

Cloud Implementation and Utilisation Consultancy and Support Services

Helping customers improve service delivery and maximise efficiencies

About CDPSoft

CDPSoft is a London-based software supplier specialising in the design, configuration, and delivery of advanced cloud solutions for the UK Public Sector. Since 1994, we have supported organisations in increasing productivity, maximising resource utilisation, reducing costs and administration, and achieving measurable improvements in service quality and outcomes. Our award-winning cloud platforms are used across local government, health and wellbeing, intervention services, care and support, and strategic planning, monitoring, and analysis. Our Artificial Intelligence (AI) capabilities aim to improve productivity, enhance governance and compliance, and deliver stronger analytical and reporting insights.

Implementation and Utilisation Consultancy and Support

Implementation and Utilisation Consultancy and Support Services are designed to ensure the effective deployment and operation of our cloud solutions. Services include functional training and skills transfer, form and report building and assistance, consultative health checks and reviews, business analysis and solution alignment, configuration, implementation, data migration and restructuring, integration, and related support.

Operating to ISO 9001 principles, CDPSoft adapts its documented methods, tools, and delivery processes to suit each organisation's scale, requirements, and governance needs, ensuring consistent quality and measurable results.

Service Features

- Configuration, implementation planning, and delivery support.
- Live online functionality training and skills transfer.
- Consultative cloud solution health checks and reviews.
- Integration and interfacing setup, implementation, and maintenance.
- Data migration and restructuring.
- Cloud solution courses and workshops.
- Forms and reports building and assistance.
- Business analysis and solution consultancy.

Service Benefits

- Sole provider of CDPSoft cloud solution support services.
- Flexible, collaborative approach to service delivery.
- Scalable resource deployment matched to client needs.
- Extensive experience in complex public sector environments.
- Proven success with local authority and voluntary organisations.
- Enables buyers to realise maximum value from their investment.
- Cost-effective solutions that improve efficiency and outcomes.
- Training and workshops tailored to assessed requirements.
- Supports compliance, continuous improvement, and user engagement.