

MRI Housing One

MRI Housing One is a SaaS, cloud-based platform designed for the social housing sector to simplify housing and asset management, plus contractor operations. Take this comprehensive web solution to manage your entire social housing portfolio efficiently, with the provision of portals for your tenants and leaseholders.

Our solutions include:

- Unrestricted access to support for trained users within support hours for the duration of the contract.
- Regular software updates for the duration of the contract.
- Unlimited access to the client support portal.
- MRI standard hosting service.

MRI Housing One Subscription Pricing

Please see below for pricing for Housing One. To make it easy for you to procure this modern solution, we have provided six packages, and the pricing for each is listed below.

Package 1 – comprises the core housing management suite. This package would always be taken by a client using Housing One, as it is the foundation from which other packages are supported and provides you with a comprehensive housing, leasehold, tenancy management solution, including repairs and maintenance activity.

Package 2 – our Housing Options suite provides Allocations, Choice Based Lettings, Private Sector Housing and Homelessness Prevention.

Package 3 – our Asset Management and Compliance suite – providing you with the capability to deliver on a portfolio of asset and compliance activities.

Package 4 – our Contractor suite – providing you with the capability to deliver on job costing, store management and the scheduling of tasks and work.

Package 5 – our Self Service Portal suite – providing your tenants and leaseholders with a modern, portal experience to allow them to complete activities related to their tenancy and repairs ordering, together with completing housing applications and homelessness prevention.

MRI Software Limited - G-Cloud 15 Pricing Document

Package 1 – Core Housing Management Suite	Property Banding (no of properties in management)*	Annual Pricing
Package 1: • Person, Tenancy, Void Management • Case Management, CRM and Housing Hub • Resident Involvement • Location and Estate Management • Income Management, Direct Debits, Rent Accounting (including Bank Wizard account reconciliation and PCOL – Possession Claims Online) • Text Messaging • Right to Buy / Purchase • E-Core • Surveys capability • Workflow capability • Repairs and Maintenance • Service Charges or Factoring • GDPR capability NB that excluded within this Cloud service package offering is: • Implementation, Data Migration and Training (but this can be purchased additionally – see SFIA rate card) • Costs associated with provision of additional mobile or field working capability	0 – 2500	£20,000
	2501 – 5000	£37,800
	5001 – 7500	£54,750
	7501 – 10000	£70,000
	10001 – 15000	£84,000
	15001 – 20000	£96,000
	20001 – 30000	£114,000
	30001 – 40000	£126,000
	40001 – 50000	£136,500
	50001 – 60000+	£145,000

*defined as the number of properties as reported annually to the Regulator for Social Housing or equivalent regulator in Wales or Scotland.

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Package 2 – Housing Options Suite	Property Banding (no of properties in management)*	Annual Pricing		
		Allocations and Choice Based Lettings	Homelessness	Private Sector Housing
Package 2: • Allocations • Choice Based Lettings • Homelessness Prevention • Private Sector Housing NB that excluded within this Cloud service package offering is: • Implementation, Data Migration and Training (but this can be purchased additionally – see SFIA rate card) • Costs associated with provision of additional mobile or field working capability	0 – 2500	£4175	£1675	£2500
	2501 – 5000	£6440	£2600	£3900
	5001 – 7500	£11550	£4650	£6975
	7501 – 10000	£15000	£6000	£9000
	10001 – 15000	£22000	£8850	£13200
	15001 – 20000	£28800	£11600	£17400
	20001 – 30000	£41100	£16500	£24900
	30001 – 40000	£52800	£21200	£32000
	40001 – 50000	£64500	£26000	£39000
	50001 – 60000+	£70000	£31000	£46000

*defined as the number of properties as reported annually to the Regulator for Social Housing or equivalent regulator in Wales or Scotland.

Package 3 – Asset and Compliance Suite	Property Banding (no of properties in management)*	Annual Pricing
Package 3: • Core Asset and Compliance • Asbestos Register • Asset Investment • Compliance and Servicing • Job Processing • Planned Maintenance • RDSAP • Scenario Planning • Scheme Management • Scheduler • Surveying • Sustainability (BIM/Scheme View) • Stock Condition (Decent Homes, WHQS, SHQS) • Mapping (GIS Viewer)	0 – 2500	£7750
	2501 – 5000	£15000
	5001 – 7500	£22500
	7501 – 10000	£30000
	10001 – 15000	£36000
	15001 – 20000	£41000
	20001 – 30000	£49000
	30001 – 40000	£54000
	40001 – 50000	£58500
	50001 – 60000+	£62500

*defined as the number of properties as reported annually to the Regulator for Social Housing or equivalent regulator in Wales or Scotland.

Package 4 – Contractor Suite	Property Banding (no of properties in management)*	Annual Pricing
Package 4: - Contractor Core (Portal, Purchasing and Stores). - EDI capability (for third party materials interface provision) - Job Costing, Master Query and Job Completion - Scheduler - Task Charging and Completion - Time Sheets Management - Works Ticketing NB that excluded within this Cloud service package offering is: - Implementation, Data Migration and Training (but this can be purchased additionally – see SFIA rate card) - Costs associated with provision of additional mobile or field working capability	0 – 2500	£11625
	2501 – 5000	£22500
	5001 – 7500	£33750
	7501 – 10000	£45000
	10001 – 15000	£54000
	15001 – 20000	£61500
	20001 – 30000	£73500
	30001 – 40000	£81000
	40001 – 50000	£87750
	50001 - 60000	£93500
	60000+	

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Package 5 – Self-Service Portal Suite	Property Banding (no of properties in management)*	Annual Pricing
Package 5: - Self Service Portal. - Manage Rent Accounts, Repairs Logging, including diagnostics tool and scheduling, Household Management, Submit-View and Manage Housing Applications, Choice Based Lettings and Homelessness Advice. NB that excluded within this Cloud service package offering is: - Implementation and Training (but this can be purchased additionally – see SFIA rate card)	0 – 2500	£3875
	2501 – 5000	£7500
	5001 – 7500	£11250
	7501 – 10000	£15000
	10001 – 15000	£18000
	15001 – 20000	£20500
	20001 – 30000	£24500
	30001 – 40000	£27000
	40001 – 50000	£29000
	50001 – 60000+	£32000

MRI Messaging

	Notes	Annual Pricing
MRI Messaging Achieve cost efficiency by utilising MRI Messaging for all your SMS messaging requirements.	Outgoing SMS Messages (Messaging Bundle) 10,000 - £1,435 25,000 - £2,965 50,000 - £4,940 100,000 - £8,325 150,000 - £12,280 250,000 - £17,325 500,000 - £28,505 - and then per additional 250,000 messages, above 500,000 messages, £14,000 Note: The Messaging Bundle includes one virtual number as standard. Additional virtual numbers are available at an additional cost of £500 per annum per number.	From £1,435

Assumptions

- All prices do not include tax
- The Fee is invoiced annually in advance and will be due from contract signature
- Annual pricing excludes any required Professional Services.
- Invoices may be billed from the following MRI Software companies:
 - MRI Software Limited
 - MRI Software EMEA Limited
 - MRI Community Software Limited
 - MacMunnis Limited
 - Orchard Information Systems Limited
 - Housing Partners Limited
 - Castleton Technologies Limited
 - Castleton Limited
 - FSI (FM Solutions) Limited
 - Springboard Research Limited
 - Real Asset Management Limited
 - eSight Energy Limited

MRI Implementation and Professional Services Fees

	Notes	Hourly Rate
Project Management	Project coordination services to plan, manage and oversee delivery activities.	£162 per hour
Consulting	Advisory services supporting configuration, process alignment and best-practice adoption.	£162 per hour
Training	User training services to support system understanding and effective day-to-day use.	£162 per hour
Technical Services	Specialist technical services supporting integration, data activities and system configuration.	£162 per hour

MRI Managed Services

Managed Services

In addition to our regular Professional Services, we can also provide ongoing operational support services to manage agreed systems and environments.

Complementary MRI Solutions available on G-Cloud 15

The following complementary solutions are available for purchase also via G-Cloud and allow a housing organisation to deliver housing management, housing options and repair services for their housing organisation. Please see the service definition document for more details of the following complementary solutions that closely align with MRI Housing One.

- MRI Safer Communities
- MRI Service Charges
- MRI Asset Management
- MRI Repairs
- MRI Allocations
- MRI Income Analytics
- MRI Agora Insights – Business Intelligence and reporting platform bringing all your MRI solution data into one place, giving you valuable insights into your organisation's performance. Include MRI Ask Agora, our AI tool, enabling you to query your data using simple plain text (without the need for any database knowledge).