

MADE PURPLE LTD

G-CLOUD-15 PRICING DOCUMENT
PiCS



Crown
Commercial
Service
Supplier



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PiCS is provided as a Software-as-a-Service (SaaS) platform and is priced using a site-based platform licence. The platform licence represents the minimum annual commitment required for the service to be provided, supported, and operated, regardless of usage levels.

In addition to the platform licence, PiCS supports usage-based charging for communications activity, including secure messaging, voice calls, and video calls.

Platform licence

- £15,000 per site per year
- Applies per establishment or site
- Unlimited authorised staff users
- Includes access to the full PiCS unified communications platform
- Includes standard onboarding, configuration, maintenance, and support

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Usage-based charging

Usage-based charges may apply where communications services are used, including:

- Secure messaging
- Voice calls
- Video calls

Usage charges may, where permitted by local policy and governance, be used to offset the cost of the platform licence.

Charging structures are configured and managed by Made Purple in consultation with the buyer, with pricing, thresholds, and safeguards subject to buyer approval.

Onboarding and configuration

- Standard onboarding and site configuration are included at no additional cost
- Platform configuration is aligned to local operational and safeguarding requirements
- Additional integrations or bespoke configuration may be agreed by exception

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Pricing notes

- All prices are exclusive of VAT
- Pricing applies per site or establishment
- The platform licence represents a minimum annual commitment
- Platform availability and support are not dependent on usage volumes
- There are no per-user platform charges
- End-user charges, where applicable, are managed in accordance with buyer policy

Other purpose-built supporting applications such as Purple Scribe are available via our other G Cloud listings and bespoke development can be carried out using the rates provided within our SFIA rate card.

These can be discussed as required and will be charged in accordance with our SFIA rate card available on G cloud 15

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MADE PURPLE CUSTOMERS INCLUDE



HM Prison &
Probation Service



Ministry
of Justice



States of
Guernsey



States
of Jersey

