

UST ResilientOps

An end-to-end platform that operationalizes resilience and embeds continuous compliance into daily operations, enabling financial institutions to respond, recover, and adapt with confidence.

Built for today's
challenges,
ready for
tomorrow's.

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Building resilience and enabling continuous compliance

Today, the financial world is hyperconnected. It's fast and unforgiving. A single disruption can ripple across the entire landscape, destroying trust, triggering fines, and bringing regulators right to your doorstep. Operational resilience can no longer be a one-off, box-ticking exercise; it has to be continuous. That's why we created UST ResilientOps, a platform designed to make resilience continuous, provable, and seamlessly embedded into your day-to-day operations.

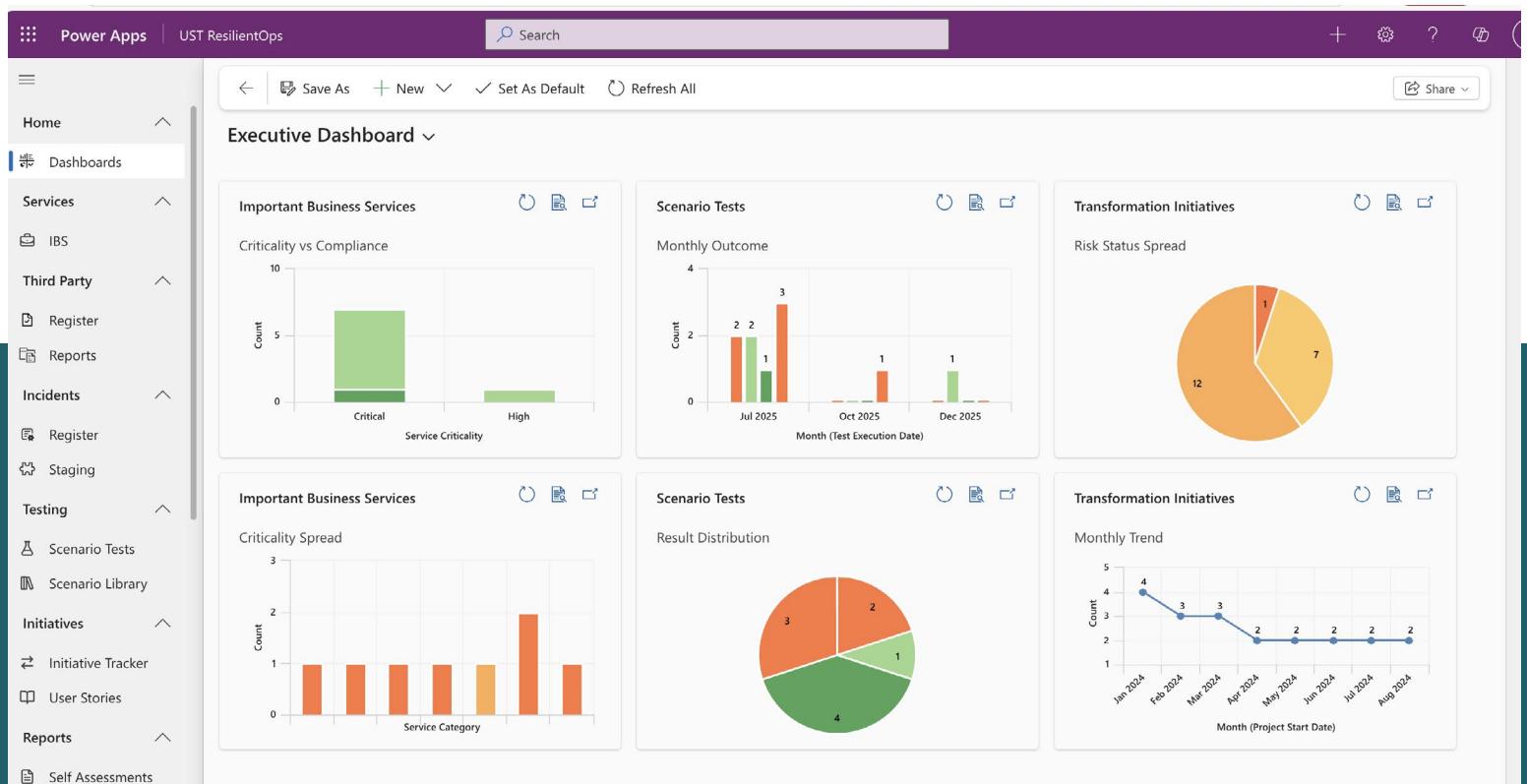
What is UST ResilientOps?

Redefining resilience for the modern financial enterprise UST ResilientOps is an end-to-end operational resilience platform purpose-built for financial institutions ready to move beyond spreadsheets, manual tracking, and fragmented workflows. Fully aligned with the UK's Operational Resilience regulation and the EU's DORA framework, ResilientOps helps you embed resilience into everyday operations and maintain continuous compliance across your enterprise.

Unlike conventional GRC solutions, ResilientOps integrates resilience into your organizational DNA, delivering real-time visibility, auditable proof of compliance, and unwavering readiness under pressure.

Powered by AI and intelligent automation, the platform continuously monitors operational changes, detects emerging risks, and produces regulator-ready evidence within your secure Microsoft environment.

With **ResilientOps v1.1**, you gain enhanced **third-party and incident management modules**, a **more intuitive initiatives module**, and expanded **reporting capabilities**, ensuring seamless alignment with the latest UK operational resilience requirements.





Continuous compliance

UST ResilientOps makes continuous compliance real in 3 powerful ways:



At the heart of ResilientOps is the Continuous Compliance Engine — connecting real-time visibility, automated proof, and resilience readiness.

1 CONTINUOUS VISIBILITY

Seamlessly integrates with tools like JIRA, Azure DevOps, and others to continuously scan upcoming changes, identify risks to important business services, and present them on an intuitive dashboard. You see potential problems before they turn into failures — eliminating blind spots across your operational landscape.

2 CONTINUOUS PROOF

Regulators demand evidence, not promises. ResilientOps automatically captures every step you take — from defining important business services and setting impact tolerances to mapping dependencies and running scenario tests — and rolls it all up into regulator-ready self-assessment reports. Proof of resilience is always available, effortless, and ready when you need it.

3 CONTINUOUS READINESS

Disruptions are inevitable — but with ResilientOps, you're always prepared. Run severe yet plausible scenarios such as cyberattacks, supplier failures, or system outages to validate your readiness. The platform manages extended third-party and subcontractor dependencies so failures outside your own walls never blindside you.



Key capabilities



Identify important business services



Define and track impact tolerances



Map end-to-end dependencies



Embed continuous compliance



Validate realistic scenarios



Generate regulator ready reports



Streamline incident reporting



Simplify third party risk register



and more...

Built on Microsoft Power Platform and available through Microsoft AppSource, UST ResilientOps integrates seamlessly with your existing Microsoft ecosystem to simplify adoption and ensure scalability.

ResilientOps is available in UK and EU configurations, addressing both enterprise-wide operational resilience and ICT-specific DORA compliance.

The outcome



Over **80%** of operational resilience activities can be automated



Regulator-ready reports are generated in **minutes**



Real-time visibility across your important services and dependencies

Why UST ResilientOps?

Today, the financial world is hyperconnected. It's fast and unforgiving. A single disruption can ripple across the entire landscape, destroying trust, triggering fines, and bringing regulators right to your doorstep. Operational resilience can no longer be a one-off, box-ticking exercise; it has to be continuous. That's why we created UST ResilientOps, a platform designed to make resilience continuous, provable, and seamlessly embedded into your day-to-day operations.

What is UST ResilientOps?

Anchored in decades of collaboration with leading global banks, insurers, and payment providers, UST ResilientOps is built to strengthen mission-critical operations for today's most regulated financial institutions. It reflects the realities of modern firms — high scrutiny, complex dependencies, and the need for transformation without disruption.

With UST ResilientOps, you can:



Ensure continuous regulatory alignment (FCA, PRA, DORA)



Reduce risk exposure through proactive visibility and control



Eliminate compliance fatigue with automation and integration



Enable faster, smarter responses to incidents



Build stakeholder confidence with audit-ready proof



Future-proof your resilience posture in a changing risk landscape

Take control of your resilience strategy.

Move beyond compliance checklists and build a continuously resilient enterprise.

Contact us



to see ResilientOps in action.

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Since 1999, UST has worked side by side with the world's best companies to make a powerful impact through transformation. Powered by technology, inspired by people, and led by our purpose, we partner with our clients from design to operation. Our digital solutions, proprietary platforms, engineering, R&D, products, and innovation ecosystem turn core challenges into impactful, disruptive solutions. With deep industry knowledge and a future-ready mindset, we infuse expertise, innovation, and agility into our clients' organizations—delivering measurable value and positive lasting change for them, their customers, and communities around the world. Together, with 30,000+ employees in 30+ countries, we build for boundless impact—touching billions of lives in the process.

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