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Service Definition – Agentic AI Digital Capability Enablement Service

A bespoke Outcome Service, the Agentic AI Digital Capability Enablement Service provides a secure, outcome-focused digital service that supports public sector organisations in identifying, engaging, and integrating specialist digital and transformation capability to deliver programmes, projects, and operational services. The service uses agent-based artificial intelligence, supported by human governance, to manage and optimise capability discovery, assessment, deployment, and engagement workflows.

It supports delivery across Programme and Project Delivery, Operational Change and Improvement, Solution and Enterprise Architecture, Software Engineering and Development, Digital and Service Transformation. The service improves delivery readiness, reduces mobilisation time, and strengthens governance and compliance across digital initiatives.

We have over 20 years' experience in supporting Central Government and Local Government organisations UK-wide in a broad number of areas, providing us with the depth of experience in successfully helping you deliver a compliant Agentic AI Digital Capability Enablement Service that adheres to GDS standards and principles.

The service operates as a cloud-based, managed digital platform that uses multiple specialised AI agents to coordinate capability enablement and delivery support activities. These agents collaborate to provide an integrated service covering market and capability landscape analysis. Experience and delivery history assessment. Role and delivery requirement alignment. Engagement and onboarding coordination. Governance, compliance, and audit support. Secure communications and reporting. All automated processes operate under defined policies, ethical controls, and human oversight to ensure transparency, fairness, and accountability.

Bangura Solutions can supply current DV security cleared & SC security cleared capability to deliver Outcomes, Statements of Work (SoW) packages or Time and Material packages. Our fixed price catalogue of standard outputs and artefacts support common outcomes and activity types to improve the predictability of costs and artefacts. Helping organisations on their IT Transformation Journey, whilst building long-term capability within all required sectors and fulfilling departmental needs.

Service Features

- Agent-Based Capability Assessment
- Intelligent Capability Discovery
- Machine Learning (ML) and Artificial Intelligence (AI) capability
- Identify, assess, engage, and integrate specialist Digital Transformation capability
- Agent-based artificial intelligence to manage and optimise assessment/deployment
- Cloud deployment - Azure, AWS, GCP or Hybrid
- Governance and compliant framework
- Discovery, Alpha, Beta, Live
- Rapid access to current DV & SC security-cleared capability
- Flex up and down resources for demand of the project

Service Benefits

- Accelerated organisational transformation through autonomous goal-driven AI Systems
- Reduced costs by replacing manual processes with adaptive AI-driven solutions
- Enhanced decision-making through real-time data analysis and predictive intelligence
- Scalable digital transformation platforms aligned with evolving public sector requirements
- Secure compliant AI deployment meeting UK GDPR and government/technology standards.
- Faster service delivery enabled by continuously learning, self-optimising digital agents
- Improved cross-department collaboration using integrated, AI-powered workflow orchestration
- Transparent performance monitoring through auditable, explainable agent activity reporting
- Knowledge transfer and up-skilling of existing in-house staff
- SME-led consultancy combining technical expertise with practical public sector delivery

Our Method

Our specialist Agentic AI executive team and Managing Director will engage with Buyers to understand the scope of work and the goals of the organisation. We will provide high level expert guidance approach(es) to defining, developing and realising a comprehensive Agentic AI Digital Capability Enablement solution for the organisation.

We appreciate that our expertise in this field might be a buyer's starting point on this journey, like many other companies that we have supported throughout the years. We ensure that our executive-level Agentic AI experts are available for a scoping meeting. A full report and recommendations on how the service will be delivered and expected timelines for delivery.

This can be followed with presentations and guidance on engaging other key internal stakeholders and internal audiences on the benefits and outcomes of the Service to be provided. We support you at every step of the journey in delivering this service. This report will be offered regardless of whether we are engaged or not.

Pricing

We will follow the discounted fees for Government set in our SFIA Rate Card attached. Ensuring we are always delivering on Governments goal of value for money, we offer discounting which can also be seen in our SFIA Rate Card. Projects can be on a fixed price outcome, Statement of Work (SoW) or Time and Materials basis.

Please feel free to contact us for more information on this.