

Electronic Personal Education Plan - ePEP

Quick Guide - Service Specification

Our Electronic Personal Education Plan (PEP) platform helps local authorities meet their statutory duties. It can be used on its own or alongside our attendance, attainment, and advanced analytics services.

Our bespoke templates capture a child's educational needs, strengths, progress, and aspirations, with clear SMART targets and the support needed to achieve them. Live electronic PEPs encourage regular review through automated workflows, supporting oversight and accountability.

PEPs are created and reviewed in partnership with the Virtual School, designated teachers, social workers, and other relevant professionals, with secure access to ensure safe information sharing and safeguarding.

Why a live demonstration?

Safeguarding isn't a checkbox – it's a responsibility

On paper we may look like other providers.

But in a live walkthrough, you'll see how we go beyond compliance – to real, proactive safeguarding for young people.

Safeguarding is too important to judge from a profile. In our demo, we'll walk you through:

- How our service actually works for your specific needs
- How we help you act early – not just react
- The tools and support we provide to protect young people
- You'll be able to ask questions, get clarity – no vague promises
- Understand the difference between "standard" and what we actually deliver

Book a live walkthrough with our team at bidmanagement@welfarecall.com

About This Quick Guide

This Quick Guide provides contracting authorities with a concise, high-level overview of our service.

Further detail, including comprehensive guidance and practical information, is available in our In-Depth Guide, which can be provided on request.

We can also arrange a short introductory discussion or a service demonstration to support your understanding.



Please refer to Page 5 for next steps.

360 Solution



Attendance & Attainment

Fully managed data collection and analysis service (cloud-based solution) covering attendance, attainment, progress, safeguarding and consultancy for monitoring and improvement of outcomes for vulnerable cohorts including but not limited to; Children in Care (CiC/CLA/LAC), Children in Need (CiN), those on Child Protection (CP), those with a Social Worker, those with EHCP/SEN plans and Youth Justice.

Electronic Personal Education Plan

Intuitive, bespoke and secure cloud-based ePEP platform to assist Local Authorities, Virtual Schools and other key stakeholders in improving educational outcomes for vulnerable cohorts. Our ePEP is procured by 60+ Authorities and improves both the quality and quantity of Personal Education Plans for Looked After and Vulnerable Children.

Data Analytics & Business Intelligence

A data analytics and business intelligence service that supports Local Authorities and Virtual Schools in monitoring and improving outcomes for vulnerable children. Through a comprehensive suite of dashboards and reports (covering attendance, attainment, progress, PEP data), the service provides actionable insights on a pupil, cohort and whole school level.

Safeguarding, Consultancy & Managed Services

We provide expert safeguarding consultancy and a fully managed support service, working as a trusted extension of your team from day one. With education and virtual school expertise, dedicated account management, tailored training, and one-to-one support, you can be confident you're in safe hands.

Core Services

Electronic Personal Education Plan (ePEP)



Electronic Personal Education Plans

Our secure, 24/7 cloud-based PEPs support every child’s learning journey with our intuitive, user-friendly platform.

Easily track academic progress, strengths, areas for improvement, and additional support needs. Set short- and long-term goals with clear actions, responsibilities, and time lines.

Designed for all ages, from pre-school to post-16, with secure access for all key stakeholders.

Streamline PEP completion while improving quality, engagement, and outcomes—making it simple, intuitive, and child-focused.



ePEP templates put the child at the centre of planning, capturing their strengths, achievements, and interests, and are tailored to each child’s individual needs.



Captures academic progress, attendance, SMART targets, Pupil Premium management, review notes, and more.



A flexible quality management system is built into the platform, allowing Local Authorities to choose and configure what works best for their individual needs.



A comprehensive reporting suite with built-in reports, bespoke options, and the ability to create your own, providing full data analysis.



A standalone service that can also be seamlessly used in partnership with our attendance and analytics modules.



Included with our ePEP service, customers also receive complimentary access for one user to our Essentials Analytics Platform for the duration of the contract.



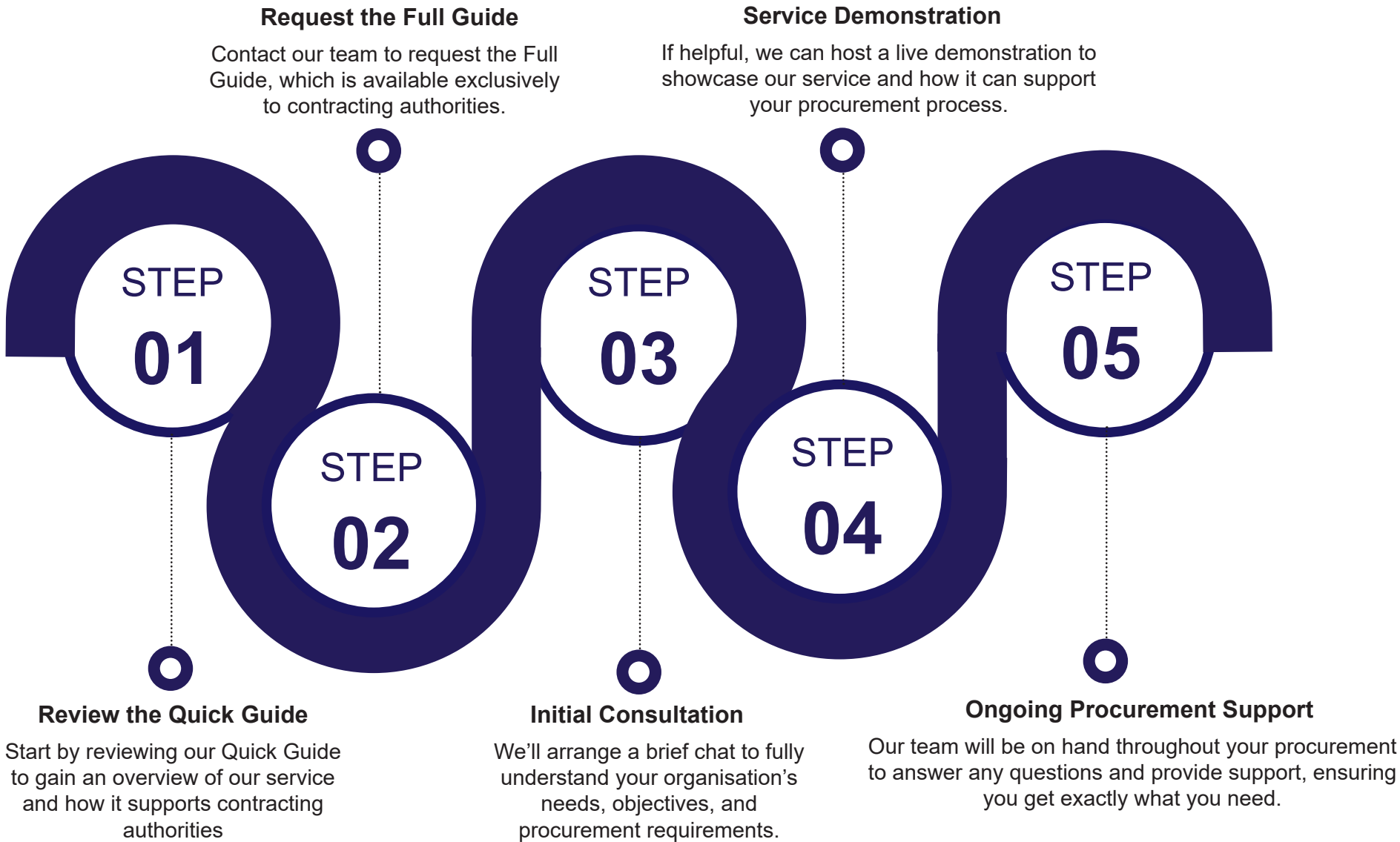
Essential Analytics

Essentials Analytics provides users with a strategic-level overview of their vulnerable children, presenting high-level data in clear, visual and graphical formats to support informed decision-making.

Additionally, we are also offering Insight and Intelligence Dashboards (Comparison) - allowing the VS to benchmark performance against regional or statistical neighbours using live, daily updated data.

These insight and intelligence dashboards are an opt-in collaboration tool sharing only high-level, anonymised data never individual child records to ensure safeguarding. It is free for all local authorities and is provided to non-analytics customers to support informed, data-driven decisions.

Next Steps



**Get in
touch to
find out
more**

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