

Metastreet – Pricing Matrix



Pricing

Our fees are structured to be clear, fair, and fully transparent. Annual charges cover the full cost of delivering and operating the service, including hosting, storage, maintenance, security, monitoring, and ongoing updates. There are no hidden charges or unexpected add-ons for standard use of the platform.

We aim to give local authorities certainty and confidence by ensuring all costs are clearly set out in advance, allowing budgets to be planned effectively and agreements entered into on an informed and predictable basis.

Our pricing model consists of a combination of annual recurring fees and, where applicable, clearly defined one-off costs linked to specific modules or services. Where bespoke development is required, this will be scoped in advance and estimated transparently, with charges applied in line with our published rate card.

Onboarding

- Bespoke data migrations and other software development are costed against rate cards.

Item	Annual Fee
Implementation & onboarding	£5,000
Data migration (live licences only)	£2,000

Core modules

- Annual licence fees per local authority
- Banding is based on concurrent system users (with Inspector App user banding applied separately where required).
- All prices exclude VAT
- Inspector App licences are available on a per-user basis at £1,500 per user per annum.

User Band	Users	Property Licensing	Service Cases	Inspector App
Band 1	Up to 10	£15,000	£10,000	£1,500 per user per annum.
Band 2	11–30	£20,000	£15,000	£20,000
Band 3	31–60	£30,000	£20,000	£30,000
Band 4	61–90	£45,000	£25,000	£45,000
Band 5	91+	£60,000	£30,000	£60,000

Core Module Add-ons

Modules	Annual fee
Licence Audit add-on	£5,000
Section 257 HMO add-on	£5,000

Tenure Intelligence (Ti)

	Up to 10 users	Unlimited users
Tenure Intelligence (Ti) interface	£10,000	£15,000