SiXworks
an IBM Company

# Intelligent Process Automation Support

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# G Cloud 15

# Intelligent Process Automation Support

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# 1. Introduction

SiXworks (6W) is a leading provider of secure digital solutions, specialising in digital experimentation and focused on fail-safe-fast cutting-edge technology solutions deployed in highly secure environments. We are unified in our mission to accelerate innovation and adoption of secure, digital technology to improve the operational agility of Defence and National Security.

As an end-to-end digital innovation and delivery partner, we solve the most complex and critical customer challenges. Our expert team brings together decades of experience in delivering innovative technologies, best-in-class cyber security expertise, and a rapid, agile delivery model to deliver game-changing solutions. We are a collaborative company, fully prepared to work flexibly in the pursuit of customer outcomes and benefits.

We pride ourselves on our ability to turn our customers' visions into reality and focus on supporting those with demanding security, assurance, and privacy requirements. We advocate for high assurance, Zero Trust, and Data-Centric architectures, which provide maximum protection against cyber threats. We also bring market-leading technical expertise to the design and delivery of cross-domain solutions, which manage the assured transfer of data between different classifications and trust categories.

We invest in a skilled, collaborative, and adaptable team with a mix of technical and customer domain experience. Our areas of expertise include Secure-by-Design, cloud computing, advanced network and infrastructure design, rapid application development, cross-security domain systems, multi-tenanted High-Performance Compute, multi-source data platforms, cyber vulnerability mitigation, and intelligence systems. We provide supplier-agnostic, technical, and business consultancy to customers while championing open-source and best-of-breed technologies.

Our constructively-disruptive approach drives new technology and approaches through to delivery. We have crossed the well-known "Valley of Death" from Proof of Concept to Live service, demonstrating our ability to deliver quality solutions. Our outstanding reputation, built on trust and vetting, is the reason why our customers have full confidence in the services we provide.

## Our focus

- Delivering Secure by Design, innovative ICT solutions, tailored to requirements and budgets
- Technical consultancy for Government, High Threat/Risk, Critical National Infrastructure and demanding Regulatory and Compliance environments


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## Where we work

- Principally in Government mission and business environments.
- Secure by Default Cloud Computing (Public, Hybrid, Private)
- Software Defined Platform, Infrastructure, Networks, Platform, Ecosystems
- Mobile device and platform security
- Operations in Specialised and Disadvantaged Environments
- Cross Boundary Security, Security Enforcing Functions and Gateways
- Multi-Tenancy and Multi-Tier, Tiered and segmented architectures
- Identity and Access Management including Multi-Factor Authentication
- Zero-trust and Data Centric Security development

## Our Approach

- Vendor Neutral Technologists
- Commercial First - Buy before Build where possible
- Practical, minimal complexity, fast into use
- Exploit mature and trusted Near-Generation technologies

## Our Pedigree

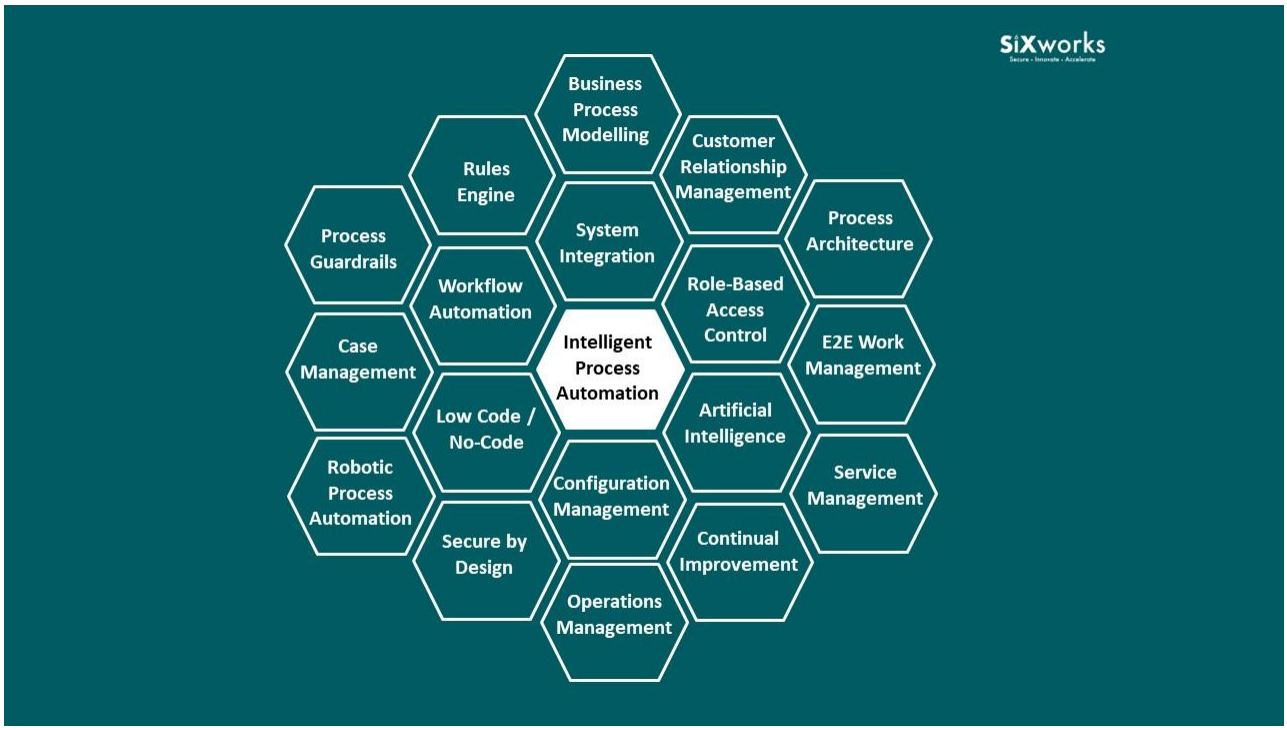
- Current, in-depth, UK and international, operational and leadership experience in Government Security, Intelligence and Defence
- Core offerings include; Threat, Vulnerability and Information Security Analysis; Enterprise, Solution and Security Architecture; Information Assurance, Accreditation, Design, Integration and Prototyping; Requirements, Project and Programme Management
- Designed, Developed and Implemented Fully Accredited and Evaluated Products and Systems Meeting Rigorous Standards including HMG Accreditation, CAPS Evaluation, Common Criteria EAL4+ and FIPS 140
- Our Qualifications profile includes certified experts, professionals, risk advisors and practitioners; CCP, exCLAS, CCSK, IET, IEEE and BCS Fellows, Chartered Professionals, Chartered Engineers and Members


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## 2. Service Description

SiXworks provides support with planning, configuration, implementation and support of Intelligent Automation applications including low-code, Case/Workflow Management, Business Process Modelling, Customer Relationship Management, Decisioning (artificial intelligence), Workforce Intelligence, Robotics and Business Rule Engines including Pegasystems, Salesforce, ServiceNow, Appian and Microsoft Power Apps. Includes Service Operations/Management and Continual Service Improvement.

Our Services are shown in the diagram below:




## Features

- Cloud strategy, architecture and road map
- Architecture, design, development and operations of Intelligent Process Automation solutions
- Security design, assurance and operational services
- Provision of certified, skilled Solution/Application Architects
- Exploitation of industry leading low-code and AI capabilities
- Support of digital and change transformation
- Optimise capabilities with continual improvement
- Tailored packages to customer needs and budget


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- Generative AI utilization for accelerated development and experimentation
- Professional services using Pega, ServiceNow, Salesforce, Appian and Power Apps

## Benefits

We understand the security strengths, weaknesses and opportunities of Cloud solutions enabling us to:

- Design secure solutions
- Learning by fail-fast, fail-secure to accelerate rapid low-risk transformation to digital government
- Maximised automation across silos and intuitive solution user experience
- Optimise end-to-end customer journeys experienced through AI and robotics
- Deliver applications faster than coding, faster time to value
- Easily integrates into legacy estates, orchestrating and exploiting existing investments
- Scalable, reliable, resilient and conforms to GDS/WCAG Design Principles
- Dashboards and reports to monitor KPIs, manage work and SLAs
- Differentiated no-code solutions with lower total cost of ownership
- Proven, referenceable technologies, successfully used by major government agencies

# 3. SiXworks Credentials

## Our Staff

Our services are delivered by a highly professional and experienced team. All of our consultants are practised in delivering solutions into the public sector and a key aspect of our ongoing development is alignment with the Governments ICT agenda.

Our Security consultants have worked across multiple government organisations including MOD, Police, Home Office, Cabinet Office and FCO.

We have Designed, Developed and Implemented Fully Accredited and Evaluated Products and Systems Meeting Rigorous Standards including HMG Accreditation, CAPS Evaluation, Common Criteria EAL4+ and FIPS 140.

Our Qualifications profile includes certified experts, professionals, risk advisors and practitioners; IET, IEEE and BCS Fellows, CCSK, NCSC CCP, Chartered Professionals, Chartered Engineers and Members.


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## Our Capabilities

As well as providing vendor-agnostic advice and guidance, we have significant expertise in in the security of multi-vendor solutions and the use of cloud services.


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