



PCI Pal® Assisted Secure Payments - Pricing Document

With phone, email or chat interactions, PCI Pal delivers a simple, guided payment process, built around efficiency and accessibility.

We offer three agent-assisted ways of taking a payment (**Key to Pay, Click to Pay & Speak to Pay**) that can be deployed individually or together to offer customer choice.

We have integration methods for all telephony environments, contact centre platforms, and payment gateways – with end-to-end documented ISO, SOC2, CE+ and PCI DSS compliance.

Setup & Services			
	One Off (£)		Notes
Guided Onboarding	£2,500		Includes project management for the delivery of a standard payment experience
Professional Services (daily rate)	£1,500 per day		Subject to scoping and Statement of Works / Solution Design
Training	£1,500 per day		User training, excluding expenses

Annual Recurring Fees			
	One Off (£)	Annual Price (£)	
Platform Access License		£3,804	Access to PCI Pal platform: Required for all initial orders
Payment Gateway Connector		£2,190	Bring your own payment gateway. Cost is recurring per payment method per payment gateway
Multi-Region Cloud Support		£1,524	Support for additional cloud regions. One region is included with platform access

Annual License Fees – Per Named User			
	One Off (£)	Annual Price (£)	
Single Product License: Key to Pay or Click to Pay		£276	Single payment collection method / per named user
Two Product License: Key to Pay & Click to Pay or Key to Pay & Speak to Pay		£360	Two payment collection methods / per named user
Omnichannel License: Key to Pay / Speak to Pay / Click to Pay		£384	Any payment collection method / per named user

Customer connection to PCI Pal is subject to design and scoping.

Licence Fees exclude customer connectivity costs (telephony) and are subject to final design and scoping.

Payment terms: Setup & Services, Annual Recurring Fees and Annual License Fees invoiced upon signature and annually thereafter.



PCI Pal® Automated Secure Payments - Pricing Document

PCI Pal provides integrated payments through IVR, conversational AI voicebot and chatbot, enabling secure compliant interactions, built around efficiency and accessibility.

We offer three automated (unattended) ways of taking a payment (**Key to Pay, Click to Pay & Speak to Pay**) that can be deployed individually or together to offer customer choice.

We have integration methods for all telephony environments, contact centre platforms, and payment gateways – with end-to-end documented ISO, SOC2, CE+ and PCI DSS compliance.

Setup & Services			
	One Off (£)		Notes
Guided Onboarding	£2,500		Includes project management for the delivery of a standard payment experience
Professional Services (daily rate)	£1,500 per day		Subject to scoping and Statement of Works / Solution Design
Training	£1,500 per day		User training, excluding expenses
Annual Recurring Fees			
	One Off (£)	Annual Price (£)	
Platform Access License		£3,804	Access to PCI Pal platform: Required for all initial orders
Payment Gateway Connector		£2,190	Bring your own payment gateway. Cost is recurring per payment method per payment gateway
Multi-Region Cloud Support		£1,524	Support for additional cloud regions. One region is included with platform access
Annual License Fees – Per Transaction Bundle			
	One Off (£)	Annual Price (£)	
Single Product License: Key to Pay or Click to Pay		£2,280	Single payment collection method / per 1,000 transaction attempts per month
Two Product License: Key to Pay & Click to Pay or Key to Pay & Speak to Pay		£2,964	Two payment collection methods / per 1,000 transaction attempts per month
Omnichannel License: Key to Pay / Speak to Pay / Click to Pay		£3,187	Any payment collection method / per 1,000 transaction attempts per month

Customer connection to PCI Pal is subject to design and scoping.

Licence Fees exclude customer connectivity costs (telephony) and are subject to final design and scoping.

Payment terms: Setup & Services, Annual Recurring Fees and Annual License Fees invoiced upon signature and annually thereafter