

SERVICE DEFINITION DOCUMENT

PURPLE LMS

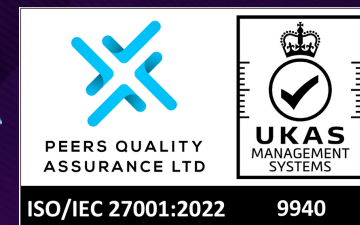


purple lms

Secure Learning Management System



Crown
Commercial
Service
Supplier



ISO/IEC 27001:2022

9940

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PURPLE LMS



Purple LMS is an ISO 27001-certified secure learning management system designed for custodial and secure environments, including prisons, secure hospitals and secure training centres.

The service delivers structured digital learning content, tracks learner progress, and supports personalised learning pathways within a controlled and monitored environment.

Purple LMS is centrally managed, UK-hosted, and configurable to meet organisational, educational, and policy requirements, supporting safe access to learning while maintaining security, oversight, and operational efficiency.



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Secure Learning Management System

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SERVICE FEATURES

- Secure delivery of digital learning content
- Structured courses and modular learning pathways
- Learner progress tracking and completion reporting
- Role-based access for learners, educators, and administrators
- Centrally managed content, permissions, and policies
- Offline and low-bandwidth learning support where configured
- Business intelligence and usage reporting tools
- Web-based and application-based access
- UK-hosted infrastructure ensuring data sovereignty
- Integration with approved secure platforms and devices



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Secure Learning Management System



SERVICE BENEFITS

- Deliver secure education within custodial environments
- Reduce administrative workload for education and operational staff
- Track learner progress consistently across sites and cohorts
- Support personalised learning pathways within controlled settings
- Improve access to education regardless of location or restrictions
- Enable central oversight of learning delivery and engagement
- Support compliance with education and inspection frameworks
- Improve learner engagement through structured digital learning
- Scale education provision efficiently across multiple sites
- Support rehabilitation, development, and long-term outcomes

Contact us - hello@madepurple.com

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STANDARDS AND ACCREDITATIONS

ISO 27001 CERTIFIED

Made Purple Systems and processes have been audited by a UKAS approved certification body and we were awarded our ISO27001 certification in July 2020.

PCI CERTIFICATION

All payments collected online are collected within a PCI compliant environment, using a third-party provider such as Stripe or SagePay to process payments on our behalf. No Payment data will be visible by our systems or be stored in any way.

PENETRATION TESTING

Systems are tested regularly, including independent third-party testing where required.

CYBER ESSENTIALS PLUS

We are pleased to confirm that our systems fully comply with the Cyber Essentials Plus certification scheme and our certificate is available upon request.



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SUPPORT AND DOCUMENTATION

Made Purple provide dedicated support managers to assist with your everyday use of any service that we provide. We take pride in assisting our customers and service users in getting the most value from any of our services.

ON-BOARDING

On-boarding is provided as part of the service and includes guided setup, configuration of security and policy controls, and administrator training.

TERMINATION

Upon contract termination, users retain access to data for which they are the data controller for a defined exit period, agreed with the buyer.

PRICING

Pricing for this service is outlined in the associated pricing document.

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SOCIAL VALUES

FIGHTING CLIMATE CHANGE

Made Purple is committed to reducing environmental impact through the use of efficient, cloud-based technologies and digital service delivery. By enabling secure digital alternatives to physical processes, our services support reduced travel, lower resource consumption, and more sustainable public sector operations. Our infrastructure is hosted within UK data centres that prioritise energy efficiency.

COVID-19 RECOVERY

Made Purple supports organisational resilience through flexible, secure digital services that enable continuity of operations during periods of disruption. We operate flexible working practices for our staff and design our services to support remote access, service continuity, and workforce wellbeing across the public sector.

TACKLING ECONOMIC INEQUALITY

Made Purple is committed to improving digital inclusion by delivering accessible, scalable technology solutions within the public sector. Our services are designed to reduce barriers to access, support fair participation, and provide cost-effective digital alternatives that help organisations better serve diverse and disadvantaged communities.

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SOCIAL VALUES CONTINUED

EQUAL OPPORTUNITY

Made Purple is an equal opportunities employer and is committed to inclusive employment practices. We value diversity and ensure that recruitment, development, and progression are based on ability, attitude, and commitment, without discrimination.

WELLBEING

Made Purple places wellbeing at the centre of its service delivery and employment practices. We design user-friendly digital services that reduce administrative burden and operational stress, while promoting positive user experiences. We also support staff wellbeing through flexible working arrangements and wellbeing-focused internal initiatives.

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Customers include public sector and secure-estate organisations



HM Prison &
Probation Service



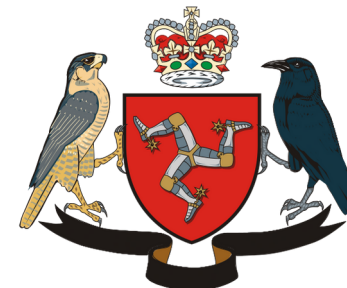
Ministry
of Justice



States of
Guernsey



States
of Jersey



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