

# ChromeOS Device Lifecycle: White Glove & WEEE Disposal

End-to-end hardware lifecycle management supporting Social Value goals. Includes **White Glove** pre-configuration (updates, enrollment, asset tagging) and zero-touch deployment, as well as secure, GreenOps-aligned disposal (WEEE certified) with data erasure. Ensures fleet security and environmental compliance.

## Features

- ▶ White Glove: Unboxing, OS updates, Domain Enrollment.
- ▶ Wi-Fi profile and security certificate pre-loading.
- ▶ Asset tagging and hardware register creation.
- ▶ Zero-touch deployment direct to end-users.
- ▶ Quarterly fleet security audit (EOL/Inactive devices).
- ▶ WEEE-certified secure collection and recycling.
- ▶ Certified data erasure (ADISA or equivalent standards).
- ▶ Warranty repair management (Acer/Lenovo).
- ▶ Sustainable disposal supporting Carbon Reduction Plans.
- ▶ Secure storage and logistics management.

## Benefits

- ▶ Delivers a **ready-to-work** out-of-the-box experience for users.
- ▶ Ensures devices are security-compliant before reaching users.
- ▶ Supports Carbon Reduction goals via sustainable disposal.
- ▶ Reduces the internal IT admin burden of logistics.
- ▶ Mitigates data leak risks via certified erasure.
- ▶ Maximises hardware value through warranty management.
- ▶ Provides an auditable chain of custody for assets.

