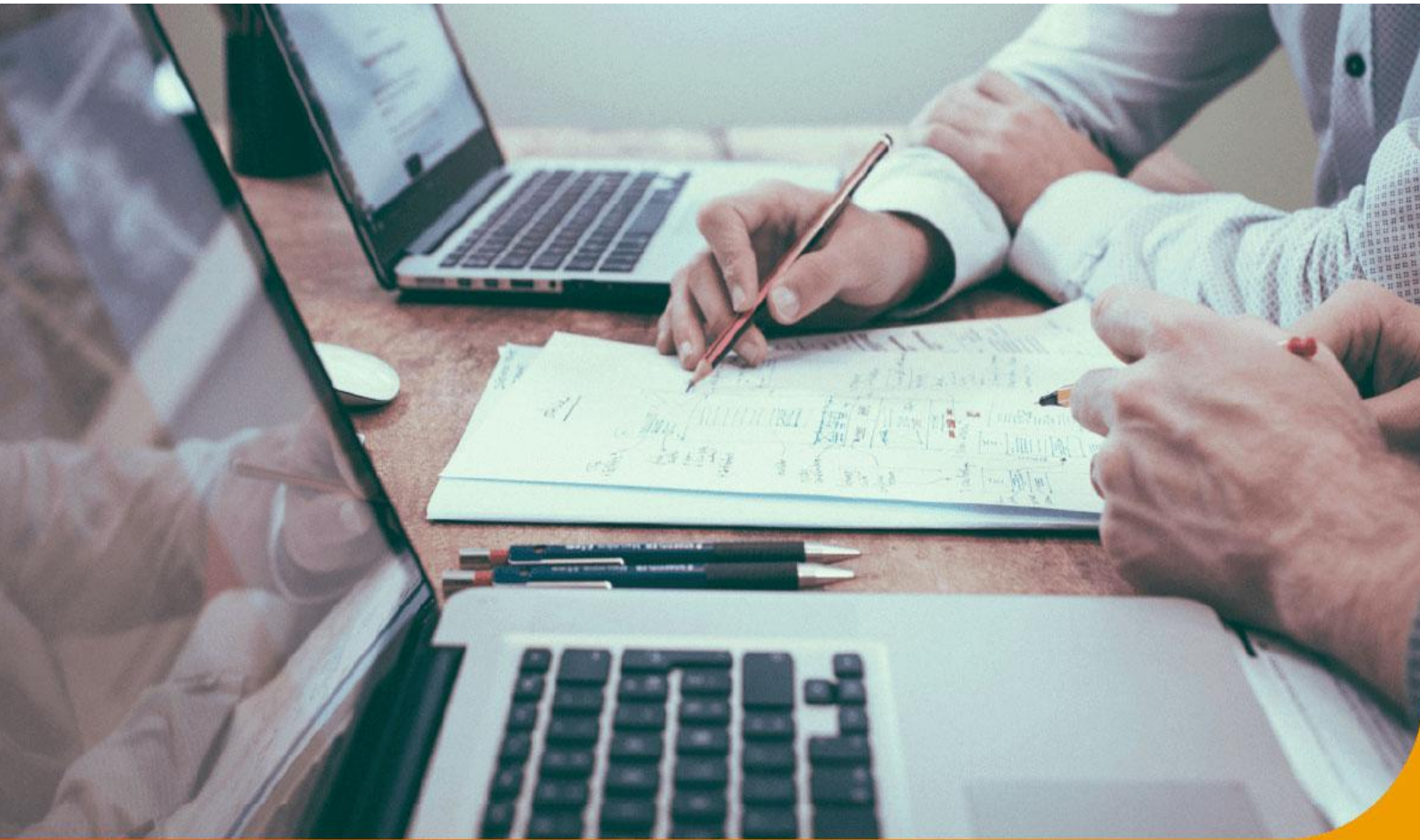




G-Cloud 15

Public Engagement Manager

Pricing

Core Product Pricing

Ceox Public Engagement Manager (PEM) pricing includes the core product plus annual support.

There is a single price for the PEM product which includes up to 100 users. Beyond 100 users, pricing is on a per user basis.

	Price
Core PEM Product for up to 100 users	£9,672 per year

Per user pricing is tiered for users as shown below:

Band	Total Number of Users	Price per user per month
Band 1	101 to 749	£7.94
Band 2	750 to 1,499	£4.64
Band 3	1,500 to 2,249	£3.76
Band 4	2,250 to 2,999	£3.25
Band 5	Over 3,000	£2.74

Example 1: An organisation has 20 users who need access to PEM. The organisation will pay the single price of £9,672 per year for the core product.

Example 2: An organisation has 2,000 users who need access to PEM. In this instance, the price will be the core system (£9,672 per year) plus 1,900 users x £3.76 x 12 months giving a total price of £95,400 per year.

Notes on Pricing

Please note that the following terms and conditions apply to PEM pricing:

1. The system handles unlimited cases, so organisations are not penalised if they suddenly receive a large increase in case numbers.
2. PEM provides full traceability and audibility of case progression, including contributions - contributions are tracked on system and any individual contributing to a case, via any means is counted as a user with regards to licensing.
3. PEM is installed on your tenancy, so you have full control over the information contained within the system. We will require System Admin rights within Power Apps to setup, support and maintain PEM. If you require us to also configure the base environments, we will additionally need Power Platform Administrator permissions for the initial implementation.
4. PEM is built upon Microsoft Power Apps so each active user must have a Microsoft Power Apps licence. Power Apps per App or Power Apps Premium licences can be provided by Ceox, or you can buy the Power Apps licence via another route.
5. Support of the PEM system is included within the licence costs. The default support system runs on English working days from 08:30 to 18:00. Some customers require an enhanced SLA, and this can be quoted for if required.

Implementation Package Pricing

We offer implementation packages which provide options for implementing the system. These are defined in further detail in the PEM Service Definition document. Our bands are as follows:

Essential

Essential is included within the cost of the PEM licence and is capped at 10 days and includes everything required to get the base implementation setup for small organisations.

£0.00

Advanced

Advanced is aimed at organisations who want to make the most of the platform and may require more setup options. Effort is capped at 40 days.

£22,250

Pro

Pro is for large organisations who want to customise parts of the system, setup reporting and have complex requirements. Effort is capped at 120 days.

£59,250

Bespoke

We also offer a bespoke package for organisations who want complete control over the implementation costs. Effort will be priced based on our rate card below. Please contact us for an estimate on bespoke implementation.

£ Subject to Estimate

Microsoft Software Pricing

Ceox provides the opportunity to use several of Microsoft's cloud products. Credit can be bought in lumps of £50 which can be drawn down against in the following month.

The exact costs of consumption will depend on the plan, services used and number of users, the latest costs can be found here:

Dynamics 365

<https://dynamics.microsoft.com/en-gb/pricing/>

Power Platform

<https://powerapps.microsoft.com/en-gb/pricing/>

Azure and Artificial Intelligence

<https://azure.microsoft.com/en-gb/pricing/>

Microsoft 365

<https://www.microsoft.com/en-gb/microsoft-365/enterprise/microsoft365-plans-and-pricing>

Fixed price support can be purchased via the use of credits where 1 credit = £1. Please contact us for a quote on the number of credits required to support your services.

Rate Card

The table below shows our maximum rate card prices. Exact pricing depends on several factors like the scope and size of the service being delivered. Please contact us for a more accurate price.

Prices are based on a standard 7.5 hour working day. Expenses within the M25 are included. Rates exclude VAT which will be added to all invoices.

Role	Maximum UK Rate	Maximum Offshore Rate
Architecture Roles		
Trainee business architect	£661	£397
Associate business architect	£797	£478
Business architect	£911	£547
Lead business architect	£1106	£664
Data architect	£911	£547
Senior data architect	£1019	£611
Chief data architect	£1294	£776
Enterprise architect	£911	£547

Senior enterprise architect	£1019	£611
Lead enterprise architect	£1106	£664
Principal enterprise architect	£1294	£776
Associate network architect	£797	£478
Network architect	£911	£547
Lead network architect	£1106	£664
Security architect	£911	£547
Lead security architect	£1106	£664
Principal security architect	£1294	£776
Associate solution architect	£797	£478
Solution architect	£911	£547
Senior solution architect	£1019	£611
Lead solution architect	£1106	£664
Principal solution architect	£1294	£776
Associate technical architect	£797	£478
Technical architect	£911	£547
Senior technical architect	£1019	£611
Lead technical architect	£1106	£664
Principal technical architect	£1294	£776
Chief digital and data roles		
Chief data officer	£1294	£776
Chief information security officer	£1294	£776
Chief technology officer	£1294	£776
Cyber security roles		
Lead cyber security audit and assurance	£1106	£664

Principal cyber security audit and assurance	£1294	£776
Associate cyber security governance and risk manager	£797	£478
Lead cyber security governance and risk manager	£1106	£664
Principal cyber security governance and risk manager	£1294	£776
Associate cyber security monitoring	£797	£478
Lead cyber security monitoring	£1106	£664
Principal cyber security monitoring	£1294	£776
Associate cyber incident response	£797	£478
Lead cyber security incident response	£1106	£664
Principal cyber security incident response	£1294	£776
Associate cyber security vulnerability management	£797	£478
Lead cyber security vulnerability management	£1106	£664
Principal cyber security vulnerability management	£1294	£776
Associate cyber security digital forensics	£797	£478
Lead cyber security digital forensics	£1106	£664
Principal cyber security digital forensics	£1294	£776
Associate cyber security testing	£797	£478
Lead cyber security penetration testing	£1106	£664
Principal cyber security testing	£1294	£776
Data roles		
Trainee Analytics engineer	£661	£397

Analytics engineer	£911	£547
Senior analytics engineer	£1,019	£611
Lead analytics engineer	£1,106	£664
Head of analytics engineering	£1,294	£776
Associate analyst	£797	£478
Data analyst	£911	£547
Senior data analyst	£1,019	£611
Principal data analyst	£1,294	£776
Data engineer	£911	£547
Senior data engineer	£1,019	£611
Lead data engineer	£1,106	£664
Head of data engineering	£1,294	£776
Data ethics lead	£1,106	£664
Head of data ethics	£1,294	£776
Data governance manager	£911	£547
Lead data governance manager	£1,106	£664
Head of data governance	£1,294	£776
Trainee data scientist	£661	£397
Associate data scientist	£797	£478
Data scientist	£911	£547
Principal data scientist	£1,294	£776
Lead data scientist	£1,106	£664
Head of data science	£1,294	£776
Senior Machine learning engineer	£1,019	£611
Lead machine learning engineer	£1,106	£664

Associate performance analyst	£797	£478
Performance analyst	£911	£547
Senior performance analyst	£1,019	£611
Lead performance analyst	£1,106	£664
Head of performance analysis	£1,294	£776
IT operations roles		
Associate application operations engineer	£797	£478
Application operations engineer	£911	£547
Senior application operations engineer	£1,019	£611
Lead application operations engineer	£1,106	£664
Principal application operations engineer	£1,294	£776
Business relationship manager	£911	£547
Senior business relationship manager	£1,019	£611
Lead business relationship manager	£1,106	£664
Configuration analyst	£911	£547
Change and release analyst	£911	£547
Change and release Manager	£1106	£664
Operations analyst	£911	£547
Senior operations analyst	£1,019	£611
Operational control manager	£911	£547
Head of command and control	£1,294	£776
Associate end user computing engineer	£797	£478
End user computing engineer	£911	£547
Senior end user computing engineer	£1,019	£611
Lead end user computing engineer	£1,106	£664

Principal end user computing engineer	£1,294	£776
IT service analyst	£911	£547
IT service manager	£911	£547
Senior IT service manager	£1,019	£611
Head of IT service management	£1,294	£776
Incident manager	£911	£547
Major incident manager	£1,106	£664
Associate infrastructure engineer	£797	£478
Infrastructure engineer	£911	£547
Senior infrastructure engineer	£1,019	£611
Lead infrastructure engineer	£1,106	£664
Principal infrastructure engineer	£1,294	£776
Associate infrastructure operations engineer	£797	£478
Infrastructure operations engineer	£911	£547
Senior infrastructure operations engineer	£1,019	£611
Lead infrastructure operations engineer	£1,106	£664
Principal infrastructure operations engineer	£1,294	£776
Problem analyst	£911	£547
Problem manager	£911	£547
Service desk analyst	£911	£547
Senior service desk analyst	£1,019	£611
Service desk manager	£911	£547
Head of service desk	£1,294	£776
Service acceptance analyst	£911	£547
Service readiness analyst	£911	£547

Service transition manager	£911	£547
Lead service transition manager	£1,106	£664
Product and delivery roles		
Trainee business analyst	£661	£397
Junior business analyst	£911	£547
Business analyst	£1,019	£611
Senior business analyst	£1,106	£664
Lead business analyst	£1,294	£776
Head of business analysis	£797	£478
Associate delivery manager	£911	£547
Delivery manager	£1,019	£611
Senior delivery manager	£1,294	£776
Head of (Agile) delivery management	£911	£547
Digital portfolio analyst	£911	£547
Digital portfolio manager	£1,019	£611
Senior digital portfolio manager	£1,294	£776
Head of portfolio	£797	£478
Associate product manager	£911	£547
Product manager	£1,019	£611
Senior product manager	£1,106	£664
Lead product manager	£1,294	£776
Head of product	£911	£547
Programme delivery manager	£911	£547
Service owner	£661	£397
Quality assurance testing (QAT) roles		

Tester (QAT)	£911	£547
QAT analyst	£911	£547
Senior QAT analyst	£1,019	£611
Lead QAT analyst	£1,106	£664
Tester (test engineer)	£911	£547
Test engineer	£911	£547
Senior test engineer	£1,019	£611
Lead test engineer	£1,106	£664
Test manager	£911	£547
Head of test	£1,294	£776
Software development roles		
Apprentice DevOps engineer	£473	£284
Junior DevOps engineer	£661	£397
DevOps engineer	£911	£547
Senior DevOps engineer	£1,019	£611
Senior DevOps engineer - management	£1,019	£611
Lead DevOps engineer	£1,106	£664
Lead DevOps engineer - management	£1,106	£664
Principal DevOps engineer	£1,294	£776
Principal DevOps engineer - management	£1,294	£776
Apprentice frontend developer	£473	£284
Junior frontend developer	£661	£397
Frontend developer	£911	£547
Senior frontend developer	£1,019	£611
Lead frontend developer	£1,106	£664

Head of frontend development	£1,294	£776
Apprentice developer	£473	£284
Junior developer	£661	£397
Developer	£911	£547
Senior developer	£1,019	£611
Senior developer - management	£1,019	£611
Lead developer	£1,106	£664
Lead developer - management	£1,106	£664
Principal developer	£1,294	£776
Principal developer - management	£1,294	£776
User-centred design roles		
Junior accessibility specialist	£661	£397
Accessibility specialist	£911	£547
Senior accessibility specialist	£1,019	£611
Head of accessibility	£1,294	£776
Associate content designer	£797	£478
Junior content designer	£661	£397
Content designer	£911	£547
Senior content designer	£1,019	£611
Lead content designer	£1,106	£664
Head of content design	£1,294	£776
Content strategist	£911	£547
Associate graphic designer	£797	£478
Junior graphic designer	£661	£397
Graphic designer	£911	£547

Senior graphic designer	£1,019	£611
Lead graphic designer	£1,106	£664
Head of graphic design	£1,294	£776
Associate interaction designer	£797	£478
Junior interaction designer	£661	£397
Interaction designer	£911	£547
Senior interaction designer	£1,019	£611
Lead interaction designer	£1,106	£664
Head of interaction design	£1,294	£776
Associate service designer	£797	£478
Junior service designer	£661	£397
Service designer	£911	£547
Senior service designer	£1,019	£611
Lead service designer	£1,106	£664
Head of service design	£1,294	£776
Technical writer	£911	£547
Lead technical writer	£1,019	£611
Associate user researcher	£797	£478
Junior user researcher	£661	£397
User researcher	£911	£547
Senior user researcher	£1,019	£611
Lead user researcher	£1,106	£664
Head of user research	£1,294	£776

Get in Touch

To learn more about Ceox and our services, follow the links below or contact us directly.

<https://ceox.co.uk>

Feel free to drop us an email on:

hello@ceox.co.uk

If you'd rather talk on the phone, then our number is:

0333 987 4495

If you want to send us something in the mail, our address is:

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