

Cloud Cost Optimisation & FinOps Support

Service Overview

Misco Cloud Cost Optimisation & FinOps Support helps organisations gain control and visibility over cloud and subscription-based software spend. The service focuses on understanding consumption patterns, improving financial governance, and supporting informed decision-making across cloud platforms and SaaS services.

The service is vendor-agnostic and can be delivered across a range of cloud and software environments, including platforms such as Microsoft Azure, Microsoft 365, Adobe, and other enterprise cloud and SaaS providers.

Service Scope

The service supports organisations in managing and optimising the financial aspects of cloud and SaaS usage. It is designed to complement existing IT, procurement, and finance processes by providing insight, analysis, and advisory support rather than acting as a replacement for internal ownership.

Scope is agreed at call-off and may vary depending on the number of platforms, tenants, subscriptions, and reporting requirements.

What the Service Includes

- Visibility of cloud and SaaS consumption and spend
- Analysis of usage, cost trends, and optimisation opportunities
- Identification of unused or underutilised subscriptions and services
- Advisory support for rightsizing, budgeting, and forecasting
- Guidance on cost allocation, chargeback, and governance models
- Regular reporting to support financial oversight
- A named service or technical account manager

Service Delivery Model

The service is delivered remotely using secure access, reporting tools, and platform-native usage and billing data. Misco specialists work with customer teams to collect and analyse data, interpret findings, and provide clear, actionable recommendations.

The service integrates with existing cloud platforms and SaaS services without requiring additional hardware or proprietary software.

Support Model

Support is provided during agreed service hours and aligned to the service scope. Advisory support and service reviews are delivered in line with agreed schedules, with escalation routes defined where required.

Security and Assurance

Access to customer environments and data is controlled using role-based access controls and least-privilege principles. Usage and billing data is handled securely and in line with contractual and data protection requirements.

Commercials

Pricing is based on the agreed service scope, number of platforms supported, and reporting requirements. All costs are defined at call-off, with no hidden onboarding fees unless explicitly agreed.

Exit and Offboarding

At service termination, access to customer systems and reporting tools is withdrawn in a controlled manner. Any service-related data or artefacts are returned or securely removed in line with contractual and data protection requirements.