 - Real Asset Management Limited
 - eSight Energy Limited

MRI Implementation and Professional Services Fees

	Notes	Hourly Rate
Project Management	Project coordination services to plan, manage and oversee delivery activities.	£200 per hour
Consulting	Advisory services supporting configuration, process alignment and best-practice adoption.	£200 per hour
Training	User training services to support system understanding and effective day-to-day use.	£200 per hour
Technical Services	Specialist technical services supporting integration, data activities and system configuration.	£200 per hour

Complementary MRI Services available on G-Cloud 15

Managed Services

Ongoing operational support services to manage agreed systems and environments.

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MRI Agora Insights

MRI Secure Sign

MRI Evolution

MRI Energy Management

MRI OnLocation People Presence

MRI OnLocation Footfall Analytics

MRI Qube PM

MRI ProLease Enterprise

MRI Workplace Central