



TEAM NETSOL

BECS Data Capture Services Pricing Document for G-Cloud 15 – BECS.AI

Team Netsol Limited
The Courtyard
Royal Mills
17 Redhill Street
Manchester M4 5BA

0161 834 8342
sales@teamnetsol.com
www.teamnetsol.com

Table of Contents

0	Document Control	3
0.1	Review Contributors	3
0.2	Reference Documents	3
1	Background.....	4
2	Subscription Basis	4
3	BECS.AI Pricing	4
3.1	BECS Studio AI Builder add-on	4
3.2	BECS Studio Chatbot add-on	5
4	BECS AI Customer Service.....	5
5	FrameRank for Public Sector.....	5
6	ALFIE	6
7	ARBI.....	6
8	Discounts	6
9	Other Fees and Charges	7
9.1	Custom Development	7
9.2	Post-Live Additional Training.....	7
9.3	Exit Fees	7

0 Document Control

The enclosed material is a true reflection of the pricing at the time of publication of services provided by Team Netsol to G-Cloud 15 Buyers.

Version	Date Modified	By	Comments
1.0	30/01/2026	D. Lewis	First edition for general release

0.1 Review Contributors

Contributor	Position	Review Role	Subject Matter
Damian Lewis	CTO	Author	Scope & Content

0.2 Reference Documents

Document / Meeting	Description	Source
Service Definition	Description of Services, their scope, features and SLA	Available on request.

1 Background

BECS is a suite of hosted services designed to enable Local Authorities and their trusted partners to channel shift complex transactions to the Web, take advantage of increased data accuracy and efficiencies, and widen access to their services.

2 Subscription Basis

All BECS services are supplied on an annual subscription basis which includes licencing, installation, onboarding, localisation, hosting, support and maintenance. Buyers subscribe to each BECS service they need for a term of not less than one year. If the Buyer requests Team Netsol resources to assist with setting up secure connections to and integration with EDMS, core Revenues & Benefits systems, customer portals, CRM, and other core systems, they are handled as Change Requests that are chargeable at SFIA day rates on approval of a project plan covering the desired scale and scope of integration.

BECS services are not provided on a per-submission basis. Instead, each service adheres to a Service Level Agreement and Team Netsol contracts to provide an outcome to its clients in accordance with the defined service level. This enables clients to process as many applications as they wish without incurring additional costs and Team Netsol ensures that it has sufficient resources and capacity to meet the service levels irrespective of usage.

Each service attracts a Base Price and often a Unit Price. The Base Price ensures that adequate capacity is available for the service and the Unit Price reflects the different support and hosting costs for different sized organisations.

The Unit Price is, unless otherwise stated, charged per Council Tax Chargeable Dwelling in the Local Authority (as identified in England via MHCLG's "Council Taxbase local authority level data" published in November, in Wales via StatsWales' "Council tax dwellings, by local authority" published in January, and in Scotland via Gov.Scot's "Chargeable Dwellings" published in September.)

3 BECS.AI Pricing

BECS.AI is a privacy-protected, multi-modal conversational AI platform with agentic features. a familiar ChatGPT-like user interface to deliver intelligent services to customers and staff. Data and documents can be delivered automatically to the back office via standard integration APIs (**please note:** activated integration API licences must be separately procured from your back office system or middleware vendors). BECS.AI implements a "Bring Your Own Keys" policy which requires you to separately licence AI API accounts for the LLMs that you wish to use from the BECS.AI interface. Token costs and spend budgeting are available via the service admin interface and via the analytics API.

Base Price £6,000 per annum

Unit Price £0.10 per Council Tax Chargeable Dwelling per annum

3.1 BECS Studio AI Builder add-on

The BECS Studio AI Builder enables rapid development of sophisticated online services without any technical knowledge. By describing your requirements and optionally uploading

images, specification documents or pointing it at existing applications, the AI Builder designs and constructs a Studio application using its deep knowledge of Public Sector services and the BECS Studio platform. Once built, staff can either continue to iterate with the AI Builder or manually customise it using BECS Studio's no-code Application Editor. The application can then be configured and published like any other BECS Studio service. LLM token usage is included in the pricing.

Base Price £6,000 per annum

3.2 BECS Studio Chatbot add-on

The BECS Studio Chatbot converts BECS Studio applications into privacy-protected multi-lingual conversational agents that can capture data, answer related questions and submit it back to BECS Studio's data management system. BECS Studio Chatbot add-on implements a "Bring Your Own Keys" policy which requires you to separately licence AI API accounts for the LLMs that we advise you to use. Token costs and spend budgeting are available via the service admin interface and via the analytics API.

Base Price £3,000 per annum

Unit Price £0.10 per Council Tax Chargeable Dwelling per annum

4 BECS AI Customer Service

BECS AI Customer Service provides facilities to index corporate Web content and services, curate the information and deliver personalised, intelligent signposting and advice for customers. All conversations are privacy protected from third party systems via Team Netsol's pseudonymisation AI model running on its UK GPU infrastructure. Includes the ability to incorporate Web search for relevant complementary local services. Delivers intelligent conversations in multiple languages that result in useful information, advice and actionable plans that are highly relevant to a customer's expressed circumstances. BECS AI Customer Service implements a "Bring Your Own Keys" policy which requires you to separately licence AI API accounts for the LLMs that we advise you to use. Token costs and spend budgeting are available via the service admin interface and via the analytics API.

Base Price £20,000 per annum

5 FrameRank for Public Sector

FrameRank for Public Sector is a partnership with Frame.AI, the retail AI and data science doctoral-level experts with whom we partnered on a previous Government-funded research project. FrameRank provides automated Generative Engine Optimisation (GEO) analysis and insights for continuous improvement of corporate Web content and AI-relevant metadata. It can be purchased on a rolling monthly subscription with a free trial period.

Price £990 per month

For AI consultancy or AI development work related to FrameRank, the SFIA day rates are £1,250 for a senior consultant and £750 for development and delivery personnel.

6 ALFIE

ALFIE is a Fraud, Investigations and Enforcement expert knowledge agent developed with ITS Training (UK), a leading Fraud education and training company for the UK Public Sector. Used primarily for training and reference, ALFIE includes many of the multi-modal capabilities of BECS.AI plus export of sessions to PDF. ALFIE is used by a number of LA Fraud teams of differing sizes from 5 to 50 users. It is licensed on a Base Price for up to 10 users plus Top-up Price based on additional blocks of 10 users. LLM token usage is included in the pricing.

Base Price £6,000 per annum

Top-up Price £5,000 per 10 seat block per annum

7 ARBI

ARBI is a Revenues & Benefits expert knowledge agent developed with the IRRV. Used primarily for training and reference, ARBI includes many of the multi-modal capabilities of BECS.AI plus export of sessions to PDF. ARBI is licensed on a Base Price for up to 10 users plus Top-up Price based on additional blocks of 10 users. LLM token usage is included in the pricing.

Base Price £6,000 per annum

Top-up Price £5,000 per 10 seat block per annum

8 Discounts

The following minimum discounts are provided for call-off contracts based on annual contract value:

Annual Contract Value, excl VAT GBP £	Minimum % discount
Less than 250,000	5%
250,001 to 500,000	10%
500,001 to 1,000,000	12.5%
1,000,001 to 2,500,000	20%
2,500,001 to 5,000,000	30%
5,000,001+	30%

9 Other Fees and Charges

9.1 Custom Development

Team Netsol has a single, consolidated day rate for provision of development and implementation services for the purchased product packages (within the UK mainland) of £970 per person per day, exclusive of any applicable travel and accommodation expenses.

Team Netsol has a single, consolidated day rate for provision of services for design, and consultancy for bespoke solutions, of £570 per day.

Consultant working hours are from 09.00 to 17.00, excluding 0.5 hour lunch, (7.5 hours) on English Working Days. Team Netsol's staff and offsite consultants are covered by its Professional Indemnity insurance policy.

Team Netsol has a single, consolidated day rate for provision of development and implementation services for FrameRank (within the UK mainland) of £750 per person per day, exclusive of any applicable travel and accommodation expenses.

Team Netsol has a single, consolidated day rate for provision of services for design, and consultancy for FrameRank, of £1,250 per day.

9.2 Post-Live Additional Training

Price £1,200 per day with a maximum of 10 attendees onsite or other agreed location.

9.3 Exit Fees

There are no exit fees at the end of contract, as there is no pro-rata return of any unused part of the subscription period and final data transfer and service decommissioning is included within the pricing.

Team Netsol Limited
The Courtyard
Royal Mills
17 Redhill Street
Manchester M4 5BA

0161 834 8342
sales@teamnetsol.com
www.teamnetsol.com