

MRI Agora Insights

Our solutions include:

- Unrestricted access to support for trained users within support hours for the duration of the contract.
- Regular software updates for the duration of the contract.
- Unlimited access to client support portal.
- MRI standard hosting service.

Solution	Annual Pricing
Agora Insights portal + one Dashboard pack*	20% of the contractual annual recurring fee for the relevant product*, with a minimum fee of £40,000
Additional MRI Solutions Dashboard Packs*	20% of the contractual annual recurring fee for the relevant product*, with a minimum fee of £15,000
Tenancy Satisfaction Measures (TSM's) Dashboard Pack	£15,000 base fee for 12,000 properties and then £2,000 per 6,000 properties thereafter

*Dashboard packs are available for the following solutions:

- MRI Housing Enterprise
- MRI Housing One
- MRI Repairs
- MRI Asset Management
- MRI Allocations
- MRI Homelessness Reduction
- MRI Safer Communities
- MRI Customer Central
- MRI HomeSwapper / SwapTracker
- MRI Qube PM
- MRI Horizon
- MRI Pro Lease Enterprise
- MRI PMX
- MRI Sales, Lettings and Management (SLM)
- MRI Evolution
- MRI Energy
- MRI Parcel and Key Management System

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Optional Extras

Developer licenses*	Annual Pricing
2 x portal developer licensed users	£4,000

*Developer licenses allow users to create and amend their own Agora Insights dashboards

Assumptions

- All prices do not include tax
- The Fee is invoiced annually in advance and will be due from contract signature
- Annual pricing excludes any required Professional Services.
- Invoices may be billed from the following MRI Software companies:
 - MRI Software Limited
 - MRI Software EMEA Limited
 - MRI Community Software Limited
 - MacMunnis Limited
 - Orchard Information Systems Limited
 - Housing Partners Limited
 - Castleton Technologies Limited
 - Castleton Limited
 - FSI (FM Solutions) Limited
 - Springboard Research Limited
 - Real Asset Management Limited
 - eSight Energy Limited

Included within this Cloud service offering is:

- Implementation of the standard solution 

Excluded within this Cloud service offering:

- Training - but this can be purchased additionally (see SFIA rate card)

Data Volume Assumption

- Pricing for each dashboard pack is based on an estimated annual transactional data volume of 1 GB per year.
- Additional data volumes above this threshold may incur supplementary charges in line with the published rate card.

Data Refresh Frequency

- The service includes one scheduled data refresh per day.
- Additional refreshes or near-real-time updates are available as an optional paid enhancement.

Environment Provisioning

- The service is delivered within a single environment.
- Users can save and review dashboards in draft mode prior to publishing; however, no separate test, staging, or pre-production environment is included unless explicitly agreed and priced.

MRI Software Limited - G-Cloud 15 Pricing Document

Third-Party Data Ingestion

- Third-party data ingestion requires separate scoping and design activities and is delivered via professional services charged in accordance with the Professional Services rate card.

MRI Implementation and Professional Services Fees

	Notes	Hourly Rate
Project Management	Project coordination services to plan, manage and oversee delivery activities.	£200 per hour
Consulting	Advisory services supporting configuration, process alignment and best-practice adoption.	£200 per hour
Training	User training services to support system understanding and effective day-to-day use.	£200 per hour
Technical Services	Specialist technical services supporting integration, data activities and system configuration.	£200 per hour

MRI Managed Services

Managed Services

In addition to our regular Professional Services, we can also provide ongoing operational support services to manage agreed systems and environments.

Complementary MRI Solutions available on G-Cloud 15

MRI Agora Insights

MRI Secure Sign

MRI Energy Management

MRI OnLocation People Presence

MRI OnLocation Footfall Analytics

MRI Workplace Central