

Pricing Document

Perform like you.

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Perform365 Pricing Overview.

Pricing is made up of 3 components:



Licence Subscription: 12 or 36 month options.



Success Plan: determine what level of ongoing support your organisation needs.



Onboarding Services: practical install, configuration and launch support.

Perform365 Subscription Pricing.

GBP	Perform365	
Users	PPU 36 month	PPU 12 month
500	£ 41.00	£ 45.10
1000	£ 34.20	£ 37.62
5000	£ 19.80	£ 21.78
10000	£ 15.20	£ 16.72
15000	£ 11.60	£ 12.76
25000	£ 11.60	£ 12.76
50,000	£ 8.80	£ 9.68

Success Plus	
PPU 36 month	PPU 12 month
£ 11.00	£ 12.10
£ 6.40	£ 7.05
£ 3.00	£ 3.30
£ 3.00	£ 3.30
£ 3.00	£ 3.30
£ 3.00	£ 3.30
£ 3.00	£ 3.30

Success Premium	
PPU 36 month	PPU 12 month
£ 18.40	£ 20.25
£ 11.00	£ 12.10
£ 4.20	£ 4.62
£ 4.20	£ 4.62
£ 4.20	£ 4.62
£ 4.20	£ 4.62
£ 4.20	£ 4.62

*Licenses are sold in bundles of 100 and active users are learners enrolled in a course or training plan

Success plans.

	Basic	Plus	Premium
Installation and setup			
Assisted installation of platform services into Microsoft 365 tenant	-	✓	✓
Platform setup and core configuration	-	✓	✓
Platform Launch – Go Live Services			
Project Plan	-	✓	✓
Live Consulting Session	-	Up to 2	Up to 4
Live Customer Success Session	Up to 1	Up to 3	Up to 6
Platform Academy Quick Start Courses	✓	✓	✓

	Basic	Plus	Premium
Lifecycle Services			
Value / Business Review Session	-	✓	✓
Live Customer Success Session	Up to 2	Up to 4	Up to 8
Live Consulting Session	-	Up to 4	Up to 6
Dedicated MS Teams Channel	-	-	✓
Additional hours	-	-	✓
Online Academy Access for Learn365, Perform365, Engage365	-	Limited	✓
Customer Community	Limited	✓	✓
Maximum Support Response Time	Up to 16 hours	Up to 10 hours	Up to 6 hours

Find more details on our success plans here: [Pick your supportive Success Plan for the Human Success Platform \(zensai.com\)](https://zensai.com/success-plans)

Success Basic *Included in every Subscription.*

* Add-on solutions for Perform365 are not subject to the Zensai SaaS terms

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Essential Support & Services.

Essential Support

Essential provides a '**hands-on**' approach as your partner, which includes:

- UK Office Hours Technical Support (email, phone, remote) Monday-Friday 9-5pm (excluding bank holidays)
- Knowledgeable Customer Service and Technical Support from UK based team.
- Access to our **quarterly user group**, covering updates, training, and peer to peer knowledge transfer.
- Access to periodic additional Essential Customer Webinars and free training sessions during your subscription period.
- Quarterly reviews with a specialist to review any next steps or queries.

This service is **included for all Essential customers** and complements the success plans.

Onboarding Services.

Engage365 and Perform365: £3,450 per module



Installation

Workshop
Engage365 & Perform365 deployment
Roll-out plan



Look & Feel

Branding
Customisations



Training

Admin
Course & User Management



Templates

Check-in's
Annual Reviews



Goals & OKRs

Introduction
Goals & OKRs



Customer Success

Quarterly User Group Sessions
Bi-Monthly check-in with customer success team

Additional services may be scoped and agreed, to suit customer needs at £1350 per day.

Including:

- Additional template creation
- Additional workshops
- Additional training sessions

All services delivered remotely.