



G-Cloud 15

Managed Microsoft Azure

Service Definition

Service Overview

Our Cloud Support Services for Microsoft Azure provide an assessment, design, implementation, configuration and managed service for a range of cloud-based Azure hosting infrastructure (IaaS), platforms (PaaS) and solutions. Ceox supports organisations with the integration of Azure into their IT environment.

Many organisations want to use Azure to power their organisation but don't have the necessary skills in-house to exploit the platform. Ceox can provide individuals on a project basis to create Azure cloud environments or undertake long-term support agreements.

Ceox's experts have knowledge of the full Azure stack and can help select the best of Microsoft's services for your requirements. Ceox's Discovery Workshop starts with an overview of the benefits of Microsoft Azure, assess the organisations current IT capabilities. Ceox then work with you to assist in understanding how Azure can be integrated into your IT environment. This can be extended to include a technology roadmap and plan for Azure infrastructure solutions.

Ceox can architect, design, configure, implement and deliver full projects either for specific applications and user facing services or for the whole IT estate.

Cloud Support Services also extends to support migration of applications and services into any new hosting model.

Ceox can also provide fixed price SLA backed support arrangements for applications and IT estates hosted in Azure.

Most importantly, we can help ensure that your cloud platform is secure. Through our Practical Cyber Security service, we help translate cyber security best practice into actionable advice to help organisations implement the security controls they need cheaply and effectively.

We help organisations use the Azure cloud platform to enhance user experience and deliver operational excellence alongside improved efficiency savings. Ceox also provides on-going support for Cloud Services underpinned by ITIL Service Management processes and tools.

Ceox provides cloud services to help organisations use cloud to deliver digital services. By transitioning to digital delivery, organisations can improve user satisfaction, reduce costs and improve efficiencies.



Our Features

Our service includes:

- This service is designed to deliver deliver websites as a core capability.
- It enhances organisational performance by providing portals.
- Teams benefit from the inclusion of mobile and web apps on Microsoft Azure, improving day-to-day outcomes.
- The solution strengthens service delivery through perform integration with your existing on-premise infrastructure.
- Public sector users gain greater efficiency thanks to enable home working.
- It supports modern operational needs by enabling use a fully managed service or supplement your existing team.
- A key advantage of this service is its ability to offer develop services using Microsoft .NET.
- The approach ensures seamless access to Java when required.
- Organisations see immediate value from PHP.
- Finally, the service elevates digital capability by incorporating ruby.

Benefits for You

Our Service provides many benefits including:

- This service helps organisations achieve ITIL based service management providing support via a service desk as a meaningful benefit.
- It further supports public sector outcomes by delivering full support for user research.
- Teams experience improved results thanks to design.
- The solution enhances operational effectiveness through develop.
- Users gain measurable value from delivery.
- It strengthens organisational capability by enabling build.
- Another key benefit is the service's ability to provide live.
- The approach ensures consistent delivery of experts in supporting local.
- Organisations appreciate the impact of central government departments and other agencies.
- Finally, the service boosts performance by incorporating build using agile.

About Us

We are a certified B-Corp, on a mission to help UK Public Sector organisations use Microsoft technologies to deliver world-class digital services.

We work with Government Departments, Agencies and Public Bodies to drive efficiencies, create engaging citizen services and enable modern digital government.

As a Microsoft Solutions Partner with designations in Business Applications, Data & AI and Digital & App Innovation, we are experts in Agentic AI, Power Platform, Dynamics 365 and the Azure Data Platform. Our team brings extensive public sector experience, from large government departments to mid-size agencies and smaller non-departmental public bodies.

Ceox combines proven technical expertise with an agile, straightforward approach that makes it easy for organisations to use Microsoft technology and deliver world-class digital services.



Cert no: 24565

Our Other Services



Ceox offers a comprehensive suite of services to public sector organisations, all accessible via G-Cloud and other procurement frameworks. Our expertise spans several key areas, each designed to support the delivery of efficient, citizen-centric modern digital government.

Agentic AI

Our Agentic AI services are tailored to enable the transformation of public sector organisations, providing advanced AI agent solutions that drive significant efficiency gains whilst maintaining quality of service and delivering world-class digital services.

Citizen Facing Services

We specialise in building engaging and compliant citizen-facing digital services. Each service is aligned with the Government Digital Service (GDS) Service Standard, ensuring that organisations can deliver world-class public services that are both user-friendly and effective in meeting the needs of citizens.

Business Applications

Ceox designs, builds, and supports best-in-class business applications leveraging the Power Platform and Dynamics 365, focused on improving operational efficiency. We also provide strategic guidance and empower citizen developers to create and manage their own digital tools.

Data & Analytics

We enable organisations to extract valuable insights from their data by utilising the robust suite of data tools available on Microsoft's Azure cloud platform. Our services include the construction of enterprise-grade data warehouses and analytics solutions, allowing organisations to make informed decisions, optimise their operations and deliver world-class digital services.

Our Experience

Our Public Sector experience includes:

Department for Education

- Power Platform Grant Application and Management solution for Connecting Classrooms
- Power Apps Portal for Education Bodies to provide Reinforced Autoclaved Aerated Concrete (RAAC) information for schools

Department for Transport

- Dynamics 365 Public Enquiry Management solution to support the Department's handling of Enquiries and Parliamentary Correspondence
- Development and support for a range of Corporate Power Apps deployed across DfT including Praise Management and Local Recognition, Declaration of Interests and Gifts and Hospitality.
- Power Platform Centre of Excellence provision including training and empowering Citizen Developers.

Department for Energy Security and Net Zero

- Take-on and support of a Dynamics 365 case management system

Foreign, Commonwealth & Development Office

- Intelligent Automation (RPA and AI) for Correspondence Management system using Power Apps and Power Automate
- Design and development of an Agentic AI solution to handle finance and HR queries and processing.

Genomics England

- Take-on and support of a 3rd party developed Dynamics 365 system

Historic Royal Palaces

- Dynamics 365 development and support for marketing campaigns

HM Treasury

- AI Agent for correspondence handling

Homes England

- Delivery of a major funding programme service.
- Architecture and delivery of a Data Platform.
- Supporting in the modernisation of digital and data capabilities

Human Fertilisation & Embryology Authority

- Replacement of a legacy regulatory licence management system into Dynamics 365.
- Build and development of a clinic portal using Power Pages
- Creation of a new data model and migration from existing repositories

Labour Relations Agency

- Development and support of a Power Platform conciliation case management solution
- Data transformation and migration from a legacy platform into the cloud

Legal Ombudsman

- Take-On and support of a 3rd Party Dynamics 365 based case management solution

Solicitors Disciplinary Tribunal

- Dynamics 365 Case Management System to support Tribunals
- Power BI development to provide Management Reporting with dashboards and reports

Transport for London

- Development of a Power App to manage safe access to London Underground stations by contractors and engineers
- Power App development to monitor on-going work and repairs on London Underground Tracks
- Microsoft Dynamics 365 solution with a portal for HGV safety registration
- Road User Charging system with Dynamics 365 and Azure

UK Export Finance

- Development of a Model Driven Power App for case handling including complex calculations and user configuration

UK Research and Innovation

- Power Platform Model Driven Application with SharePoint Integration to manage the bid process and store contractual documentation
- Power Pages solution to gather supplier details and internal Model Driven Application to manage the process of supplier proposals.

Valuation Tribunal Service

- Appeals Management System using Microsoft Dynamics 365
- Power BI Management Reporting solution
- Agentic AI solution for handling evidence submission

Welsh Government

- Leave Booking App in Welsh and English to support cross government leave booking and management
- Power App based solution for managing Permits for Welsh Fisheries
- Delivered a Power Platform Centre of Excellence with training





Get in Touch

To learn more about Ceox and our services, follow the links below or contact us directly.

<https://ceox.co.uk>

Feel free to drop us an email on:

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If you'd rather talk on the phone, then our number is:

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