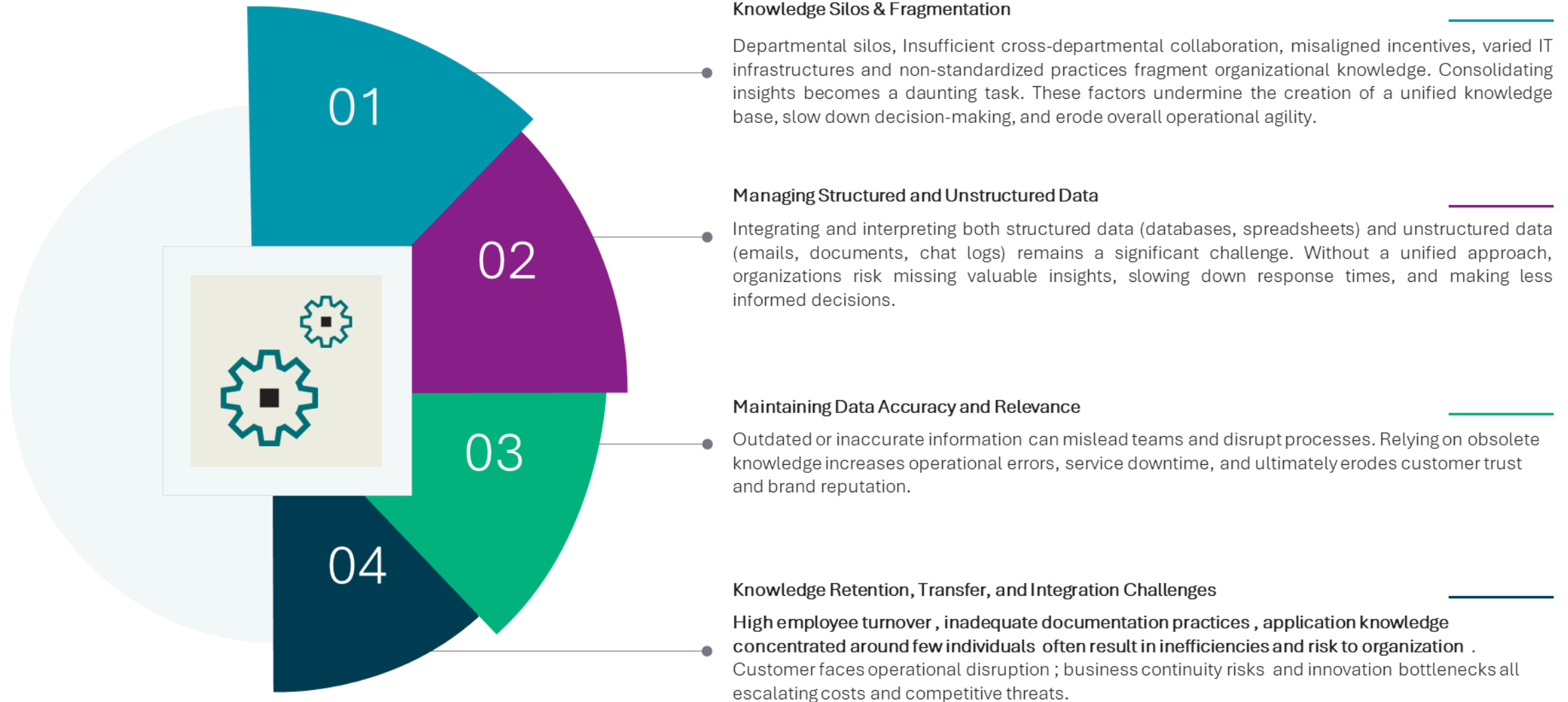


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Knowledge Management using Generative AI

2026

Knowledge management: challenges



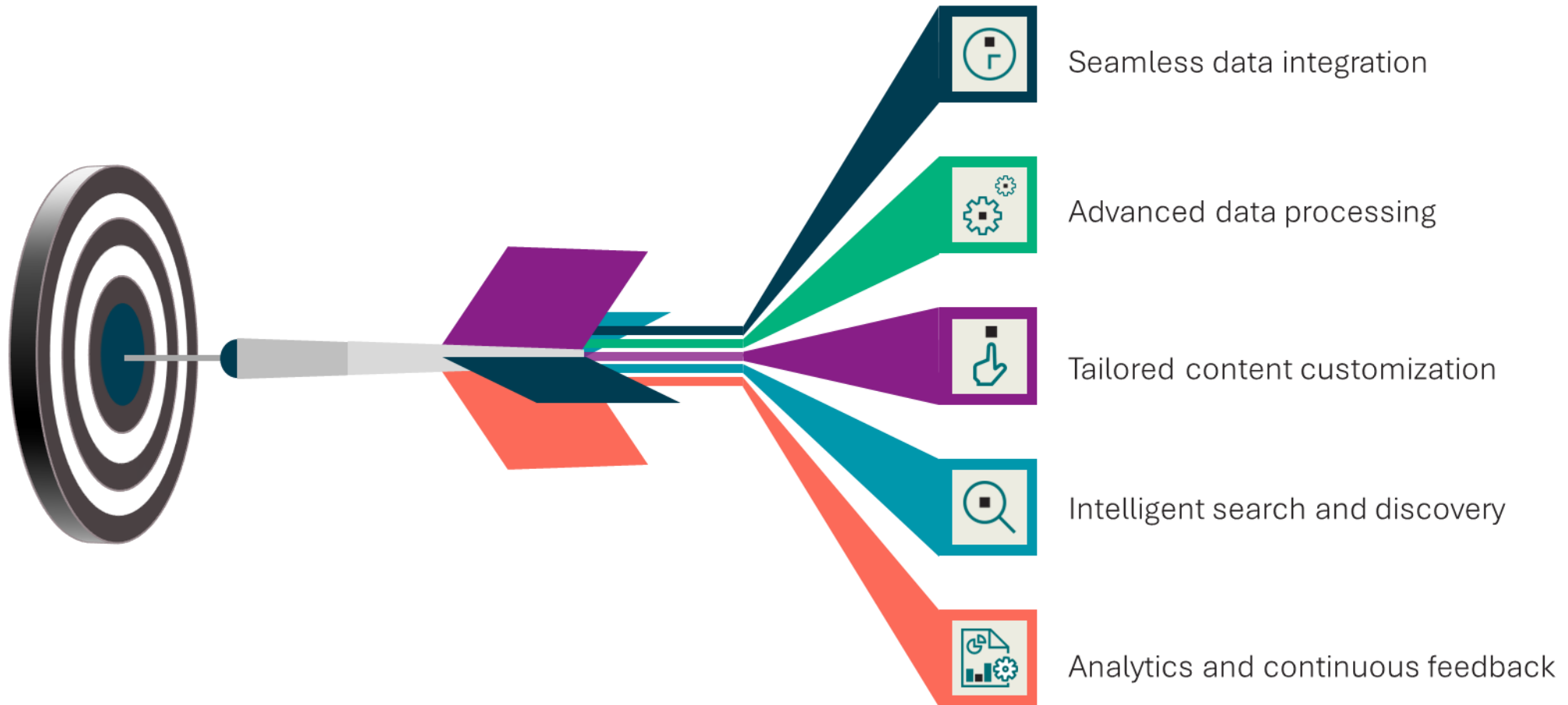
Generative AI for knowledge management

Why Generative AI?



Generative AI transforms knowledge Management by automating the **creation, curation, and retrieval of information while breaking down data silos through seamless integration of structured and unstructured data**. It ensures accurate, context-aware content delivery reducing dependency on subject matter experts. With dynamic content generation, intelligent summarization, and interactive chatbots, generative AI streamlines decision-making, enhances operational agility.

Solution from UST



Solution highlights

“Our solution transforms disparate data , structured & unstructured including code into personalized, real-time insights that empower agility through access to right information driving efficiency and productivity”



Data Integration

Built-in connectors hook into diverse data sources, including code repositories ensuring comprehensive and centralized knowledge repositories.



Search & Discovery

AI-powered search capabilities that understand context and deliver precise results, enabling users to locate information quickly and efficiently.



Data Processing

Automated extraction, refining, and summarization using algorithms that prioritize relevance and recency, converting raw data including code into requirements and relevant insights.



Analysis & Continuous Feedback

Embedded analytics track usage and performance metrics, creating a feedback loop that continuously refines content relevance and overall system efficiency.



Content Customization

Assigns appropriate tone and temperature to content, with role and persona-based subscriptions for personalized knowledge delivery.



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Thank you