

MRI Document Management

A Document Management system designed for the needs of the Social Housing sector. A feature rich & integrated solution which assists with document digitisation, security, and compliance. Comprehensive indexing & tagging functionality allows fast retrieval and collation.

Our solutions include:

- Unrestricted access to support for trained users within support hours for the duration of the contract.
- Regular software updates for the duration of the contract.
- Unlimited access to client support portal.
- MRI standard hosting service.

Solutions	Notes	Annual Pricing
Core Solution MRI Document Management with standard hosting service including; - Autofiler - OCR - Content Editing - Retention and Redaction - Search Web Services	Tier 1 – 500gb Storage, up to 5,000 Managed Units	£32,490
	Tier 2 – 1tb Storage, up to 10,000 Managed Units	£40,610
	Tier 3 – 2tb Storage, up to 20,000 Managed Units	£48,735
	Tier 4 – 4tb Storage, up to 40,000 Managed Units	£58,015
	Tier 5 – 10tb Storage, 40,000+ Managed Units	£69,620 + £1 per additional managed unit
Additional Storage	1tb Additional Storage Capacity in any Tier	£2,900

For clarity and the avoidance of doubt, **excluded** within this Cloud service offering is:

- One day's training and onboarding data migration. This can be purchased additionally (see SFIA rate card).
- Integrations to third party systems - ePost implementation.

Complementary Modules

Please see the service definition document for more detail of the following complementary solutions that closely align with MRI Document Management.

- MRI Housing Enterprise
- MRI Safer Communities
- MRI Service Charges
- MRI Asset Management
- MRI Repairs
- MRI Homelessness Reduction
- MRI Allocations
- MRI Income Analytics
- MRI Communications Manager

Assumptions/Exclusions

- Pricing does not include implementation services unless stated, they will be charged at the rate listed in the Skills For the Information Age (SFIA) rate card
- All prices do not include VAT
- The annual pricing is invoiced annually in advance and will be due from contract signature
- Standard implementation services to onboard and configure the solution to provide standard functionality will be included in the contract. Subsequent services, or services in addition to those delivered as standard, may be subject to further scoping and cost in line with the published SFIA. Services for implementation are assumed to be delivered remotely, and if a client requests consultancy to be delivered on site then they are subject to travel and accommodation expenses
- Invoices may be billed from the following MRI Software companies:
 - MRI Software Limited
 - MRI Software EMEA Limited
 - MRI Community Software Limited
 - MacMunnis Limited
 - Orchard Information Systems Limited
 - Housing Partners Limited
 - Castleton Technologies Limited
 - Castleton Limited
 - FSI (FM Solutions) Limited

MRI Implementation and Professional Services Fees

	Notes	Hourly Rate
Project Management	Project coordination services to plan, manage and oversee delivery activities.	£162 per hour
Consulting	Advisory services supporting configuration, process alignment and best-practice adoption.	£162 per hour
Training	User training services to support system understanding and effective day-to-day use.	£162 per hour
Technical Services	Specialist technical services supporting integration, data activities and system configuration.	£162 per hour

Complementary MRI Services available on G-Cloud 15

Managed Services

Ongoing operational support services to manage agreed systems and environments.

Complementary MRI Solutions available on G-Cloud 15

MRI Agora Insights

MRI Secure Sign

MRI Energy Management

MRI OnLocation People Presence

MRI OnLocation Footfall Analytics

MRI Workplace Central