WelfareCall Group



360 Virtual School Solution

Quick Guide - Service Specification

Safeguarding life's journey

Our 360 Virtual School solution combines all our individual services into a single, integrated package, providing the best value and centralising all your data in one secure, cloud-based platform. The platform integrates attendance monitoring, attainment tracking, the EPEP system, and analytics, giving all stakeholders access to shared, up-to-date information.

Having everything in one place improves operational efficiency, reduces duplication, saves time, lowers costs, and maximises safeguarding accountability by ensuring all key stakeholders have the data they need, when they need it.

Why a live demonstration?

Safeguarding isn't a checkbox – it's a responsibility

On paper we may look like other providers.

But in a live walkthrough, you'll see how we go beyond compliance – to real, proactive safeguarding for young people.

Safeguarding is too important to judge from a profile. In our demo, we'll walk you through:
- How our service actually works for your specific needs
- How we help you act early – not just react
- The tools and support we provide to protect young people
- You'll be able to ask questions, get clarity – no vague promises
- Understand the difference between "standard" and what we actually deliver

Book a live walkthrough with our team at bidmanagement@welfarecall.com

About This Quick Guide

This Quick Guide provides contracting authorities with a concise, high-level overview of our service.

Further detail, including comprehensive guidance and practical information, is available in our In-Depth Guide, which can be provided on request.

We can also arrange a short introductory discussion or a service demonstration to support your understanding.

Please refer to Page 5 for next steps.

360 Solution



Attendance & Attainment

Fully managed data collection and analysis service (cloud-based solution) covering attendance, attainment, progress, safeguarding and consultancy for monitoring and improvement of outcomes for vulnerable cohorts including but not limited to; Children in Care (CiC/CLA/LAC), Children in Need (CiN), those on Child Protection (CP), those with a Social Worker, those with EHCP/SEN plans and Youth Justice.

Electronic Personal Eduction Plan

Intuitive, bespoke and secure cloud-based ePEP platform to assist Local Authorities, Virtual Schools and other key stakeholders in improving educational outcomes for vulnerable cohorts. Our ePEP is procured by 60+ Authorities and improves both the quality and quantity of Personal Education Plans for Looked After and Vulnerable Children.

Data Analytics & Business Intelligence

A data analytics and business intelligence service that supports Local Authorities and Virtual Schools in monitoring and improving outcomes for vulnerable children. Through a comprehensive suite of dashboards and reports (covering attendance, attainment, progress, PEP data), the service provides actionable insights on a pupil, cohort and whole school level.

Safeguarding, Consultancy & Managed Services

We provide expert safeguarding consultancy and a fully managed support service, working as a trusted extension of your team from day one. With education and virtual school expertise, dedicated account management, tailored training, and one-to-one support, you can be confident you're in safe hands.

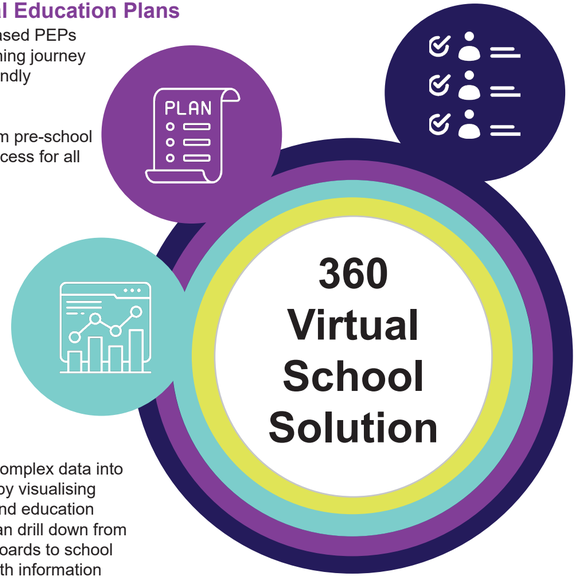
Core Services

360 Virtual School Solution

Electronic Personal Education Plans

Our secure, 24/7 cloud-based PEPs support every child's learning journey with our intuitive, user-friendly platform.

Designed for all ages, from pre-school to post-16, with secure access for all key stakeholders.



Data Analytics & Business Intelligence

Advanced Analytics
Our Advanced Analytics Platform, offers over 40 dashboards and 400 service-dependent sub-dashboards.

The platform transforms complex data into clear, actionable insights by visualising attendance, attainment, and education plan information. Users can drill down from high-level strategic dashboards to school and child-specific data, with information presented through intuitive graphical displays.

Attendance & Attainment

We offer three methods of attendance collection:

1. **Calling**
   Maximising safeguarding our calling method provides the most comprehensive data. Our dedicated calling centre contacts each education provision on a daily basis to gain the DfE attendance marks and contextual information.

2. **Hybrid**
   Augmenting our extraction method, hybrid offers the best of both worlds. Through a blended approach attendance data is extracted in the first instance and supported by additional calling for an enhanced safeguarding option.

3. **Extraction**
   Through our extraction tool we gain marks for AM/PM sessions directly from an education provision MIS via an API fed into our database in real-time.

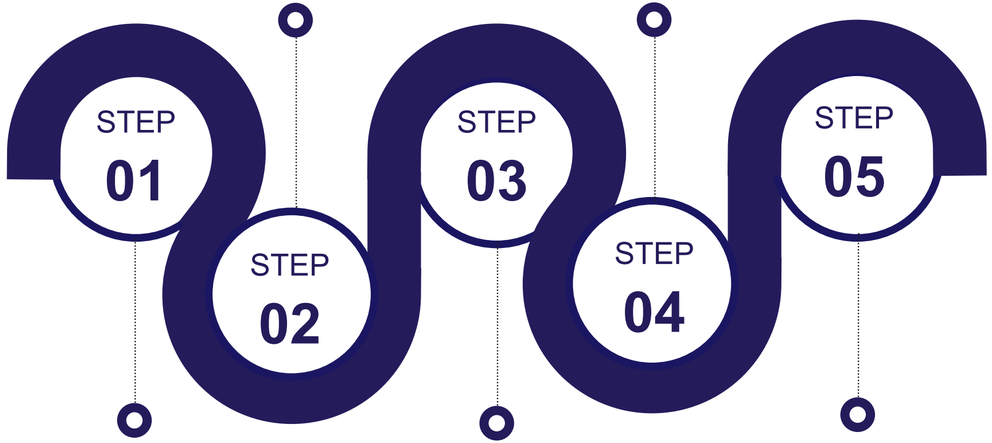
and we also offer:

Attainment Collection
We collect, collate and report attainment data.

Next Steps

Request the Full Guide
Contact our team to request the Full Guide, which is available exclusively to contracting authorities.

Service Demonstration
If helpful, we can host a live demonstration to showcase our service and how it can support your procurement process.



Review the Quick Guide
Start by reviewing our Quick Guide to gain an overview of our service and how it supports contracting authorities

Initial Consultation
We'll arrange a brief chat to fully understand your organisation's needs, objectives, and procurement requirements.

Ongoing Procurement Support
Our team will be on hand throughout your procurement to answer any questions and provide support, ensuring you get exactly what you need.

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Get in touch to find out more

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