

UST SmartGenie –
Agentic AI
PRICING DOCUMENT



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UST SmartGenie - Agentic AI

Please see below pricing for UST SmartGenie - Agentic AI

Agent Type	Implementation Fees		Bundle discount
RAG Text	GBP	50,500	1 - 10 agents: 0% 10 - 20 agents: 5% > 20 agents: 10%
RAG Voice	GBP	68,600	
Meta Agent (multi-agent pattern)	GBP	171,100	NA

Agent Tools	Implementation Fees		Bundle discount
1 - 5 prebuilt tools	GBP	18,100	1 - 10 tools: 0% 10 - 20 tools: 5% > 20 tools: 10%
Upto 10 prebuilt tools	GBP	36,200	
Upto 15 prebuilt tools	GBP	54,300	
Custom tool build	GBP	18,100	NA

KB data sources	Implementation Fees		Bundle discount
1 - 5 prebuilt KB data source connectors	GBP	18,100	NA
Upto 10 prebuilt KB data source connectors	GBP	36,200	
Upto 15 prebuilt KB data source connectors	GBP	54,300	
Custom KB data source connector build	GBP	18,100	

Support Fees - AI Support, Shared Monitoring Support	GBP 18,750 - GBP 46,900
License Fees	GBP 1600 - GBP 157,000

Estimated Token Fees Per Agent			
<i>Expected Transactions/Agent/Year</i> <i>Assumption: 4000 input tokens per transaction</i>			
	2,50,000	5,00,000	10,00,000
RAG Text	GBP 2,734	GBP 5,469	GBP 10,938
RAG Voice	GBP 5,469	GBP 10,938	GBP 21,875
Meta Agent	GBP 13,672	GBP 27,344	GBP 54,688

Estimated Infra Fees			
Expected Transactions/Agent/Year			
	2,50,000	5,00,000	10,00,000
1 - 10 agents	GBP 8,016	GBP 9,844	GBP 13,359
10 - 20 agents	GBP 16,031	GBP 19,688	GBP 26,719
20- 40 agents	GBP 32,063	GBP 39,375	GBP 53,438
40 - 80 agents	GBP 64,125	GBP 78,750	GBP 1,06,875

Notes:

How It All Works Together	Agent Type → Determines how intelligent the AI is Agent Tools → Determine what actions the AI can perform Knowledge Sources → Determine what the AI knows When designed together, they create an AI solution that is accurate, secure, scalable and aligned to
Agent Type	Agent types define the level of intelligence and interaction the AI provides. Text RAG Agent (RAG – Retrieval Augmented Generation) A conversational AI that answers questions by retrieving information from your enterprise knowledge sources and generating accurate, grounded responses. It is best for Employee or customer self-service, Policy, product, or process Q&A, Knowledge assistants Voice RAG Agent An extension of the Text AI Agent that supports spoken conversations. It is best for call centers and customer support, Virtual assistants and IVR modernisation Meta / Multi-Agent System
Agent Tools	Agent tools allow AI agents to take action. Prebuilt Tools Standard integrations available out of the box. Examples: - Create or update tickets - Fetch CRM or ERP data - Send emails or notifications Custom Tools Custom-built integrations for unique business systems. Examples: - Legacy applications - Proprietary platforms - Custom workflows
Knowledge Base (KB) Data Sources	Knowledge bases provide the facts the AI uses to generate trusted responses. Standard Knowledge Source Connectors Pre-integrated connectors to commonly used content repositories. Examples: - Documents and PDFs - Manuals and guidelines - Databases and structured data Custom Knowledge Source Connectors Custom connectors for non-standard or proprietary systems. Examples: - Legacy content platforms - Custom data stores - Specialized business systems

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boundless impact