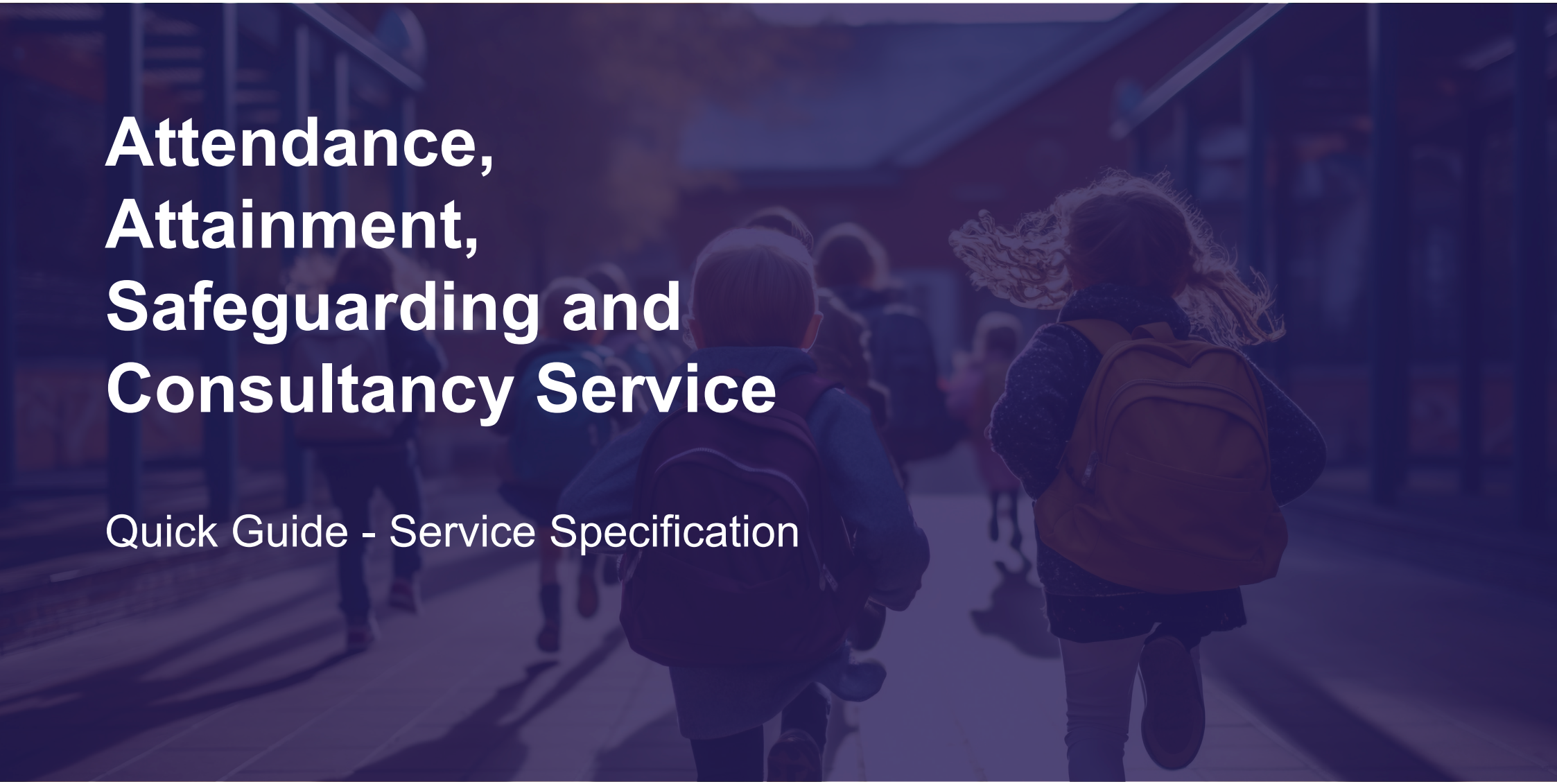
WelfareCall Group



Attendance, Attainment, Safeguarding and Consultancy Service

Quick Guide - Service Specification

Safeguarding life's journey

The Welfare Call Group are market leaders in developing and providing secure, cloud-based platforms for the collection and analysis of attendance and attainment data for in and out of borough vulnerable groups which include but are not limited to:

- **Looked After Children (Early Years, Statutory School Age and Post 16)**
- **Children in Need, Children on Protection Plans, those with a Social Worker**
- **Children with EHCP/SEN Plans**
- **Youth Offenders**
- **Children at risk of Sexual Exploitation**
- **Children Missing Education**

Why a live demonstration?

Safeguarding isn't a checkbox – it's a responsibility

On paper we may look like other providers.

But in a live walkthrough, you'll see how we go beyond compliance – to real, proactive safeguarding for young people.

Safeguarding is too important to judge from a profile. In our demo, we'll walk you through:
• How our service actually works for your specific needs
• How we help you act early – not just react
• The tools and support we provide to protect young people
• You'll be able to ask questions, get clarity – no vague promises
• Understand the difference between "standard" and what we actually deliver

Book a live walkthrough with our team at bidmanagement@welfarecall.com

About This Quick Guide

This Quick Guide provides contracting authorities with a concise, high-level overview of our service.

Further detail, including comprehensive guidance and practical information, is available in our In-Depth Guide, which can be provided on request.

We can also arrange a short introductory discussion or a service demonstration to support your understanding.

Please refer to Page 6 for next steps.

360 Solution



Attendance & Attainment

Fully managed data collection and analysis service (cloud-based solution) covering attendance, attainment, progress, safeguarding and consultancy for monitoring and improvement of outcomes for vulnerable cohorts including but not limited to; Children in Care (CiC/CLA/LAC), Children in Need (CiN), those on Child Protection (CP), those with a Social Worker, those with EHCP/SEN plans and Youth Justice.

Electronic Personal Eduction Plan

Intuitive, bespoke and secure cloud-based ePEP platform to assist Local Authorities, Virtual Schools and other key stakeholders in improving educational outcomes for vulnerable cohorts. Our ePEP is procured by 60+ Authorities and improves both the quality and quantity of Personal Education Plans for Looked After and Vulnerable Children.

Data Analytics & Business Intelligence

A data analytics and business intelligence service that supports Local Authorities and Virtual Schools in monitoring and improving outcomes for vulnerable children. Through a comprehensive suite of dashboards and reports (covering attendance, attainment, progress, PEP data), the service provides actionable insights on a pupil, cohort and whole school level.

Safeguarding, Consultancy & Managed Services

We provide expert safeguarding consultancy and a fully managed support service, working as a trusted extension of your team from day one. With education and virtual school expertise, dedicated account management, tailored training, and one-to-one support, you can be confident you're in safe hands.

Core Services

Attendance & Attainment

We offer 3 methods of attendance collection:

Customers also have access to attainment collection options.

Calling

Maximising safeguarding our calling method provides the most comprehensive data.

Our dedicated calling centre contacts each education provision on a daily basis to gain the DfE attendance marks and contextual information behind absences/ exclusions.

We then notify key stakeholders as necessary so early intervention and safeguarding initiatives can be actioned.

Extraction

Efficient and secure attendance data extraction is secured through our long-standing partnership with Wonde.

Through our extraction tool we gain marks for AM/PM sessions directly from an education provision MIS via an API fed into our database in real-time.

Hybrid

Augmenting our extraction method, hybrid offers the best of both worlds.

Through a blended approach attendance data is extracted in the first instance and supported by additional calling for an enhanced safeguarding option.

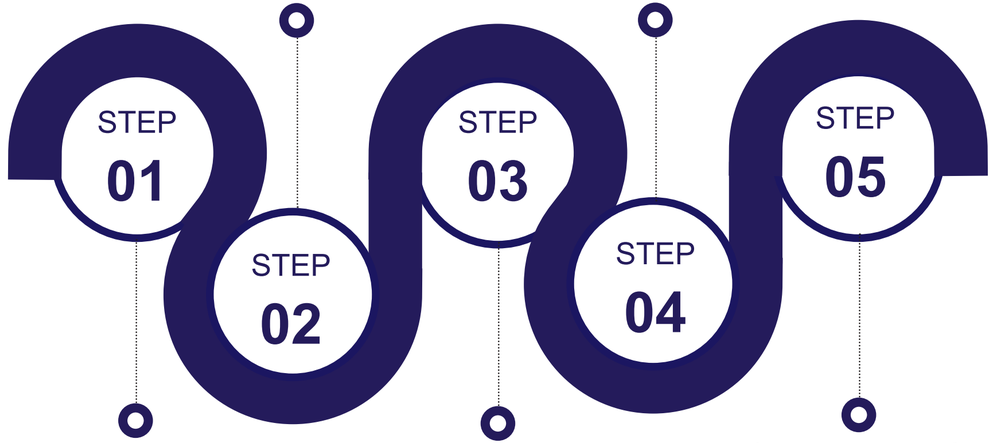
This approach ensures all education provisions can be contacted regardless of whether they have a compatible MIS or not.

Attainment

We collect, collate and report attainment data to all our current clients.

Including:
- End of year teacher assessments
- Phonics Y4 mathematics
- SATs
- GCSEs

Next Steps



Review the Quick Guide

Start by reviewing our Quick Guide to gain an overview of our service and how it supports contracting authorities

Request the Full Guide

Contact our team to request the Full Guide, which is available exclusively to contracting authorities.

Initial Consultation

We'll arrange a brief chat to fully understand your organisation's needs, objectives, and procurement requirements.

Service Demonstration

If helpful, we can host a live demonstration to showcase our service and how it can support your procurement process.

Ongoing Procurement Support

Our team will be on hand throughout your procurement to answer any questions and provide support, ensuring you get exactly what you need.

WelfareCall Group

Get in touch to find out more

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e: bidmanagement@welfarecall.com

