

MRI Allocations

MRI Allocations enables social housing providers to manage their housing register, advertise and allocate properties (Choice Based Lettings (CBL) or Nominations) in accordance with their allocation/lettings policies. Intuitive portals for applicants and officers provide a modern, easy-to-use way to manage your entire allocations and lettings process efficiently online.

Our solutions include:

- Unrestricted access to support for trained users within support hours for the duration of the contract.
- Regular software updates for the duration of the contract.
- Unlimited access to client support portal.
- MRI standard hosting service.

Applications*	Notes	Annual Pricing
Up to 5,000		£29,000
Up to 10,000		£34,000
Up to 20,000		£39,000
Up to 40,000		£44,000
40,000+		£49,000

* Number of Applications in Management - defined by applications of any status. Band to be applied will be determined by government statistics on reported waiting list numbers for local authorities - <https://www.gov.uk/government/statistical-data-sets/live-tables-on-rents-lettings-and-tenancies> for registered providers - returns to the Regulator for Social Housing or housing organisations' annual reports.

Where no applications are managed, and the solution is used for property advertising only, then an annual fee equivalent to the first tier/band will be applied.

Customer Loyalty Discount – MRI Allocations

We value your partnership – and we believe loyalty should be rewarded.

We're pleased to offer a loyalty-based discount on MRI Allocations for our "Housing Options" customers:

- Enjoy a 5% discount on MRI Allocations if you're already using **one** of the following solutions: MRI Homelessness Reduction, MRI Accommodation Rent Accounting, MRI Rough Sleeper Pathways
- Enjoy a 10% discount on MRI Allocations if you're already using **two** of the following solutions: MRI Homelessness Reduction, MRI Accommodation Rent Accounting, and MRI Rough Sleeper Pathways
- Enjoy a 12.5% discount on MRI Allocations if you're already using **three** of the following solutions: MRI Homelessness Reduction, MRI Accommodation Rent Accounting, and MRI Rough Sleeper Pathways

We're also pleased to offer a loyalty-based discount on MRI Allocations for customers who are already using the MRI broader solution ecosystem.

- Enjoy a 5% discount on MRI Allocations if you're already using **one** of the following solutions: MRI Housing One, MRI Housing Enterprise, MRI Repairs, MRI Asset.
- Enjoy a 10% discount on MRI Allocations if you're already using **two** of the following solutions: MRI Housing One, MRI Housing Enterprise, MRI Repairs, MRI Asset.
- Enjoy a 12.5% discount on MRI Allocations if you're already using **three** of the following solutions: MRI Housing One, MRI Housing Enterprise, MRI Repairs, MRI Asset.

Complementary Modules

MRI Accommodation Rent Accounting (ARA)* – allows housing teams to place people into the most suitable accommodation and monitor expenditure, the client's movements, and their financial obligations, whilst reducing administration costs and debt owed.

MRI Rough Sleeper Pathways* – enables local authorities and third-party commissioned services to support people rough sleeping rough on a pathway to secure accommodation and collate data on counts and estimates for statistical returns.

MRI Homelessness Reduction* – aids homelessness prevention, case management, outcome monitoring and homelessness legislative compliance.

MRI Agora Insights – Business Intelligence and reporting platform bringing all your MRI solution data into one place, giving you valuable insights into your organisation's performance. Include **MRI Ask Agora**, our AI tool, enabling you to query your data using simple plain text (without the need for any database knowledge).

*These solutions are part of our MRI Housing Options suite of SaaS solutions with one login for all, a combined customer portal and a central shared "customer" record for processing / recording the full "street to home" journey of your customers. If you have one or more of these solutions, you may be eligible for a loyalty discount (see pricing above).

Assumptions/Exclusions

Included within this Cloud service offering is:

- Implementation of the standard solution for one organisation.

Excluded within this Cloud service offering:

- Training - but this can be purchased additionally (see SFIA rate card)

Our solutions also include:

- Unrestricted access to support for trained users within support hours for the duration of the contract.
- Regular software updates for the duration of the contract.
- Unlimited access to the client support portal.
- MRI standard hosting service including disaster recovery.
- Pricing does not include implementation services unless stated; they will be charged at the rate listed in the Skills For the Information Age (SFIA) rate card
- All prices do not include VAT
- The annual pricing is invoiced annually in advance and will be due from contract signature
- Standard implementation services to onboard and configure the solution to provide standard functionality will be included in the contract. Subsequent services, or services in addition to those delivered as standard, may be subject to further scoping and cost in line with the published SFIA. Services for implementation are assumed to be delivered remotely, and if a client requests consultancy to be delivered on site then they are subject to travel and accommodation expenses.

Invoices may be billed from the following MRI Software companies:

- MRI Software Limited
- MRI Software EMEA Limited
- MRI Community Software Limited
- MacMunnis Limited
- Orchard Information Systems Limited
- Housing Partners Limited
- Castleton Technologies Limited
- Castleton Limited
- FSI (FM Solutions) Limited

MRI Implementation and Professional Services Fees

	Notes	Hourly Rate
Project Management	Project coordination services to plan, manage and oversee delivery activities.	£162 per hour
Consulting	Advisory services supporting configuration, process alignment and best-practice adoption.	£162 per hour
Training	User training services to support system understanding and effective day-to-day use.	£162 per hour
Technical Services	Specialist technical services supporting integration, data activities and system configuration.	£162 per hour

Complementary MRI Services available on G-Cloud 15

Managed Services

Ongoing operational support services to manage agreed systems and environments.

Complementary MRI Solutions available on G-Cloud 15

MRI Agora Insights

MRI Secure Sign

MRI Energy Management

MRI OnLocation People Presence

MRI OnLocation Footfall Analytics

MRI Workplace Central