



TEAM NETSOL

BECS Data Capture Services Pricing Document for G-Cloud 15 – BECS Discretionary Payments

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Table of Contents

0	Document Control	3
0.1	Review Contributors	3
0.2	Reference Documents	3
1	Background.....	4
2	Subscription Basis	4
3	BECS DHP	4
4	BECS GetHelp	4
5	Customer Portal Integration.....	5
6	Discounts	5
7	Other Fees and Charges	5
7.1	Custom Development	5
7.2	Post-Live Additional Training.....	6
7.3	Exit Fees	6

0 Document Control

The enclosed material is a true reflection of the pricing at the time of publication of services provided by Team Netsol to G-Cloud 15 Buyers.

Version	Date Modified	By	Comments
1.0	30/01/2026	D. Lewis	First edition for general release

0.1 Review Contributors

Contributor	Position	Review Role	Subject Matter
Damian Lewis	CTO	Author	Scope & Content

0.2 Reference Documents

Document / Meeting	Description	Source
Service Definition	Description of Services, their scope, features and SLA	Available on request.

1 Background

BECS is a suite of hosted services designed to enable Local Authorities and their trusted partners to channel shift complex transactions to the Web, take advantage of increased data accuracy and efficiencies, and widen access to their services.

2 Subscription Basis

All BECS services are supplied on an annual subscription basis which includes licencing, installation, onboarding, localisation, hosting, support and maintenance. Buyers subscribe to each BECS service they need for a term of not less than one year. Secure connections to and integration with EDMS, core Revenues & Benefits systems, customer portals, CRM, and other core systems, are handled as Change Requests that are chargeable at SFIA day rates on approval of a project plan covering the desired scale and scope of integration.

BECS services are not provided on a per-submission basis. Instead, each service adheres to a Service Level Agreement and Team Netsol contracts to provide an outcome to its clients in accordance with the defined service level. This enables clients to process as many applications as they wish without incurring additional costs and Team Netsol ensures that it has sufficient resources and capacity to meet the service levels irrespective of usage.

Each service attracts a Base Price and a Unit Price. The Base Price ensures that adequate capacity is available for the service and the Unit Price reflects the different support and hosting costs for different sized organisations.

The Unit Price is charged per Council Tax Chargeable Dwelling in the Local Authority (as identified in England via MHCLG's "Council Taxbase local authority level data" published in November, in Wales via StatsWales' "Council tax dwellings, by local authority" published in January, and in Scotland via Gov.Scot's "Chargeable Dwellings" published in September.)

3 BECS DHP

BECS Revenues securely captures personal information in an intelligent, directed manner so that, a clean, valid application can be submitted for Council Tax and NNDR processes, and the necessary data and documents can be delivered automatically to the back office via standard integration APIs (**please note**: activated integration API licences must be separately procured from your back office system or middleware vendors).

Base Price £4,560 per annum

Unit Price £0.04 per Council Tax Chargeable Dwelling per annum

4 BECS GetHelp

BECS GetHelp provides a directed triage process to point customers to the right sources of financial and non-financial help from the Council and local partners, including DHP, white goods, welfare grants, etc.

Base Price £4,560 per annum

Unit Price £0.04 per Council Tax Chargeable Dwelling per annum

5 Customer Portal Integration

Integration with the buyer's customer portal (authentication, session heartbeat and status updates back to portal/CRM) is provided on the following basis:

Setup £6,840

Unit Price £0.02 per Council Tax Chargeable Dwelling per annum per BECS service integrated

6 Discounts

The following minimum discounts are provided for call-off contracts based on annual contract value:

Annual Contract Value, excl VAT GBP £	Minimum % discount
Less than 250,000	5%
250,001 to 500,000	10%
500,001 to 1,000,000	12.5%
1,000,001 to 2,500,000	20%
2,500,001 to 5,000,000	30%
5,000,001+	30%

7 Other Fees and Charges

7.1 Custom Development

Team Netsol has a single, consolidated day rate for provision of development and implementation services for the purchased product packages (within the UK mainland) of £970 per person per day, exclusive of any applicable travel and accommodation expenses.

Team Netsol has a single, consolidated day rate for provision of services for design, and consultancy for bespoke solutions, of £570 per day.

Consultant working hours are from 09.00 to 17.00, excluding 0.5 hour lunch, (7.5 hours) on English Working Days. Team Netsol's staff and offsite consultants are covered by its Professional Indemnity insurance policy.

7.2 Post-Live Additional Training

Price £1,200 per day with a maximum of 10 attendees onsite or other agreed location.

7.3 Exit Fees

There are no exit fees at the end of contract, as there is no pro-rata return of any unused part of the subscription period and final data transfer and service decommissioning is included within the pricing.

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