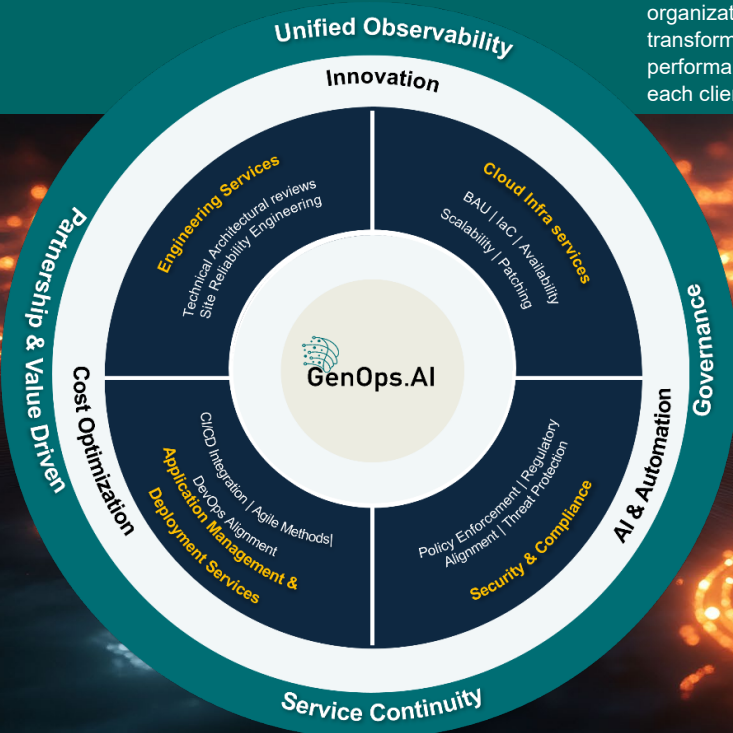


Managed Services

UST empowers enterprises with AI-driven solutions, ensuring smarter operations and seamless innovation. By leveraging advanced technologies and a client-centric approach, UST helps organizations optimize their IT infrastructure, enhance operational efficiency, and drive digital transformation. Their comprehensive suite of services includes data center operations, network performance monitoring, cloud migration, and cybersecurity, all designed to meet the unique needs of each client that enhance performance and prepare businesses for future growth.



15% year-over-year improvement for a leading global information services company based in the Netherlands.

30% reduction in overall incident count achieved by consolidating and modernizing hybrid cloud platforms and applications for a leading retirement services company.

Success Stories

97% improvement in branch provisioning for a leading Non-Banking Financial Company (NBFC).

100% SLA adherence delivered for an American multinational computer software company.

Key Features

- Long-Term Client Partnerships:** Commitment to long-term client partnerships, focusing on digital transformation, cost optimization, data analytics, innovation, and cybersecurity.
- Comprehensive Services:** Comprehensive range of services including Data Centre Services, Network Services, Cloud Foundational Services, Cloud Digital Acceleration Services, Digital Workplace Management, and Cyber Security Services.
- Strategic Partnerships with Leading Cloud Providers:** Maintains deep partnerships with AWS, Microsoft Azure, Google Cloud Platform, and VMware, enhancing its capabilities in cloud adoption and application development.
- AI-Enhanced Resiliency, Efficiency, and Innovation:** Focus on resiliency, efficiency, and innovation with key success factors including customer satisfaction, migration support, high availability & performance, security and compliance, and cost efficiency. AI-driven managed services empower smarter operations and seamless innovation.

Differentiators

- Client-Centric Approach:** Emphasis on a client-centric approach with flexible contracts, consistent executive attention, and a dedicated account team.
- Cost Reductions:** Significant cost reductions, including a 30% operating cost reduction across the DC and Cloud, and a 25% cost reduction for end-user computing.
- Innovation Focus:** Focus on AI driven, risk and reward/outcome-based innovation.
- Wide Range of Managed Services:** Extensive managed services covering data centre, network, cloud, DevOps, workplace, and device management.

Our Accelerators

UST Cloud Manager

GreenOps. FinOps. SecOps & CloudOps

Unified hybrid cloud orchestration and operations platform offering zero-touch automation, real-time insights, and FinOps-driven optimization across multi-cloud environments.

GenOps.AI

AI-powered decision engine that drives autonomous infrastructure operations by sensing, deciding, acting, and learning across cloud ecosystems.

InfraCode

Infrastructure-as-Code automation platform enabling seamless provisioning, compliance, and remediation across compute, storage, network, and security layers.

ROC (Reliability Operations Center)

Integrated operations center aligned with SRE and DevSecOps models, delivering 24x7 monitoring, runbook-based remediation, and platform-level reliability.