

Case Manager - Pricing & Service Overview

Provider: unity5

1. Licence Fee for Software

All Fees and Charges Inclusive of:

- **Full Software Suite:** Access to the complete Case Manager platform for end-to-end case handling.
- **Infrastructure:** Storage, Hosting, and Data Handling.
- **Public Portals:** Self-service Portal for evidence viewing and appeals.
- **Maintenance:** Full Support and System Maintenance.
- **Integrations:** Direct links to TPT, TEC, and relevant Enforcement Agencies.
- **Transparency:** No hidden charges.

2. Pricing

Item	Fee
Licences (Perpetual)	£1,500 per licence
Software Support	£375 per licence per year
Hardware Support	£350 per device per year
Hosting	£750 per month
Mobile Device management	£35 per year per device
SIM cards - Multi Network	£12 per month per SIM
Hardware	POA <i>dependent on model selected</i>
Payment Bureau (PCN payment processing)	2% of transaction value
Payment Bureau (Merchant account)	1.5% of transaction value
DVLA Lookups	£0.15 per lookup

	<i>+ any charges levied by the DVLA</i>
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3. Implementation and Training

Service Item	Fee
System configuration, implementation, and training	£850 per day
Project Management	£850 per day
Additional Development	£850 per day

*All prices are net of VAT.