



Road Marking Maintenance System



The importance of road markings cannot be overstated, as they are key to maintaining safety on our roads by providing critical information to drivers. Moreover, as we move towards more autonomous vehicles, these vehicles will also rely heavily on road markings. Unfortunately, the condition of these markings are deteriorating, a consequence of constrained budgets and a workforce stretched too thin.

To address the growing challenge, we must reconsider how we maintain our road markings and move towards a condition-based maintenance regime, focussing our limited resources and what is most pressing. The Road marking asset management system creates a delineated asset register of all the road markings within a region. Condition data can then be imported and visualised across an interactive map or analysed using the inbuilt dashboarding features. Using the system asset owners are able to group deteriorating assets and create work packages allowing contractors to each estimate the work packages allowing the asset owner to determine the most economically advantageous supplier to deliver the works. Contractors use the system to feedback information regarding the work packages, including the state of repair, any safety risks and whether the job has been completed and provide evidence for the asset owners review and approval.



Benefits

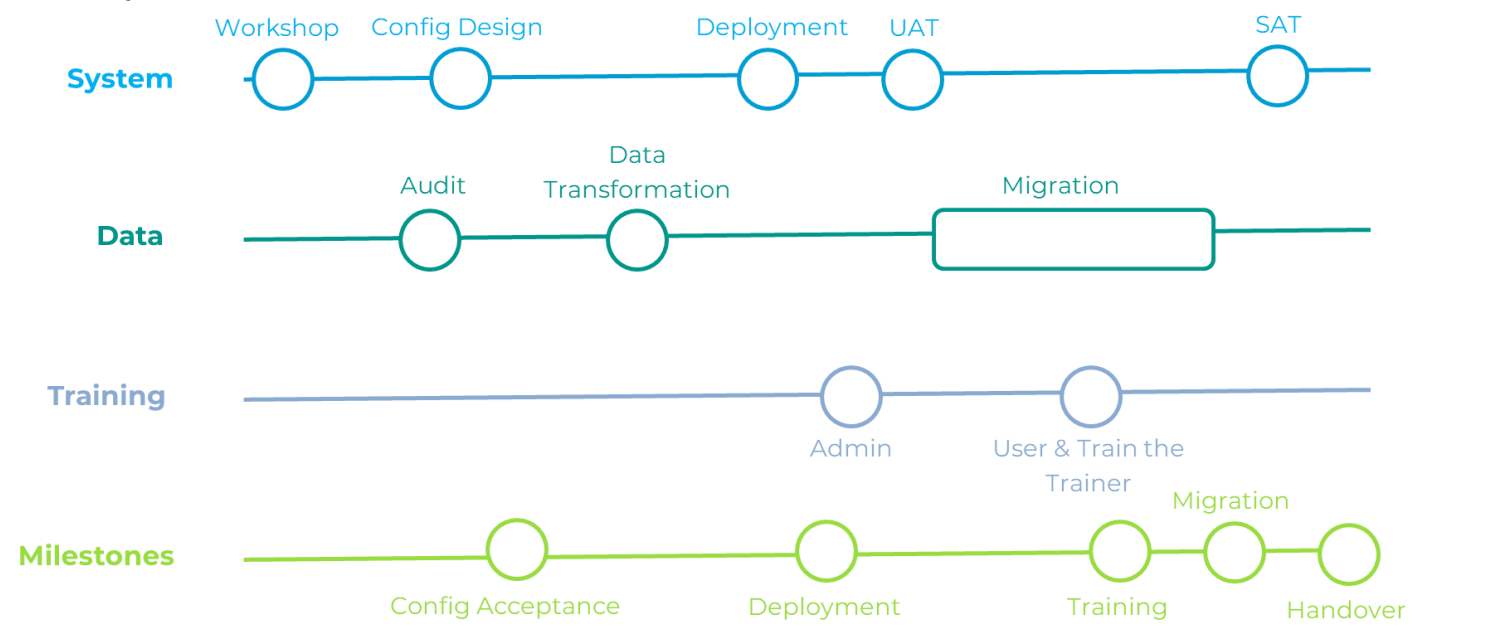
1. **Cost Control:** Reduce wastage, in time money and materials by avoiding needlessly repainting regions of the network.
2. **Operational Efficiency:** Improve the condition of road markings across a region through the prioritisation of works to the areas which are in need of the greatest care.
3. **Safety:** Improve the safety rating of the network by increasing the visibility and condition of the road markings.
4. **Contractor Management:** Individually monitor and manage contractor performance according to their unique scope and SLA's.
5. **Asset Availability:** Increase the service life of assets through regular inspections and maintenance activities.
6. **Transparent Operations:** All activities are recorded within the system for later analysis and reporting.
7. **Stakeholder Engagement:** Utilise the automated messaging feature to ensure everyone is kept up to date with activities.

We have delivered solutions across several diverse use cases and environments and during that time developed solutions to provide our customers with confidence and ensure ample opportunity to realise customer specific challenges.

We adopt a collaborative approach with our clients, beginning with a design consultation where we perform a deep dive into current operations, challenges, data sets and desire to develop a requirement specification. Combined with our experience this specification provides the insight and detail required to deliver a system.

We take regular opportunities to gain user feedback into the configuration as we prototype the user interface, ensuring we remain in line with expectations and realise every opportunity for improvement.

Data collection, transformation and import is performed alongside configuration to enable delivery efficiency.



After Sales Support

In today's fast-paced digital landscape, choosing the right cloud-hosted software is just the beginning. What sets us apart is our commitment to your success long after the implementation. Our after-sales support is not just a service; it's a partnership. Our dedicated Application Support Desk is ready to ensure your software operates flawlessly, evolves with your needs, and empowers your business to thrive in the digital age. We provide tailored support plans, 24/7 fault reporting, and proactive monitoring to prevent issues before they arise. With us, you're not just purchasing software; you're investing in peace of mind, continuous improvement, and a relationship that grows with your business.

Fault tickets, raised either by phone, email or our fault ticketing portal are assigned to an Application Support Representative who shall manage the ticket from inception to resolution, engaging with the software and product team as necessary and keeping the customer informed of progress. The support desk is managed by the Application Support Manager who takes responsibility for ensuring that each customer is managed according to their bespoke Service Agreement, producing a monthly report confirming performance against expectations and highlighting upcoming events.