

SERVICE DEFINITION DOCUMENT

PURPLE OS + KIOSK



MADE PURPLE OPERATING
SYSTEM + KIOSK



Crown
Commercial
Service
Supplier



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Made Purple Operating System (MPoS) & Secure Kiosk is a secure operating environment and application control platform designed for use in custodial, healthcare and other controlled settings.

The service can be deployed either as a full Made Purple Operating System installed on devices (recommended), or as a secure kiosk layer running on buyer-managed operating systems such as Windows, Linux or macOS.

MPoS & Secure Kiosk provides controlled access to approved applications, secure browsing and digital services without exposing users to the open internet.

It enables organisations to safely deliver communication, education, wellbeing, information and transactional services on shared or personal devices, while maintaining strong security controls, auditability and compliance.

The service is centrally managed through a secure cloud management portal hosted in the UK and is designed to integrate with existing enterprise tooling, third-party MDMs and identity systems where required.



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SERVICE FEATURES AND BENEFITS

Features

- Secure operating system or kiosk-only deployment model
- Single-app or multi-app kiosk enforcement
- Application allow-listing and policy-based access control
- Secure browser and curated internet access (optional)
- Centralised management portal with role-based access
- Full audit logging of system and user activity
- UK-hosted cloud infrastructure
- Compatible with third-party MDMs and buyer-managed OS estates
- API access for integration with existing systems

Benefits

- Enables safe digital access in high-risk or regulated environments
- Reduces operational risk by preventing unauthorised access or misuse
- Supports digital inclusion without exposing users to the open internet
- Flexible deployment to fit existing buyer infrastructure
- Scales from small pilots to large multi-site estates
- Supports compliance with security, safeguarding and governance requirements



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DEPLOYMENT MODELS

Full Made Purple Operating System + Secure Kiosk (Recommended)

The Made Purple Operating System provides a purpose-built secure operating environment designed specifically for high-risk and regulated settings.

This model delivers the highest level of security, control and consistency by embedding the Secure Kiosk at operating system level. It is the preferred option where devices are dedicated to service users or deployed in communal areas.

Key characteristics:

- Operating system hardened for controlled environments
- Native single-app or multi-app kiosk enforcement
- Reduced attack surface and limited system functionality
- Consistent behaviour across all devices
- Centralised policy management and auditing

This deployment model is recommended for new device estates or where maximum security assurance is required.

Secure Kiosk on Buyer-Managed Operating Systems

Where buyers already operate an existing device estate or wish to retain their own operating system, the Secure Kiosk can be deployed as a kiosk-only solution.

In this model, the Made Purple Secure Kiosk enforces application access, user experience controls and security policies on top of the buyer's chosen operating system (for example Windows or macOS).

Key characteristics:

- Compatible with buyer-managed operating systems
- Can coexist with third-party MDM or endpoint management tools
- Enforces approved application access only
- Prevents unauthorised system or internet access
- Centrally managed alongside full OS deployments

This option provides flexibility while maintaining strong security controls, although it does not provide the same level of operating system hardening as the full Made Purple OS.

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Core Platform Capabilities

Regardless of deployment model, the service provides:

- Secure kiosk enforcement (single or multi-application)
- Application allow-listing and policy-based access control
- Centralised cloud management portal
- Role-based administrative access
- Secure browser enforcement (where licensed)
- Network and connectivity controls
- Device status monitoring
- Comprehensive audit logging
- UK-hosted infrastructure
- API access for integration

Applications and Services

The platform supports a wide range of optional applications and services which can be enabled on a per-site or per-user basis, including:

- Secure browser and curated internet access
- Digital communications and messaging
- Intranet and information services
- Education and learning resources
- Media and wellbeing services
- Transactional and ordering services
- Custom and third-party applications (subject to approval)

Applications are not included in the core platform price and are licensed separately.

Contact us - hello@madepurple.com

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STANDARDS AND ACCREDITATIONS

ISO 27001 CERTIFIED

Made Purple Systems and processes have been audited by a UKAS approved certification body and we were awarded our ISO27001 certification in July 2020.

PCI CERTIFICATION

All payments collected online are collected within a PCI compliant environment, using a third-party provider such as Stripe or SagePay to process payments on our behalf. No Payment data will be visible by our systems or be stored in any way.

PENETRATION TESTING

Systems are tested regularly, including independent third-party testing where required.

CYBER ESSENTIALS PLUS

We are pleased to confirm that our systems fully comply with the Cyber Essentials Plus certification scheme and our certificate is available upon request.



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SUPPORT AND DOCUMENTATION

Made Purple provide dedicated support managers to assist with your everyday use of any service that we provide. We take pride in assisting our customers and service users in getting the most value from any of our services.

ON-BOARDING

Our online documentation and on-boarding videos show how to set up your account. Our management portal is intuitive and the on screen tour will introduce you to the various features of our service. If you get stuck we're just a phone call or email away!

TERMINATION

Made Purple will destroy all information from the sites environment and it will be permanently removed. Users will have access to all data that they are the controllers of for 93 days beyond the contract end date. There are no end of contract or data extraction charges.

PRICING

The Pricing document alongside this service definition document outlines the standard pricing for the service. From time to time Made Purple run flash sales and offer customised discounts based on volume / bulk orders so please get in touch with your requirements and we will do our very best to help.

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SOCIAL VALUES

FIGHTING CLIMATE CHANGE

Made Purple is committed to reducing environmental impact through the use of efficient, cloud-based technologies and digital service delivery. By enabling secure digital alternatives to physical processes, our services support reduced travel, lower resource consumption and more sustainable public sector operations. Our infrastructure is hosted within UK data centres that prioritise energy efficiency.

COVID-19 RECOVERY

Made Purple supports organisational resilience through flexible, secure digital services that enable continuity of operations during periods of disruption. We operate flexible working practices for our staff and design our services to support remote access, service continuity and workforce wellbeing across the public sector.

TACKLING ECONOMIC INEQUALITY

Made Purple is committed to improving digital inclusion by delivering accessible, scalable technology solutions within the public sector. Our services are designed to reduce barriers to access, support fair participation and provide cost-effective digital alternatives that help organisations better serve diverse and disadvantaged communities.

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SOCIAL VALUES CONTINUED

EQUAL OPPORTUNITY

Made Purple is an equal opportunities employer and is committed to inclusive employment practices. We value diversity and ensure that recruitment, development and progression are based on ability, attitude and commitment without discrimination.

WELLBEING

Made Purple places wellbeing at the centre of its service delivery and employment practices. We design user-friendly digital services that reduce administrative burden and operational stress, while promoting positive user experiences. We also support staff wellbeing through flexible working arrangements and wellbeing-focused internal initiatives.

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MADE PURPLE CUSTOMERS INCLUDE



HM Prison &
Probation Service



Ministry
of Justice



States of
Guernsey



States
of Jersey



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