

MRI Mobile Officer and Inspector

Deliver your housing management and repairs services on the move. MRI Mobile Officer and MRI Mobile Inspector are our on-line and off-line mobile working solutions, enabling housing management and repairs staff to operate from any location. Removing the duplication of work on return to the workplace, key features are made available to work in areas of low or no data connection, helping enable effective delivery of key services.

Our solutions include:

- Unrestricted access to support for trained users within support hours for the duration of the contract.
- Regular software updates for the duration of the contract.
- Unlimited access to client support portal.
- MRI standard hosting service.

Solution	No of Properties*	Annual Pricing
MRI Mobile Officer	0 - 2500	£10,164.00
	2501 - 10000	£28,600.00
	10001 - 30000	£69,740.00
	30000 - 50000	£85,000.00
	50000+	£135,000.00
MRI Mobile Inspector	0 - 2500	£9,164.00
	2501 - 10000	£25,600.00
	10001 - 30000	£59,740.00
	30000 - 50000	£73,000.00
	50000+	£115,000.00
MRI Mobile Officer and MRI Mobile Inspector	0 - 2500	£16,234.00
	2501 - 10000	£40,234.00
	10001 - 30000	£76,234.00
	30000 - 50000	£91,234.00
	50000+	£156,234.00

*Defined as the number of properties as reported annually to the Regulator for Social Housing or equivalent regulator in Wales, Scotland or Northern Ireland.

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Excluded within this SaaS service offering:

- Services for implementation and configuration of custom forms for the solution (which will be scoped in accordance with the organisations' specific requirements).
- Training and onboarding data migration but this can be purchased additionally at our published rates.

Optional Extras.

Solution	Notes	Annual Pricing
MRI Messaging Achieve cost efficiency by utilising MRI Messaging for all your SMS messaging requirements.	Outgoing SMS Messages (Messaging Bundle) 10,000 - £1,435 25,000 - £2,965 50,000 - £4,940 100,000 - £8,325 150,000 - £12,280 250,000 - £17,325 500,000 - £28,505 - and then per additional 250,000 messages, above 500,000 messages, £14,000 Note: The Messaging Bundle includes one virtual number as standard. Additional virtual numbers are available at an additional cost of £500 per annum per number.	From £1,435

Assumptions

- All prices do not include tax
- The Fee is invoiced annually in advance and will be due from contract signature
- Annual pricing excludes any required Professional Services.
- Services for implementation are assumed to be delivered remotely, and if a client requests consultancy to be delivered on site then they are subject to travel and accommodation expenses
- Invoices may be billed from the following MRI Software companies:
 - MRI Software Limited
 - MRI Software EMEA Limited
 - MRI Community Software Limited
 - MacMunnis Limited
 - Orchard Information Systems Limited
 - Housing Partners Limited

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- Castleton Technologies Limited
- Castleton Limited
- FSI (FM Solutions) Limited
- Springboard Research Limited
- Real Asset Management Limited
- eSight Energy Limited

MRI Implementation and Professional Services Fees

	Notes	Hourly Rate
Project Management	Project coordination services to plan, manage and oversee delivery activities.	£162 per hour
Consulting	Advisory services supporting configuration, process alignment and best-practice adoption.	£162 per hour
Training	User training services to support system understanding and effective day-to-day use.	£162 per hour
Technical Services	Specialist technical services supporting integration, data activities and system configuration.	£162 per hour

MRI Managed Services

Managed Services

In addition to our regular Professional Services, we can also provide ongoing operational support services to manage agreed systems and environments.

Complementary MRI Solutions available on G-Cloud 15

The following complementary solutions are available for purchase also via GCloud and allow a housing organisation to deliver housing management, housing options and repair services for their housing organisation. Please see the service definition document for more detail of the following complementary solutions that closely align with MRI Mobile Officer and MRI Mobile Inspector.

- MRI Housing Enterprise
- MRI Asset Management
- MRI Digital Self Service
- MRI Service Charges
- MRI Repairs
- MRI Agora Insights
- MRI Safer Communities
- MRI Customer Central
- MRI Homelessness Reduction
- MRI Rough Sleeper Pathways