

Backup and Recovery / BaaS Service

Service description

PPT delivers scalable, resilient and cost-efficient backup and recovery infrastructure. Our fully managed Backup as a Service supports physical and virtual machines across private, public or hybrid clouds, offering long-term archival, data tiering, fast disaster recovery with defined SLAs, 24/7 unlimited support, and UK data centres ensuring data sovereignty compliance.

Service features and benefits

Service features

- Comprehensive reporting, monitoring and alerting
- Unlimited technical support
- Remote management and out-tasking
- Guaranteed backup success, underpinned by service credits
- Can provision an offsite recovery vault for long-term retention
- Cost optimisation via cloud storage solutions and various licensing models
- Regular service, capacity and performance reviews
- Data Maturity Model identifies your as-is and to-be environment

Service benefits

- Reduce business risk by identifying critical applications and data
- Provide insight and visibility of your IT infrastructure
- Ensure 98% success rate for backup and recovery
- Reduce TCO of data protection environment.
- Faster recovery times - reduced risk of revenue/p