

SERVICE DEFINITION DOCUMENT

Sentence and Licence Expiry Date Calculator



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Crown
Commercial
Service
Supplier



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SLED (Sentence and Licence Expiry Date Calculator) is an ISO 27001-certified secure calculation and decision-support service designed for custodial environments.

The service supports authorised users in calculating sentence milestones, licence expiry dates, and related release information using configurable rules and validated inputs.

SLED is centrally managed, UK-hosted, and designed to support operational accuracy, audibility and consistency while ensuring that final decisions remain under human control.



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SERVICE FEATURES

- Secure calculation of sentence and licence expiry dates
- Configurable rules aligned to sentencing frameworks
- Support for multiple sentence types and conditions
- Clear presentation of calculated outcomes and milestones
- Full audit trail of inputs, calculations, and outputs
- Role-based access for authorised operational users
- Centrally managed configuration and rule updates
- Web-based access for approved users
- UK-hosted infrastructure ensuring data sovereignty
- Integration with approved custodial systems where required



SERVICE BENEFITS

- Reduce manual calculation errors and inconsistencies
- Improve accuracy and confidence in sentence-related calculations
- Save staff time through automated calculation support
- Provide clear, auditable calculation outputs
- Support consistent application of sentencing rules
- Reduce operational risk associated with manual processes
- Enable faster access to sentence and licence information
- Support oversight and assurance through audit logs
- Improve operational efficiency for custodial staff
- Support informed decision-making without automating decisions



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STANDARDS AND ACCREDITATIONS

ISO 27001 CERTIFIED

Made Purple Systems and processes have been audited by a UKAS approved certification body and we were awarded our ISO27001 certification in July 2020.

PCI CERTIFICATION

All payments collected online are collected within a PCI compliant environment, using a third-party provider such as Stripe or SagePay to process payments on our behalf. No Payment data will be visible by our systems or be stored in any way.

PENETRATION TESTING

Systems are tested regularly, including independent third-party testing where required.

CYBER ESSENTIALS PLUS

We are pleased to confirm that our systems fully comply with the Cyber Essentials Plus certification scheme and our certificate is available upon request.



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SUPPORT AND DOCUMENTATION

Made Purple provide dedicated support managers to assist with your everyday use of any service that we provide. We take pride in assisting our customers and service users in getting the most value from any of our services.

ON-BOARDING

On-boarding is provided as part of the service and includes guided setup, configuration of security and policy controls, and administrator training.

TERMINATION

Upon contract termination, users retain access to data for which they are the data controller for a defined exit period, agreed with the buyer.

PRICING

Pricing for this service is outlined in the associated pricing document.

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SOCIAL VALUES

FIGHTING CLIMATE CHANGE

Made Purple is committed to reducing environmental impact through the use of efficient, cloud-based technologies and digital service delivery. By enabling secure digital alternatives to physical processes, our services support reduced travel, lower resource consumption and more sustainable public sector operations. Our infrastructure is hosted within UK data centres that prioritise energy efficiency.

COVID-19 RECOVERY

Made Purple supports organisational resilience through flexible, secure digital services that enable continuity of operations during periods of disruption. We operate flexible working practices for our staff and design our services to support remote access, service continuity and workforce wellbeing across the public sector.

TACKLING ECONOMIC INEQUALITY

Made Purple is committed to improving digital inclusion by delivering accessible, scalable technology solutions within the public sector. Our services are designed to reduce barriers to access, support fair participation and provide cost-effective digital alternatives that help organisations better serve diverse and disadvantaged communities.

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SOCIAL VALUES CONTINUED

EQUAL OPPORTUNITY

Made Purple is an equal opportunities employer and is committed to inclusive employment practices. We value diversity and ensure that recruitment, development and progression are based on ability, attitude and commitment without discrimination.

WELLBEING

Made Purple places wellbeing at the centre of its service delivery and employment practices. We design user-friendly digital services that reduce administrative burden and operational stress, while promoting positive user experiences. We also support staff wellbeing through flexible working arrangements and wellbeing-focused internal initiatives.

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Customers include public sector and secure-estate organisations



HM Prison &
Probation Service



Ministry
of Justice



States of
Guernsey



States
of Jersey



Contact us - hello@madepurple.com