

Pricing Document

Engage like you.

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Engage 365 Pricing Overview.

Pricing is made up of 3 components:



Licence Subscription: 12 or 36 month options.



Success Plan: determine what level of ongoing support your organisation needs.



Onboarding Services: practical install, configuration and launch support.

Engage365 Subscription Pricing.

GBP	Engage365	
Users	PPU 36 month	PPU 12 month
500	£ 9.40	£ 10.34
1000	£ 7.00	£ 7.70
5000	£ 3.40	£ 3.74
10000	£ 2.60	£ 2.86
15000	£ 2.00	£ 2.20
25000	£ 2.00	£ 2.20
50,000	£ 1.60	£ 1.76

Success Plus	
PPU 36 month	PPU 12 month
£ 11.00	£ 12.10
£ 6.40	£ 7.05
£ 3.00	£ 3.30
£ 3.00	£ 3.30
£ 3.00	£ 3.30
£ 3.00	£ 3.30
£ 3.00	£ 3.30

Success Premium	
PPU 36 month	PPU 12 month
£ 18.40	£ 20.25
£ 11.00	£ 12.10
£ 4.20	£ 4.62
£ 4.20	£ 4.62
£ 4.20	£ 4.62
£ 4.20	£ 4.62
£ 4.20	£ 4.62

*Licenses are sold in bundles of 100 and active users are learners enrolled in a course or training plan

Success plans.

	Basic	Plus	Premium
Installation and setup			
Assisted installation of platform services into Microsoft 365 tenant	-	✓	✓
Platform setup and core configuration	-	✓	✓
Platform Launch – Go Live Services			
Project Plan	-	✓	✓
Live Consulting Session	-	Up to 2	Up to 4
Live Customer Success Session	Up to 1	Up to 3	Up to 6
Platform Academy Quick Start Courses	✓	✓	✓

Find more details on our success plans here: [Pick your supportive Success Plan for the Human Success Platform \(zensai.com\)](https://zensai.com)

* Add-on solutions for Perform365 are not subject to the Zensai SaaS terms

Lifecycle Services

Business review session		✓	✓
Live customer success session	Up to 2	Up to 4	Up to 8
Live consulting session		Up to 4	Up to 6
Dedicated Microsoft Teams channel			✓
Additional hours			Up to 16 h
Online academy access for Learn365, Perform365, Engage365	Limited	✓	✓
Online academy self-service user admin		Limited	✓
Customer community	Limited	✓	✓
Maximum support response time	Up to 16h	Up to 10h	Up to 6h

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Onboarding Services.

Engage365 and Perform365: £3,450 per module



Installation

Workshop
Engage365 & Perform365 deployment
Roll-out plan



Look & Feel

Branding
Customisations



Training

Admin
Course & User Management



Templates

Check-in's
Annual Reviews



Goals & OKRs

Introduction
Goals & OKRs



Customer Success

Quarterly User Group Sessions
Bi-Monthly check-in with customer success team

Additional services may be scoped and agreed, to suit customer needs at £1350 per day.

Including:

- Additional template creation
- Additional workshops
- Additional training sessions

All services delivered remotely.

Essential Support & Services.

Essential Support

Essential provides a '**hands-on**' approach as your partner, which includes:

- UK Office Hours Technical Support (email, phone, remote) Monday-Friday 9-5pm (excluding bank holidays)
- Knowledgeable Customer Service and Technical Support from UK based team.
- Access to our **quarterly user group**, covering updates, training, and peer to peer knowledge transfer.
- Access to periodic additional Essential Customer Webinars and free training sessions during your subscription period.
- Quarterly reviews with a specialist to review any next steps or queries.

This service is **included for all Essential customers** and complements the success plans.