

Wayfinder Implementation

G-Cloud 15

January 2026

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Wayfinder Implementation

Professional services for deploying and configuring Appvia Wayfinder. Includes platform setup, cloud account integration, identity provider configuration, golden path creation, and knowledge transfer.

1 Service Overview

Appvia delivers Wayfinder implementations that accelerate your Internal Developer Platform journey. We configure Wayfinder for your environment, integrate with your cloud accounts and identity providers, and establish golden paths for your development teams.

What you get:

- **Platform deployment** — Wayfinder configured for your requirements
- **Cloud integration** — AWS, Azure, and/or Google Cloud connected
- **Identity configuration** — SSO and RBAC setup
- **Workspace design** — Team structure and boundaries
- **Environment strategy** — Dev, staging, production workflows
- **Golden paths** — Self-service templates for common workloads
- **Policy framework** — Governance guardrails implemented
- **CI/CD integration** — Pipeline connectivity established
- **Observability setup** — Monitoring and alerting configured
- **Knowledge transfer** — Platform team enablement

Delivered by Wayfinder product experts.

2 Our Approach

We follow a structured implementation approach that delivers a production-ready Internal Developer Platform.

Implementation phases:

Phase	Activities
Discover	Requirements gathering, cloud architecture review, team structure analysis
Design	Workspace structure, environment strategy, golden path specifications
Deploy	Wayfinder setup, cloud integration, identity configuration
Configure	Golden paths, policies, CI/CD integration, observability
Enable	Knowledge transfer, documentation, platform team handover

Our delivery includes: - Dedicated implementation consultant - Regular progress reviews - Runbook documentation - Platform team training sessions - Post-implementation support period

We focus on sustainable outcomes your team can operate and evolve.

3 Getting Started

Wayfinder implementations typically take 2-4 weeks:

Week 1: Discovery and Design Requirements workshop, cloud architecture review, and workspace design. We agree golden path specifications and policy requirements.

Week 2: Deploy and Configure Wayfinder deployment, cloud account integration, and identity provider setup. Initial golden paths and policies configured.

Weeks 3-4: Enable CI/CD integration, observability setup, and knowledge transfer. Platform team training and documentation handover.

Prerequisites: - Cloud accounts (AWS, Azure, or Google Cloud) with admin access for setup - Identity provider available for SSO integration - Platform team identified for knowledge transfer - Requirements for initial golden paths documented

4 Your Responsibilities

To ensure successful service delivery, you will need to:

- Provide timely access to required resources, stakeholders, and information
- Make appropriate subject matter experts available for design and integration discussions
- Ensure business users are available for acceptance testing as agreed
- Procure necessary software licenses and subscriptions
- Empower your project team to make decisions in a timely manner
- Review and approve deliverables based on agreed acceptance criteria
- Provide cloud account access with administrative permissions for setup
- Make platform team available for knowledge transfer
- Define workspace structure and team requirements
- Specify golden path requirements for initial workloads
- Participate in design workshops and progress reviews

5 Security & Compliance

This service supports workloads classified up to **Official-Sensitive** where appropriate controls are in place.

Our security credentials:

- **ISO 27001:2013** and **ISO 9001:2015** certified
- **Cyber Essentials Plus** certified
- **75%+ of our team hold SC clearance**
- All access to customer environments is logged and auditable
- Data remains within UK regions unless explicitly agreed

We operate in alignment with GDS, NCSC, and CDDO security principles.

6 Support & Exit

Ongoing Support

- Dedicated Service Delivery Manager as your primary contact
- Regular service reviews with clear reporting on performance and incidents
- Defined change management aligned with ITIL best practices

Knowledge Transfer

We embed knowledge sharing throughout our engagement: - Documented runbooks and operational procedures - Regular knowledge sharing sessions with your team - Post-incident reviews that share learnings

Exit Process

When the engagement ends, we ensure an orderly transition: - Complete documentation of all configurations and procedures - Knowledge transfer sessions as required - 90-day standard notice period - No disruption to your services during handover

7 Why Appvia

We're a UK-based SME with deep expertise in cloud platforms and a strong track record delivering for UK government.

Cloud Partnerships

- AWS Advanced Tier Services Partner & Public Sector Partner
- Microsoft Azure Solutions Partner
- Google Cloud Partner

Open Source Credentials

- Creators of Terranetes (CNCF project for Terraform on Kubernetes)
- Developers of Wayfinder, a self-service cloud platform

Public Sector Experience

We understand the unique requirements of government and public sector organisations, from security clearance to GDS service standards.

"Appvia have helped us realise our cloud-first strategy with excellent product solutions. The security, governance and peace of mind brought in by the cloud landing zone has dramatically accelerated our journey to cloud-native adoption."

— **Peter Macchiocci**, Bank of England, Head of Platform Engineering

8 Contact Us

To discuss your requirements or request a detailed proposal, contact our Public Sector Team.

Phone: 020 3917 2888

Email: sales@appvia.io

Website: www.appvia.io

When you get in touch, please include: 1. The name of this service 2. Your organisation name 3. Your contact details 4. A brief description of your requirements

We'll arrange a discovery call to understand your needs and provide a tailored response.

Appvia helps organisations build, secure, and innovate across cloud, data platforms, and AI by blending practical engineering expertise with real-world experience.



About Appvia

Appvia helps organisations build, secure, and innovate across cloud, data platforms, and AI by blending practical engineering expertise with real-world experience. Drawing on our background in creating open source CNCF projects like Terranetes and our self-service developer platform, Wayfinder, we bring that industry know-how and expertise into your organisation to help unlock the true value of the Cloud. As an AWS Advanced Tier Partner and a Microsoft Solutions Partner, we specialise in delivering secure, scalable cloud-native platforms and services, including containerisation, FinOps, modernisation, and AI integration.

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