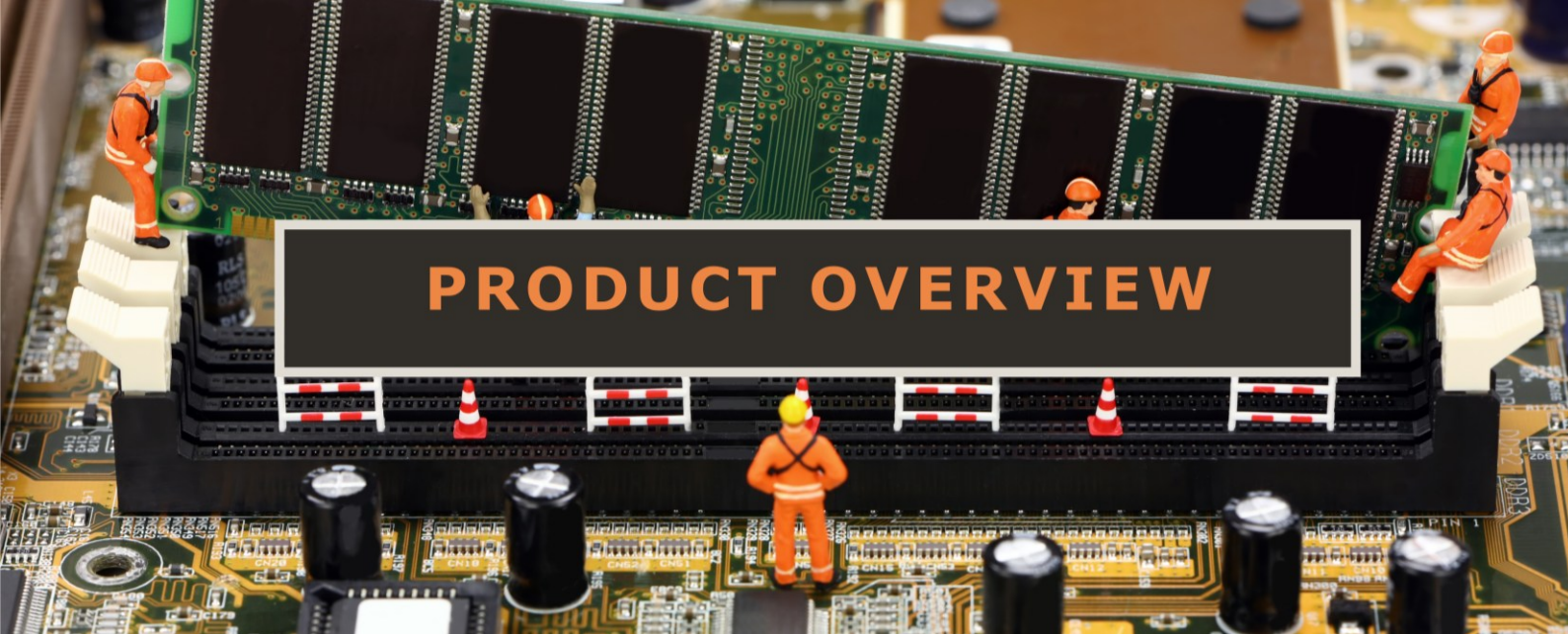




pentagull[™]

Service Definition Document G-Cloud



Our weighbridge software is a comprehensive package that leaves no aspect of weighbridge management untouched. It's designed to optimise efficiency, accuracy, and compliance, providing you with a robust solution for all your weighbridge management needs.

It allows for digital tickets to be raised and sent to customers digitally. Customer accounts can be managed in the system, and automated billing reports can be sent to your preferred finance system.

It allows setting up waste streams with appropriate costs and restrictions in the system reducing the likelihood of operator error.

The system comes with the following core capabilities:

- Complete managed service via the Cloud with full mobile capability
- Designed and developed with local government and public services
- Created for front-line public services to reduce costs and improve service
- Rapid business deployment method that is flexible and iterative
- Sustainable, flexible and future-proof

Features:

- **Real-Time Monitoring:** With real-time monitoring and reporting, you can gain complete visibility into weighbridge activities and easily track vehicles, loads and running totals for clients.

- **Compliance Assurance:** ESB takes the stress out of compliance with industry regulations. It generates comprehensive reports and audit trails effortlessly, ensuring that your regulatory requirements are always met.
- **Customisable Workflows:** We understand that every business is unique. That's why our software can be tailored to fit your specific needs with customisable workflows and configurations. **Integration Capabilities:** Integrate to provide online billing, online payments, fleet systems, waste collection systems, and directly to weighbridges.
- **User-Friendly Interface:** Our software is designed to be intuitive and easy to navigate, regardless of your skill level. This user-friendly interface empowers you to control your weighbridge operations confidently and efficiently.
- **Scalability:** Whether you operate a single weighbridge or manage a network of facilities, ESB scales with your business, accommodating growth and expansion.
- **Manage customer accounts in the system:** Our software allows you to easily create and update them, track their transactions, and generate billing reports. This centralised management system simplifies your administrative tasks and improves customer service.
- **Waste carrier licence lookup integration:** Our software can automatically verify your customers' waste carrier licences, ensuring that you only work with licensed carriers. This feature helps you comply with waste management regulations and avoid legal issues.
- **Directly integrate into fleet and domestic and commercial waste services to give full waste stream viewing.**

Benefits:

- Ensures relevant information is readily available at all times
- Secure data model
- Ensures business processes are followed, and services managed effectively
- Facilitates consistency
- Provides automation of manual and time-consuming processes
- Can be tailored to your organisation
- Extremely flexible and sustainable

- Powerful reporting tools
- Enables mobile and agile working

Our weighbridge system is built on the ESB service delivery platform, which is a testament to its reliability and advanced features. This platform utilises the latest cloud computing technology, ensuring robust and flexible operations. Hosted across multiple secure UK data centres, it offers maximum resilience. ESB enables the rapid yet simple deployment of new and templated applications, supporting agile software methods and principles, further enhancing the system's capabilities.



ABOUT US

Pentagull is a team of former local government IT professionals working hard to provide modern, affordable and fairer IT services since 2011.

Our purpose is to deliver better IT for our customers at the lowest cost - built on solid, modern and agile foundations. We have brought together a team of dedicated ICT professionals with a passion and commitment to make a difference.

We specialise in helping local authorities achieve digital transformation and channel shift through our unique technology. To date we have over 40 local authorities across the UK utilising this technology in diverse application areas.

We implement, configure and support Enterprise Service Builder (ESB), an innovative cloud low code, no code platform built by ourselves that enables true end-to-end digital processes.

The Enterprise Service Builder platform is truly unique. It is the only multi-channel, modular and fully configurable platform built by ex-local authority officers that offers the level of sophisticated functionality that a modern public sector organisation requires.

It delivers everything from customer self-service and flexible back office capability through to mobile working, all on one platform, specifically engineered for public services.

Our platform has been written BY local Government FOR local Government. We understand the challenges you face, and we're determined to make a change.

Any questions should be addressed in the first instance to Stuart Gilbert.

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Information and quality assurance

Pentagull has achieved Cyber Essentials certification, ISO 27001 and ISO 9001 certifications.

Other accreditation's

Pentagull is proud to be accredited to the Living Wage Foundation.





ADDITIONAL INFORMATION

Our platform

Enterprise Service Builder (ESB) is an enterprise-class, no code/low code, service delivery platform that enables digital transformation at any scale.

All of our products and services are built upon our ESB platform meaning you benefit from years of experience in local government settings all in one product.

No matter the product you select from our catalogue, you will benefit from a strong, robust and powerful core product that offers years of experience and development all in one place.

Click [here](#) for more information or visit www.pentagull.co.uk/esb

Existing integrations

Click [here](#) for more information or visit www.pentagull.co.uk/esb/existing-integrations

Existing uses

ESB is used for hundreds of different processes and systems both large and small, these are just a handful of them.

Click [here](#) for more information or visit www.pentagull.co.uk/products

Case studies

Click [here](#) for more information or visit www.pentagull.co.uk/casestudies

Frequently asked questions

Click [here](#) for more information or visit www.pentagull.co.uk/esb/frequently-asked-questions