



NAMS is a highly configurable tool designed to support Asset owners effectively manage large and diverse asset portfolios.

NAMS incorporates full asset registration, inventory check and management functionality, optimises the availability and longevity of assets and offers a streamlined working solution.

Whether SaaS or OnPrem, it is built for all asset infrastructure for the “operate” phase of an asset’s lifecycle, connecting stakeholders with a single source of truth for informed data-driven decisions and managing efficient operational processes across multiple and truly hierarchical asset classes.

NAMS can be utilised across a broad range of industries and sectors. No matter where you operate, this solution can meet the most complex requirements.

Data-Driven: NAMS enables asset managers to easily link their data strategy to clear operational objectives and business outcomes through common key performance indicators. Its dashboard and reporting capabilities provide deep insight into root causes of failure, lower whole-life costs, extended reliability, improved stakeholder cooperation, increased resource productivity, preservation of knowledge and information sharing.

Increasing Operational Efficiencies:

Maintenance and inspection tasks can be managed using the mobile application or the web service. Interaction with the system is simplified through optimising yes/no and pass/fail answers, check boxes and multiple choice. Assets can be scanned or identified manually by the user. A single licence fee and ‘bring your own device’ lowers cost of ownership.

Maximising Asset Life and Value: Asset life is often extended if faults are fixed quickly meaning maximum value is obtained from asset. Total cost of ownership information also informs the most appropriate allocation of capital expenditure on new and replacement assets. All reporting can be automatically triggered.

Reducing Downtime and Failures: NAMS offers a simple and effective maintenance and inspection scheduling system resulting in fewer failures. Should a fault occur, it can be dealt with quickly and efficiently. Notifications are easily configured to ensure all users know when inspections are due, maintenance tasks are to be completed, asset status changes, etc.

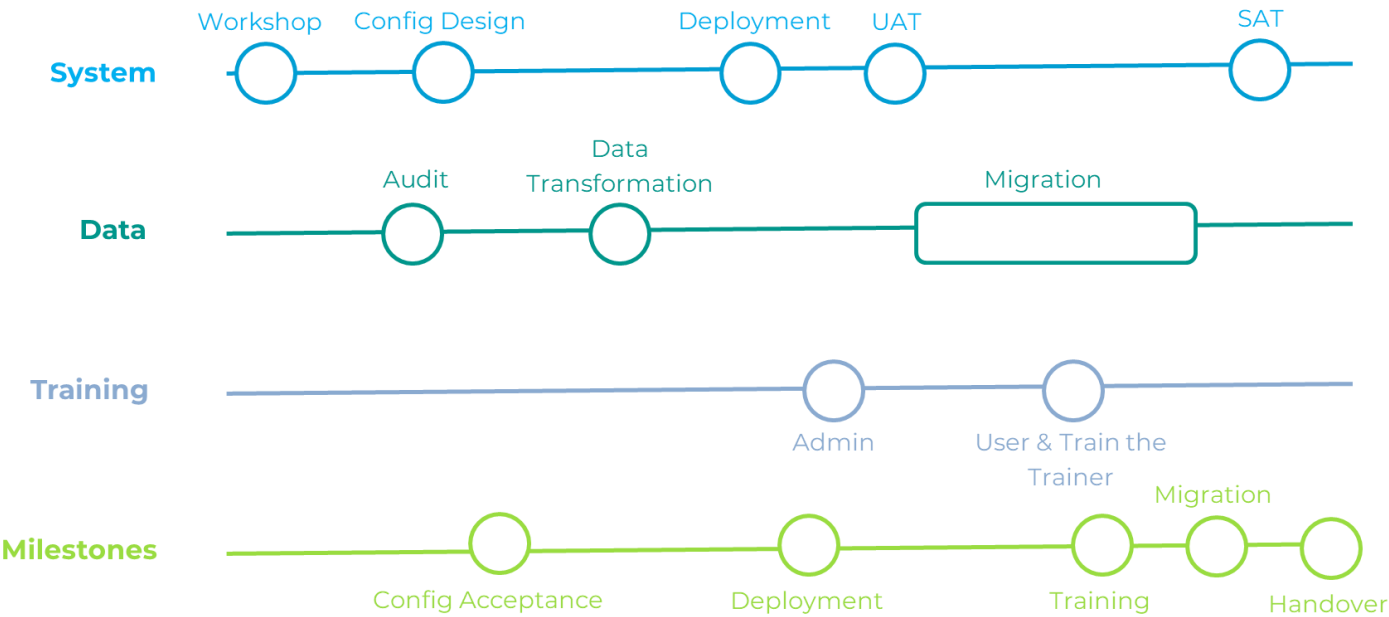


We have delivered NAMS across several diverse use cases and environments and during that time developed solutions to provide our customers with confidence and ensure ample opportunity to realise customer specific challenges.

We adopt a collaborative approach with our clients, beginning with a design consultation where we perform a deep dive into current operations, challenges, data sets and desire to develop a requirement specification. Combined with our experience this specification provides the insight and detail required to deliver a system.

We take regular opportunities to gain user feedback into the configuration as we prototype the user interface, ensuring we remain in line with expectations and realise every opportunity for improvement.

Data collection, transformation and import is performed alongside configuration to enable delivery efficiency.



After Sales Support

In today's fast-paced digital landscape, choosing the right cloud-hosted software is just the beginning. What sets us apart is our commitment to your success long after the implementation. Our after-sales support is not just a service; it's a partnership. Our dedicated Application Support Desk is ready to ensure your software operates flawlessly, evolves with your needs, and empowers your business to thrive in the digital age. We provide tailored support plans, 24/7 fault reporting, and proactive monitoring to prevent issues before they arise. With us, you're not just purchasing software; you're investing in peace of mind, continuous improvement, and a relationship that grows with your business.

Fault tickets, raised either by phone, email or our fault ticketing portal are assigned to an Application Support Representative who shall manage the ticket from inception to resolution, engaging with the software and product team as necessary and keeping the customer informed of progress. The support desk is managed by the Application Support Manager who takes responsibility for ensuring that each customer is managed according to their bespoke Service Agreement, producing a monthly report confirming performance against expectations and highlighting upcoming events.