



AI & Intelligent Automation Managed Service Pricing Document

Schedule of Services Pricing

Costs and contract services procured from DigiStaff through the G-Cloud are for the duration of the contract in line with the G-Cloud framework. After this, our services can be renewed via G-Cloud or directly with DigiStaff

For our managed services there is an initial set up cost of 10% of the first year contract value or £10k, whichever is the larger. This is invoiced on the date of the contract.

Our services are subject to a fair use policy and include hosting, platform updates and support, covering:

- ▶ Software access
- ▶ Project implementation, management and training
- ▶ Hosting subject to agreed conditions
- ▶ Solution maintenance, support and updates
- ▶ Help desk access

Managed Service Pricing

The service is priced in bands based on size of local authority by households at the time of contract. Where appropriate, the standard pricing below may have discounts applied based on any one or more of volume, sharing of services, complexity, and early adoption of the technology.

We provide a managed service using BPaaS (Business Processing as a Service). The table below sets out the banding and pricing for our different Intelligent Automation processes. Banding is based on size of the local authority by population at the time of the contract. Pricing is based per individual process on its complexity and includes access to the robotic software solution behind each process.

As Local Authorities work in similar but slightly different ways, an assessment of the processes to be automated may be required. This will enable DigiStaff to work with the Local Authority to determine the correct level of complexity for the process.



Pricing Table

		Number of Households				
		<74,999	75,000-99,999	100,000-149,999	150,000-199,999	>200,000
Process Complexity	1	£7,000	£9,000	£11,000	£13,000	£15,000
	2	£9,000	£12,000	£15,000	£18,000	£21,000
	3	£11,000	£15,000	£19,000	£23,000	£27,000
	4	£13,000	£18,000	£23,000	£28,000	£33,000
	5	£15,000	£21,000	£27,000	£33,000	£39,000
	6	£17,000	£24,000	£31,000	£38,000	£45,000
	7	£19,000	£27,000	£35,000	£43,000	£51,000
	8	£21,000	£30,000	£39,000	£48,000	£57,000
	9	£23,000	£33,000	£43,000	£53,000	£63,000
	10	£25,000	£36,000	£47,000	£58,000	£69,000

Historic Credits

Our pricing is charged at **£2.50 per credit**.



Better Care Finance Integration

The following document provides the price for Digistaff to provide a non-API integrator for Bettercare Finance into a council's line of business system e.g. Mosaic, Liquid Logic etc. The price includes all necessary licenses, set up and monitoring of the process.

The price is banded based upon the number of applications received into Bettercare Finance that require inputting into the line of business system. Digistaff will monitor the volumes and where the council moves into the next band, Digistaff will inform the council and bill for the additional cost.

Pricing

Volume	Price
Upto 1000	£6,000
1001-2000	£8,000
2001-3000	£10,000
3001-4000	£12,000
4001-5000	£14,000
5001 +	£15,000

Data Validation add on

DigiStaff are also available to provide an addition service to the above data integration. We can, using our AI & LLM tool, validate the supporting evidence provided e.g. bank statements, income, capital values and identify any relevant transactions within the financial information provided. This again will be a cloud hosted solution. The cost for this will be an additional £4,200 for up to 50,000 pages read. There will be an additional £4,200 for pages 50,001 to 100,000. Every subsequent 100,000 pages will be charged at £7,000

Hosting

The DigiStaff agents can be either hosted on site by the council, which would require your IT team to set up the servers and Virtual Machines. Alternatively, they can be hosted in the DigiStaff Cloud. The cost for this is £2,000 per annum per machine.



Inteliedocs

Our Inteliedocs solution is charged on a consumption model per page.

Number of Pages	Price
Up to 50,000	£4,200
50,001 to 100,000	£4,200
Every Subsequent 100,000 pages	£7,000

Volume discounts are available for over 500,000 pages plus.

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