

A top-down view of a group of people in a meeting around a wooden table. The image is overlaid with a semi-transparent orange hexagonal grid. The people are engaged in various activities: one is using a laptop, another is writing in a notebook, and others are looking at documents or phones. There are coffee cups, a small potted plant, and various office supplies on the table.

pentagull[™]

Pricing Document G-Cloud

Please find the pricing details below:

Implementation Charges

The standard setup charge for this product is £13,000. If you require any customisation to the standard product, we will provide you with a quote based on our standard day rate of £700.

Annual Charges

The annual charge for this product is £10,995, which includes hosting, application management, relevant licenses, service management, updates, upgrades, and unlimited help desk support.

Year One Standard Cost

If you choose not to opt for any optional extras or customisation, the standard year-one cost for this service would be £23,995.

Minimum Term

The minimum contract term is 24 months.

User Licenses

This service includes unlimited concurrent users for your organisation.

Resource-Based Pricing

We offer a range of related professional and technical resources that you can procure flexibly if required. All prices will be based on our standard day rate of £700.

Pricing Notes

All pricing is exclusive of VAT, which shall be charged at the prevailing rate.

OPTIONAL EXTRAS

Below are the optional extras that can be added to your selected service.

Pricing information is provided for initial implementations and any subsequent uses.

Example:

System A requires a payment integration to Adelante. This would cost £2,500 for the implementation and an additional £500 annually. But as part of the same contract, you also wish to procure system B, which also requires a integration to Adelante.

As this is a subsequent system, the implementation for a further integration into Adelante would be discounted to only £200 for the implementation, with no additional annual fee.

Add on / Integration	Initial Implementation Cost	Initial Annual Cost	Subsequent Implementation Cost	Subsequent Annual Cost
Gov Notify text messaging	£500	£500	Free	Free
Gov Notify letters	£1,000	£500	£500	Free
DVLA advanced UK vehicle data (plus lookup fees - varies on use)	£1,000	£500	£500	Free
DVLA advanced - lookup bundle tier 1 333 lookups	N/A	£50	N/A	N/A
DVLA advanced - lookup bundle tier 2 1250 lookups	N/A	£150	N/A	N/A
DVLA advanced - lookup bundle tier 3 3113 lookups	N/A	£249	N/A	N/A
DVLA advanced - lookup bundle tier 4 8250 lookups	N/A	£495	N/A	N/A
DVLA advanced - lookup bundle tier 5 24875 lookups	N/A	£995	N/A	N/A
ANPR - SNAP (up to 5 sites)	£5,000	£2,000	£500 (per site)	£150 (per site)
ANPR - Vaxtor (up to 5 sites)	£5,000	£2,000	£500 (per site)	£150 (per site)
ANPR - Hikvision (up to 5 sites)	£5,000	£2,000	£500 (per site)	£150 (per site)
ANPR - not listed (up to 5 sites)	£10,000	£3,000	£1,000 (per site)	£150 (per site)

Add on / Integration	Initial Implementation Cost	Initial Annual Cost	Subsequent Implementation Cost	Subsequent Annual Cost
Payments - Adelante	£2,500	£500	£200 (per module)	Free
Payments - Paymentsense	£2,500	£500	£200 (per module)	Free
Payments - Civica Paylink	£2,500	£500	£200 (per module)	Free
Payments - Civica eStore	£2,500	£500	£200 (per module)	Free
Payments – Access Paysuite	£2,500	£500	£200 (per module)	Free
Payments – HeyCentric	£2,500	£500	£200 (per module)	Free
Payments – Stripe	£2,500	£500	£200 (per module)	Free
Payments - GOV.UK Pay	£2,500	£500	£200 (per module)	Free
Payments - not listed	£4,000	£1,000	£200 (per module)	Free
Mapping – Bing	£500	£500	Free	Free
Mapping – Google	£500	£500	Free	Free
Mapping – ESRI	£500	£500	Free	Free
Mapping - not listed	£1,000	£750	Free	Free

Add on / Integration	Initial Implementation Cost	Initial Annual Cost	Subsequent Implementation Cost	Subsequent Annual Cost
Fuel management - Odyssey World	£2,500	£500	N/A	N/A
Fuel management - Triscan	£2,500	£500	N/A	N/A
Fuel management - Jigsaw	£2,500	£500	N/A	N/A
Fuel management - Not listed	£4,000	£1,000	N/A	N/A
Tyre management (Flat file)	£2,500	£500	N/A	N/A
Single Sign On (Azure AD)	Free	Free	Free	Free
Single Sign On (MyScot gov)	Free	Free	Free	Free
Single Sign On - not listed	£2,000	Free	Free	Free
Stock management - (ESB)	£2,500	£500	N/A	N/A
Waste carrier lookup	£500	£500	£250 (per module)	Free
In cab user interface	£2,500	£1,000	£2,000 (per module)	£500 (per module)
Flat file finance integration	£2,500	£500	£2,000 (per module)	£500 (per module)
DVLA online driving licence check (priced per lookup)	£1.50	N/A	N/A	N/A

Add on / Integration	Initial Implementation Cost	Initial Annual Cost	Subsequent Implementation Cost	Subsequent Annual Cost
Generic integration (Flat file)	£3,000	£1,000	£2,500 (per module)	£1,000 (per module)
Generic integration (API based)	£5,000	£1,000	£4,500 (per module)	£1,000 (per module)
HWRC waste permit data migration (pre-live)	£1,000	N/A	N/A	N/A
HWRC waste permit data migration (post-live)	£2,000	N/A	N/A	N/A
Weighbridge integration (API based)	£2,500	£500	N/A	N/A
Self-service - My account	£4,000	£1,000	£4,000 (per module)	£1,000 (per module)
Route optimisation	£3,000	£3,000	£1,500	£1,500
Direct debits - Access Paysuite	£2,500	£500	£200 (per module)	Free
Direct debits - not listed	£4,000	£1,000	£200 (per module)	Free
O data connection – Reporting	£1,000	Free	£1,000	Free
CRM integration (URL based)	£1,500	£500	£1,500 (per module)	£500 (per module)
CRM integration (API based)	£5,000	£1,000	£4,500 (per module)	£1,000 (per module)
Ordnance Survey AddressBase Premium	Free	Free	Free	Free
LLPG update service (per authority)	Free	Free	Free	Free

ADDITIONAL MODULES

Additional modules can be added onto any purchase to meet your requirements. All pricing listed below gives the discounted rate for both implementation and annual charges.

These rates are also used for purchasing additional modules to add onto your Pentagull ESB platform, packaged modules do not get an additional discount, but can be added onto any purchase at the prices listed below.

The system with the highest annual charge will be used as the primary module with additional modules receiving the discounts.

Example:

Initially purchasing a fleet management system and then subsequently needing to purchase a HWRC booking system.

Using the additional modules listed below you can add a HWRC booking system onto your original fleet management purchase and receive a discount on the standard costs.

A HWRC booking system would normally cost £12,495 in the first year, but as an add on it would only cost £6,995.

You can add on as many additional modules as you require at the discounted rates to meet your requirements.

Module	Implementation Cost	Annual Cost
Anti-Social Behaviour	£4,000	£4,995
Blue Badges	£5,000	£4,495
Bulky Waste	£4,000	£3,495
Customer Feedback	£6,000	£5,495
Customer Services CRM	£12,000	£15,995
Digital Self Service	£4,000	£5,995
Digital Services	£3,000	£2,995
Meeting Rooms	£5,000	£5,995
Resource Booking System	£3,000	£2,995
Housing Enforcement	£9,000	£7,995
Weighbridge	£3,000	£1,995
Waste Management Package	£22,000	£24,995
Residential Waste	£10,000	£9,995
Pest Control	£4,000	£3,495
Harbour Bookings	£4,000	£3,495

Module	Implementation Cost	Annual Cost
Housing HMO Licensing	£5,000	£4,995
Housing Management Package	£14,000	£12,995
Housing Selective Licensing	£5,000	£4,995
Short Term Lets Licensing	£5,000	£4,995
HWRC Booking and Permit Package	£10,000	£5,995
HWRC Booking System	£4,000	£2,995
HWRC Permits	£5,000	£3,495
Beach Hut/Chalet bookings	£4,000	£3,495
Commercial Waste	£10,000	£9,995
Environmental Protection	£6,000	£5,995
Fleet Management	£10,000	£8,995
Garden Waste	£6,000	£3,995